

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: (no subject)
Date: Thursday, March 17, 2016 2:33:06 PM

From: [REDACTED]
Sent: Wednesday, March 16, 2016 4:29 PM

Subject: (no subject)

:

The attached is a Car Fax report on my car. As suspected the dealership did not perform the Recall on my Venza.

[REDACTED]

My log in for 60 days is

[REDACTED]

I need help real bad now , they flat rated a FEDERAL RECALL, this dealership needs to be closed down before they KILL someone.

[REDACTED]
Strategic Marketing Issuance / International Strategies Consultant
RYO of Nevada Association Inc

[REDACTED] Fax

[REDACTED]
Las Vegas Nevada
PRIVILEGED & CONFIDENTIAL COMMUNICATION

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10730644-1923

For Personal Use Only

 CARFAX® Vehicle History Report™ US \$39.99	
Vehicle Information: 2013 TOYOTA VENZA LE/XLE/LIMITED VIN: 4T3BK3BB5DU 4 DOOR WAGON/SPORT UTILITY 3.5L V6 FI DOHC 24V ALL WHEEL DRIVE	
	No accident / damage reported to CARFAX
	CARFAX 1-Owner vehicle
	7 Service records available
	Personal lease vehicle
	53,078 Last reported odometer reading
	Worth \$570 more than retail book value



This CARFAX Vehicle History Report is based only on information supplied to CARFAX and available as of 3/17/16 at 3:41:15 PM (EDT). Other information about this vehicle, including problems, may not have been reported to CARFAX. Use this report as one important tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

 Price Calculator™		
Adjust the value of this 2013 Toyota Venza LE/XLE/Limited based on the information available in this report		
1) Retail Book Value \$ 0 Enter retail book value here	2) CARFAX Price Adjustment™ + \$570 Above retail book value	3) Adjusted Retail Value = Begin by entering the retail book value
 Start by entering the retail book value from a pricing guide website	 This vehicle is worth more than average, based on information in this report.	 Compare adjusted retail value to seller's asking price when making your decision.

 Ownership History	
The number of owners is estimated	
Year purchased	2013
Type of owner	Personal lease
Estimated length of ownership	2 yrs. 7 mo.
Owned in the following states/provinces	Nevada
Estimated miles driven per year	20,921/yr
Last reported odometer reading	53,078



	Owner 1

Title History	
CARFAX guarantees the information in this section	
Salvage Junk Rebuilt Fire Flood Hail Lemon	Guaranteed No Problem
Not Actual Mileage Exceeds Mechanical Limits	Guaranteed No Problem
 GUARANTEED - None of these major title problems were reported by a state Department of Motor Vehicles (DMV). If you find that any of these title problems were reported by a DMV and not included in this report, CARFAX will buy this vehicle back. Register View Terms View Certificate	

CARFAX Additional History	Owner 1
Not all accidents / issues are reported to CARFAX	
Total Loss No total loss reported to CARFAX.	☒ No Issues Reported
Structural Damage No structural damage reported to CARFAX.	☒ No Issues Reported
Airbag Deployment No airbag deployment reported to CARFAX.	☒ No Issues Reported
Odometer Check No indication of an odometer rollback.	☒ No Issues Indicated
Accident / Damage No accidents or damage reported to CARFAX.	☒ No Issues Reported
Manufacturer Recall No open recalls reported to CARFAX. Check with an authorized Toyota dealer for any open recalls.	☒ No Recalls Reported
Basic Warranty <u>Original warranty</u> estimated to have expired. Interested in an <u>extended warranty</u> ?	Warranty Expired

Tell us what you know about this vehicle

View other TOYOTA VENZA LE/XLE/LIMITED vehicles with FREE CARFAX Reports



2013 Toyota Venza
\$26,988
25,494 miles



2014 Toyota Venza
\$24,688
30,752 miles



2013 Toyota Venza
\$24,991
40,525 miles



2012 Toyota Venza
\$17,488
51,415 miles

[See more cars](#)

CARFAX Detailed History		Glossary		
Owner 1 Purchased: 2013 Type: Personal lease Where: Nevada		Date: 02/04/2013	Mileage: NICB	Comments: Vehicle manufactured and shipped to original dealer

Est. miles/year: Est. length owned: 20,921/yr 7/20/13 - present (2 yrs. 7 mo.)	02/24/2013	10	Findlay Toyota Henderson, NV 702-566-2000 findlaytoyota.com	Vehicle offered for sale
	02/26/2013		Findlay Toyota Henderson, NV 702-566-2000 findlaytoyota.com	Pre-delivery inspection completed Washed/detailed Nitrogen fill tires Door edge guards installed Window tint installed
	07/15/2013	25	Findlay Toyota Henderson, NV 702-566-2000 findlaytoyota.com	Vehicle sold
	07/20/2013		Nevada Motor Vehicle Dept. Henderson, NV	Registration issued or renewed Titled or registered as personal lease vehicle
	08/29/2013		Nevada Motor Vehicle Dept. Atlanta, GA Title # [REDACTED]	Title issued or updated First owner reported Loan or lien reported
	11/07/2013	7,542	Findlay Toyota Henderson, NV 702-566-2000 findlaytoyota.com	5,000 mile service performed Washed/detailed Fuel filler cap secured
	07/18/2014		Nevada Motor Vehicle Dept. Henderson, NV	Registration issued or renewed
	01/16/2015	27,825	Findlay Toyota Henderson, NV 702-566-2000 findlaytoyota.com	Washed/detailed Alignment checked
	04/30/2015	34,207	Findlay Toyota Henderson, NV 702-566-2000 findlaytoyota.com	Front window run channel replaced/repaired Washed/detailed
	06/10/2015	37,911	Purrfect Auto Service Las Vegas, NV 702-220-7410 purrfectauto.com	Oil and filter changed Fluids checked Tire condition and pressure checked
	11/06/2015	48,002	Nevada Inspection Station Henderson, NV	Passed emissions inspection
	11/16/2015		Nevada Motor Vehicle Dept. Henderson, NV	Registration issued or renewed Registration updated when owner moved the vehicle to a new location
	11/28/2015	49,207	Purrfect Auto Service Las Vegas, NV 702-220-7410 purrfectauto.com	Maintenance inspection completed Oil and filter changed Fluids checked Tire condition and pressure checked Tires rotated
	02/01/2016	53,078	Purrfect Auto Service Las Vegas, NV 702-220-7410 purrfectauto.com	Maintenance inspection completed Oil and filter changed Fluids checked Tire condition and pressure checked Tires rotated Brakes checked Front brake pads replaced Brake line(s) replaced/repaired Brake caliper(s) replaced Brakes serviced Drivability/performance checked

Rear brakes replaced
Body lubricated

Print this CARFAX Report and take it to your pre-purchase inspection

Tell us what you know about this vehicle

Have Questions? Please visit our Help Center at www.carfax.com.



Glossary

[View Full Glossary](#)

CARFAX Price Adjustment™

Accidents, service records, number of owners and many other history factors can affect a vehicle's value. The CARFAX Price Adjustment is a tool that analyzes millions of used car transactions to measure how the combination of all the information reported to CARFAX affects the value of a particular vehicle. The vehicle's retail book value plus the CARFAX Price Adjustment will give you a more accurate measure of the vehicle's value. Use this tool, along with a vehicle inspection and test drive, to make a better decision about your next used car.

First Owner

When the first owner(s) obtains a title from a Department of Motor Vehicles as proof of ownership.

Ownership History

CARFAX defines an owner as an individual or business that possesses and uses a vehicle. Not all title transactions represent changes in ownership. To provide estimated number of owners, CARFAX proprietary technology analyzes all the events in a vehicle history. Estimated ownership is available for vehicles manufactured after 1991 and titled solely in the US including Puerto Rico. Dealers sometimes opt to take ownership of a vehicle and are required to in the following states: Maine, Massachusetts, New Jersey, Ohio, Oklahoma, Pennsylvania and South Dakota. Please consider this as you review a vehicle's estimated ownership history.

Title Issued

A state issues a title to provide a vehicle owner with proof of ownership. Each title has a unique number. Each title or registration record on a CARFAX report does not necessarily indicate a change in ownership. In Canada, a registration and bill of sale are used as proof of ownership.

Toyota Recall

Toyota Motor Sales, USA, Inc. provides CARFAX with recall information within the last 10 model years for vehicles originally marketed or sold in the United States of America and its territories. Only open Safety or Emissions recalls, where the remedy has not been completed, will be listed. While Toyota provides data updates to CARFAX on a regular basis, this report may not include very recent activity. For the most current information on recall activity for any Toyota vehicle, go to <http://toyota.com/recall>.

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Covered by United States Patent Nos. 7,113,853; 7,778,841; 7,596,512, 8,600,823; 8,595,079; 8,606,648; 7,505,838.

3/17/16 3:41:15 PM (EDT)