

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.dhs.gov/dotgov/hotline		FOR AGENCY USE ONLY 100443 Date Received 25-JUN-2015 Repository ☐ Referral No. 10730465	
OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City WEST PALM BEACH State FL Zip Code [REDACTED] Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED]		Date Recalled 25-JUN-2015 Referral No. 10730465	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the Agency's Privacy Act notice. See 25 FR 55971 (Sep. 3, 2000).			
VEHICLE INFORMATION 17 digit Vehicle Identification Number located at bottom of windshield on driver's side WBAAV334X1E			
Date Purchased 4/7/01 Original Dealer LA		Dealer's Name and Telephone Number Gearhart BMW 973-627-0700 Dealer's City DENVILLE State NY Zip Code 07834	
Transmission Type auto metric		Model 325xi Model Year 2001 Engine No. Cylinders 6 Fuel Type Gas	
Powertrain ☒ As Modeled ☒ Other Control		Multiple Failures 1 Recalled Date 30 JUN 2001	
FAILED COMPONENT, SYSTEM, PARTS INFORMATION Vehicle Component Code: 141000 AIR BAGS			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE Tire Make DOT No. (Examine DOTMIL MARKING) The Manufacturer of Number 1 Tire Size (Example P245/65R15) Original Equipment Prior Recall Failure Location The Failure Type			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE Make Date Manufactured Model No. Warrant Seat Type Installation System Child Seat Component Code Failure Type			
APPLICABLE INCIDENT INFORMATION (Please check if applicable: Fatal, Serious, and Minor) Number of Persons Injured Number of Deaths Reported to Police 0 0 N			
(Please check if applicable: Fatal, Serious, and Minor) Number of Persons Injured Number of Deaths Reported to Police 0 0 N			
I AM THE ORIGINAL OWNER OF A 2001 BMW 325xi VEH. I LIVE IN THE SOUTH. THE PASSENGER SIDE ONLY TAKATA AIRBAG WAS RECALLED BY BMW AND REPLACED WITH ANOTHER TAKATA AIRBAG. THE DRIVER SIDE AIRBAG WAS NOT RECALLED. THE PASSENGER SIDE AIRBAG IS NOT AS CLOSE TO A POTENTIAL PASSENGER ALTHOUGH BMW CONSIDERED IT VERY NECESSARY TO RECALL. BUT THE DRIVER SIDE AIRBAG IS MUCH CLOSER TO THE DRIVER. SINCE IT IS BEHIND THE STEERING WHEEL THIS MAKES NO SENSE. BOTH AIRBAGS SHOULD HAVE BEEN AND NOW SHOULD BE RECALLED. I FEAR FOR MY LIFE OR POTENTIAL SERIOUS BODILY INJURY. THERE HAS BEEN NO RECALL. NOR IS THERE AN OPEN RECALL ON THE DRIVER SIDE AIRBAG. STATED ON THE SAFECAR.GOV WEBSITE, WHICH I CONSTANTLY CHECK BY USING MY VIN NUMBER. I URGE YOU TO ORDER A RECALL ON THE DRIVER SIDE AIRBAG AT ONCE. I HAVE WATCHED AND WILL CONTINUE TO WATCH THE HEARINGS. I HAVE ALSO CONTACTED MY CONGRESS REPRESENTATIVES AND SENATORS AND TAKEN NOTES ON THE HEARINGS. PLEASE CONTINUE YOUR THOROUGH WORK BUT ALSO PLEASE HELP ME!			
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WEST PALM BEACH
FL

VIN NUMBER
WBAAV334X1E

turn over

VIN #

WAAAV334XLE

From: EVOQ@dot.gov
Subject: Fw: FH: NHTSA: Follow up to ODI Complaint - 10730485
Date: August 20, 2015 at 5:48 PM
To: [REDACTED]

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.

NHTSA/Office of Defects Investigation



EVOQ EMAIL
RESPONSE.doc

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