

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: LA CRESCENTA State: CA Zip Code: [REDACTED]		Date Received: 25-JUN-2015 Repository: ☐ Reference No.: 10730433		Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED] Evening Telephone Number: [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE46K39U [REDACTED]		Make: TOYOTA		Model: CAMRY	
Model Year: 2009		Date Purchased: 06/10/2008		Dealer's Name and Telephone Number: [REDACTED]	
Original Owner: ☒		Dealer's City: [REDACTED]		Engine: No: Cylinders (4)	
State: CA Zip Code: [REDACTED]		Fuel Type: GASOLINE		Incident Date(s): 25-JUN-2015	
Transmission Type: AUTOMATIC		☒ Antilock Brakes		Powertrain: [REDACTED]	
☒ Cruise Control		Multiple Failure: ABS BRAKE PUMP, AND ALL GAGE SPEED, TEMP, AIR CONDITION		Incident Date(s): 25-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS) ABS BRAKE PUMP WORKING FAIL SO. ALL GAGE Suddenly Down I don't know how speed I drive and even Air Condition not hot weather day when I drive down hill BRAKE IS NOT WORKING 118200				Failure Mileage: 220000	
Failure Speed: WORKING (ALL SPEED) IN AND OUT				Failure Speed: (ALL SPEED)	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make: Goodyear		Tire Model (Name or Number): [REDACTED]		Tire Size (Example P215/65R15): [REDACTED]	
DOT No. (Example: DOTM19ABC036): [REDACTED]		☐ Original Equipment		Failure Location: [REDACTED]	
☐ Prior Repair		Tire Component Code: [REDACTED]		Tire Failure Type: [REDACTED]	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]	
Seat Type: [REDACTED]		Installation System: [REDACTED]		Child Seat Component Code: [REDACTED]	
Failed Part: [REDACTED]		APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash: ☐ Yes ☒ No		Fire: ☐ Yes ☒ No		Number of Persons Injured: 0	
Number of Deaths: 0		Reported to Police: N		Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).	
ABS MODULE IS KILLING SIGNALS TO DASH TO DISPLAY. GAUGES ARE DISPLAYING ZERO DURING DRIVING AND MILEAGE FOR ODOMETER IS NOT MOVING (AFFECTED GAUGES: SPEEDOMETER, TACHOMETER, TEMPERATURE, GAS, ETC).					
AFTER TAKING THE CAR TO A MECHANIC, THE DEALER QUOTE FOR THE PRICE TO REPLACE THE ABS MODULE WAS \$1,800. TOTAL \$ 4000.00					
THE MECHANIC MENTIONED VERBALLY THAT TOYOTA HAD PLANNED A RECALL BUT BECAUSE THERE WEREN'T ENOUGH COMPLAINTS, NO RECALL HAS BEEN FILED.					
INVESTIGATION INTO THIS MATTER WOULD BE HIGHLY APPRECIATED.					
THANK YOU.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SPECIALY drive down hill Brak is not working / even eletrical is not working
Air conditioning hot day not working / suddenly drive eletrice part on and off
like a Blind drive even Speed Meter is not working didnt move.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

