

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 24-JUN-2015		Repository ☐ Reference No. 10730225	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		AMESBURY		MA	
Zip Code		[REDACTED]		Daytime Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		Evening Telephone Number		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2C8GF68475R [REDACTED]				Make CHRYSLER		Model PACIFICA	
Model Year 2005		Date Purchased 5/2013		Dealer's Name and Telephone Number 556 Auto		Engine: 3.5, V6 No: Cylinders	
Original Owner ☐		Dealer's City Hampton		State NH		Zip Code 03862	
Transmission Type Auto		☒ Antilock Brakes ☒ Cruise Control		Powertrain A W D		Multiple Failure:	
						Incident Date(s) 02-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 162000 STRUCTURE: BODY						Failure Mileage	
						Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
NO ACCIDENT HAS HAPPENED YET!! MY PACIFICA HAS SUB FRAME ROT . THERE IS A HOLE YOU CAN PUT YOUR HAND RIGHT THROUGH. I HAVE PUT MORE MONEY IN THIS CAR THEN IT IS WORTH . I WANT IN ON THE CLASS ACTION LAW SUIT . I DON'T HAVE 4000. TO 5000. DOLLARS TO FIX IT. AND IT NEEDS TO BE FIXED . HELP!!!!!!! I contacted chrysler to fix issue. They told me it was out of date range. Had me take it to Foss Motors. They looked at it and declaired it in fact was what the recall was. Chrysler requested me to pay 600.00 deductable. I refused. No calls back or answering any of my calls.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Fax Cover Sheet

To:

Company:

Phone:

Fax:

From: Russ Manzella

Company: Foss Motors, Inc.

Phone: (603)772-3702

Fax: (603)778-2411

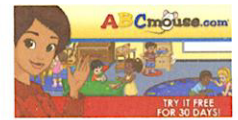
Date:

Pages including this cover page 2

Comments:

4- 4 pages

Sponsored



Free 30-Day Trial

Books, games, puzzles, songs, & much more! Full online learning program for kids ages 2-7.



AT&T PassportSM



Photos
in Mobile Uploads

Make Profile Picture Tag Photo Options Share Send Like



April 11, 2014 ·

Add a description

Tag Photo

Add Location

Edit

Like · Comment · Stop Notifications · Share



Write a comment...

Amesbury MA

U.S. Department of Transportation
N.H.T.S.A
Office of Defects
1200 New Jersey Ave SE
Washington, DC. 20590



1000



20590

00118224-04

\$0.49

U.S. POSTAGE
PAID
SEABROOK, NH
SEP 23, 15
AMOUNT

