

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
OWNER INFORMATION (Type or Print)		Date Received 24-JUN-2015		Repository ☐ Reference No. 10727033	
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]	
Address [REDACTED]		Evening Telephone Number [REDACTED]			
City SPRING		State TX		Zip Code [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5NPDH4AE2DH [REDACTED]		Make HYUNDAI		Model ELANTRA	
		Model Year 2013			
Date Purchased 6-1-2012		Dealer's Name and Telephone Number HUB Hyundai 281-894-5200		Engine: 1.8L iter No. Cylinders 4	
Original Owner [REDACTED]		Dealer's City Houston		Fuel Type: Reg.	
Transmission Type Auto		Powertrain 148HP		Multiple Failure: No	
☒ Antilock Brakes ☒ Cruise Control		130 lbs.-ft. torque		Incident Date(s) 12 MAY 2015 12-June-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM Inhibitor switch on transmission. "You Tube" has video, 2013 Hyundai Elantra Start problem				Failure Mileage 30000	
				Failure Speed Parked	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0	
				Number of Deaths 0	
				Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2013 HYUNDAI ELANTRA. THE CONTACT STATED THAT THE KEY WAS DIFFICULT TO TURN OVER AND START THE VEHICLE. THE CONTACT HAD TO MAKE SEVERAL ATTEMPTS TO GET THE KEY TO TURN OVER IN THE IGNITION. THE FAILURE RECURRED NUMEROUS TIMES. THE VEHICLE ALSO HESITATED WHILE DRIVING VARIOUS SPEEDS. THE VEHICLE WAS TAKEN TO THE AUTHORIZED DEALER WHERE IT WAS DIAGNOSED THAT THE BATTERY HAD LOW VOLTAGE AND NEEDED TO BE REPLACED. THE DEALER DID NOT PROVIDE AN IN-DEPTH DIAGNOSIS AND ONLY REPLACED THE PART. THE CONTACT ALSO CONTINUED TO EXPERIENCE THE VEHICLE BEING DIFFICULT TO SHIFT OUT OF PARK INTO OTHER GEARS AND THAT THE FAILURE WAS PROGRESSING. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 30,000. Online, I discovered other owners had the same complaint. I also discovered info that Hyundai had issued "Technical Service Bulletins For the 2013 Hyundai Elantra. The "Inhibitor Switch" was the problem. I had this part replaced at dealer.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HUB Hyundai at First did not want to replace the inhibitor switch. They did not mention the 2 year old "Technical Service Bulletins" issued by Hyundai. These service bulletins listed the inhibitor switch twice.

Later on the service manager told me they would replace the inhibitor switch while I waited. North Freeway Hyundai only checked the battery. The "You Tube" shows exactly what happens.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation
National Highway Traffic Safety Administration

2013 HYUNDAI ELANTRA TSBs

13 Elantra Technical Service Bulletins

Technical Service Bulletins, or TSBs for short, are notifications made directly by Hyundai to help automotive technicians diagnose and repair commonly reported Elantra problems. Interested in how this information is collected? [Read more about TSBs.](#)

Recent 2013 Elantra TSBs

FUEL SYSTEM, GASOLINE: FUEL INJECTION SYSTEM

- **Date Reported** APRIL 01, 2013
- **NHTSA Reference** #10052144
- **TSB Reference** #TSB-13-FL-002

Description: HYUNDAI: THE THROTTLE CONTROL (ETC) BODY, ON SOME VEHICLES, NEED BE CLEANED AND PROCEDURAL INFORMATION IS BEING PROVIDED, DUE TO DEPOSITS FOI AT VALVE-TO-BORE INTERFACE. MODELS 2011-2013 ELANTRA, 2010-2013 GENESIS COUPE, 2013

[Want to learn how to fix NHTSA #10052144?](#)

POWER TRAIN: MANUAL TRANSMISSION: LUBRICANT

- **Date Reported** NOVEMBER 01, 2013
- **NHTSA Reference** #10054795
- **TSB Reference** #TSB-13-01-043

Description: HYUNDAI: INFORMATION PROVIDED REGARDING THE PROCEDURE OF HOW DRAIN AND REFILL, TO CAPACITY SPECIFIED, MANUAL TRANSAXLE OIL, IN SOME VEHICLES MODEL 2013 ELANTRA. *PE

[Want to learn how to fix NHTSA #10054795?](#)

POWER TRAIN:AUTOMATIC TRANSMISSION

- **Date Reported** OCTOBER 01, 2013
- **NHTSA Reference** #10054172
- **TSB Reference** #TSB-12-AT-022-1

Description: HYUNDAI: DUE TO AN IMPROPERLY ADJUSTED OR IMPROPERLY OPERATING INHIBITOR SWITCH (RANGE SWITCH), ON SOME VEHICLES, RESULTED IN RANGE SWITCH SENSOR CIRCUIT (P0705), OPEN CIRCUIT (P0707), SWITCH RANGE/PERFORMANCE (P0706), SHORT CIRCUIT OR MUL

Want to learn how to fix NHTSA #10054172?

- **Date Reported** APRIL 01, 2013
- **NHTSA Reference** #10052147
- **TSB Reference** #TSB-13-AT-008

Description: HYUNDAI: INFORMATION HAS BEEN PROVIDED REGARDING PROCEDURE IN REPAIRING AND REPLACING RELATED PART TO TRANSMISSION SOLENOID DTC FOR CERTA VEHICLES. MODELS 2010-2013 TUCSON, SANTA FE, 2011-2013 SONATA, ELANTRA, AZERA, 201 2013 ACCENT, 2

Want to learn how to fix NHTSA #10052147?

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

- **Date Reported** MARCH 01, 2013
- **NHTSA Reference** #10052143
- **TSB Reference** #TSB-13-FL-001

Description: HYUNDAI: DUE TO AN ERROR IN THE INTERNAL CONTROL MODULE READ ON MEMORY, INFORMATION IS PROVIDED REGARDING THE REPLACING OF THE PCM AND A POSSIBLE WARRANTY CLAIM. MODELS 2011-2013 ELANTRA, 2010-2013 GENESIS COUPE, 201c SANTA FE, 200

Want to learn how to fix NHTSA #10052143?

ELECTRICAL SYSTEM:STARTER ASSEMBLY:SOLENOID

- **Date Reported** APRIL 01, 2013
- **NHTSA Reference** #10052147
- **TSB Reference** #TSB-13-AT-008

Description: HYUNDAI: INFORMATION HAS BEEN PROVIDED REGARDING PROCEDURE IN REPAIRING AND REPLACING RELATED PART TO TRANSMISSION SOLENOID DTC FOR CERTA VEHICLES. MODELS 2010-2013 TUCSON, SANTA FE, 2011-2013 SONATA, ELANTRA, AZERA, 201 2013 ACCENT, 2

Want to learn how to fix NHTSA #10052147?

ELECTRICAL SYSTEM: SOFTWARE

- **Date Reported** OCTOBER 01, 2013
- **NHTSA Reference** #10054170
- **TSB Reference** #TSB-13-FL-008

Description: HYUNDAI: AN UPDATE FOR ECM TO REVISE LOGIC DUE TO IDLE AIR CONTROLI SYSTEM, RPM HIGHER THAN EXPECTED (P0507). MODEL 2013 ELANTRA GT. *PE

Want to learn how to fix NHTSA #10054170?

- **Date Reported** AUGUST 01, 2013
- **NHTSA Reference** #10053532
- **TSB Reference** #TSB-13-FL-006

Description: HYUNDAI: THE FOLLOWING DTCS P2096 POST CATALYST FUEL TRIM SYSTEM' LEAN, P0301/2/3/4 CYLINDER 1/2/3/4 MISFIRE DETECTED, ON SOME VEHICLES, WILL BE REVISED THE LOGIC BY AN ECU UPDATE. MODELS 2011-2013 ELANTRA. *PE

Want to learn how to fix NHTSA #10053532?

ENGINE (PWS)

- **Date Reported** NOVEMBER 01, 2014
- **NHTSA Reference** #10057053
- **TSB Reference** #TSB-14-FL-006

Description: HYUNDAI: THE DIAGNOSTIC LOGIC IS REVISED FOR ENGINE CONTROL UNIT (AND OP CODE, THAT WAS UPDATED. MODEL 2011-13 ELANTRA. *PE

Want to learn how to fix NHTSA #10057053?

- **Date Reported** OCTOBER 01, 2013
- **NHTSA Reference** #10054170
- **TSB Reference** #TSB-13-FL-008

Description: HYUNDAI: AN UPDATE FOR ECM TO REVISE LOGIC DUE TO IDLE AIR CONTROL SYSTEM, RPM HIGHER THAN EXPECTED (P0507). MODEL 2013 ELANTRA GT. *PE

Want to learn how to fix NHTSA #10054170?

- **Date Reported** OCTOBER 01, 2013
- **NHTSA Reference** #10054172
- **TSB Reference** #TSB-12-AT-022-1

Description: HYUNDAI: DUE TO AN IMPROPERLY ADJUSTED OR IMPROPERLY OPERATING INHIBITOR SWITCH (RANGE SWITCH), ON SOME VEHICLES, RESULTED IN RANGE SWITCH SENSOR CIRCUIT (P0705), OPEN CIRCUIT (P0707), SWITCH RANGE/PERFORMANCE (P0706), SHORT CIRCUIT OR MUL

Want to learn how to fix NHTSA #10054172?

- **Date Reported** AUGUST 01, 2013
- **NHTSA Reference** #10053532
- **TSB Reference** #TSB-13-FL-006

Description: HYUNDAI: THE FOLLOWING DTCS P2096 POST CATALYST FUEL TRIM SYSTEM' LEAN, P0301/2/3/4 CYLINDER 1/2/3/4 MISFIRE DETECTED, ON SOME VEHICLES, WILL BE REVISED THE LOGIC BY AN ECU UPDATE. MODELS 2011-2013 ELANTRA. *PE

Want to learn how to fix NHTSA #10053532? [REDACTED]

- **Date Reported** APRIL 01, 2013
- **NHTSA Reference** #10052144
- **TSB Reference** #TSB-13-FL-002

Description: HYUNDAI: THE THROTTLE CONTROL (ETC) BODY, ON SOME VEHICLES, NEED BE CLEANED AND PROCEDURAL INFORMATION IS BEING PROVIDED, DUE TO DEPOSITS FOR AT VALVE-TO-BORE INTERFACE. MODELS 2011-2013 ELANTRA, 2010-2013 GENESIS COUPE, 2013

Want to learn how to fix NHTSA #10052144? [REDACTED]

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P.O. Box 20850 Fountain Valley CA 92728-0850 (tel: 92728-0850)

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Problem data is taken from [CarComplaints.com](#) [REDACTED] & is based solely on reports received from vehicle owners. Recall, investigation and TSB data is from the [National Highway Traffic Safety Administration](#) [REDACTED]. **It's always best to seek help from a qualified professional mechanic.**

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Also called:
range switch or Shift interlock

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Inhibit Hyundai inhibitor switch

Posted on May 3, 2013

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An improperly adjusted or improperly operating inhibitor switch (range switch) may result in DTCs P0705 (range switch sensor circuit), P0707 (range switch open circuit), P0706 (range switch range/performance), and/or P0708 (range switch short circuit or multiple inputs); MIL illuminated, and/or impossible engine start in P or N.

This TSB applies to the following vehicles:

- 2010 and later Santa Fe (CM)
- 2011 and later Tucson (LM) produced from January 13, 2011
- 2011 and later Sonata (YF) produced from September 1, 2010
- 2011 and later Sonata HEV, Elantra (UD/MD) and Azera (TG)
- 2012 and later Accent (RB), Azera (HG)
- 2013 and later Veloster Turbo (FS) and Elantra Coupe (JK) and Elantra GT (GD)

Turn the ignition key to the ON position or push the Start/Stop button two times.

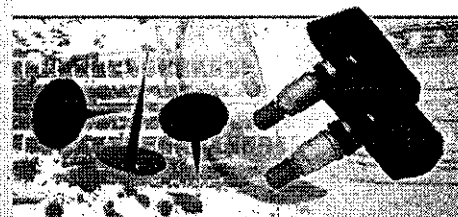
1. Using a GDS, check for DTCs in the "Automatic Transaxle" menu. Record the DTCs and description. Delete the DTCs.
2. Select the following parameters. Move the shift lever through all gears and monitor the sensors:

- Vehicle and A/T menu
- "Current data"
- Shift lever switch

4. If the Shift Lever Switch shows the correct shift lever position, the wiring currently has no open/short circuits. Go to Step 6. If it does not show the correct shift lever position, go to Step 5.
5. Visually check the wiring harness between the PCM and inhibitor switch for a

Xtra
seal

TIRE AND WHEEL SERVICE



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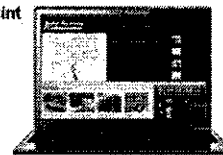
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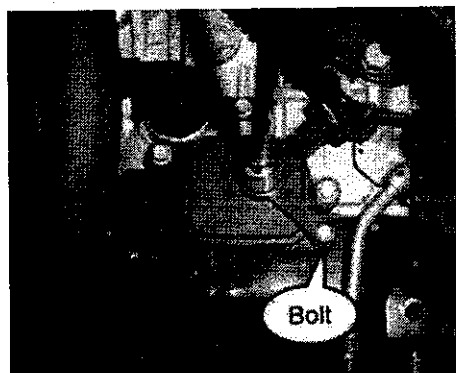


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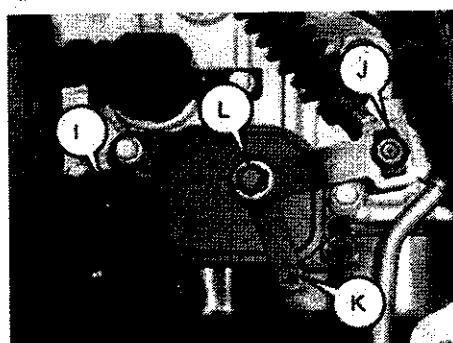
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damaged wire or open/short circuit to ground. Check for a damaged pin or pin not fully inserted into the connector. If damage exists, repair or replace the control wiring and drive the vehicle to confirm the repair. If no damage or open/short circuit is found, go to Step 6.

6. Place the shift lever to the N position. Turn the ignition switch to the OFF position.
7. Remove the air duct and air cleaner to access the inhibitor switch.
8. Remove the battery, if needed, to access the inhibitor switch. Be sure to record preset radio stations and reset after repairs.
9. If the battery was removed in Step 8, remove 2 bolts to the air cleaner. Remove 4 bolts to the battery tray and remove the battery tray.
10. Disconnect the inhibitor switch connector. Remove the shift cable mounting nut. Remove the nut and washer and remove the manual control lever.
11. Remove the 2 mounting bolts and remove the inhibitor switch assembly. Install the new inhibitor switch assembly to the transaxle and tighten the mounting bolts to 7 – 9 lb-ft.
12. Install the manual control lever, washer and nut to the new inhibitor switch and tighten the nut to 13 – 18 lb-ft. Caution: Insert a 5mm bolt or screwdriver in the alignment hole before tightening the nut.
13. Install the shift cable mounting nut and tighten the nut to 6 – 9 lb-ft. remove the bolt or screwdriver from the alignment hole.
14. Re-install all removed parts in reverse order of removal.
15. Clear all codes and test drive the vehicle for two drive cycles. If the problem returns, repair or replace the control wiring between the PCM and inhibitor switch. If the DTC(s) occur again, replace the PCM/TCM.



During assembly, install a bolt to hold the lever at the alignment hole.



Shown here is the inhibitor switch. I) switch connector; J) shift cable mounting nut; L) nut and washer; K) manual control lever.

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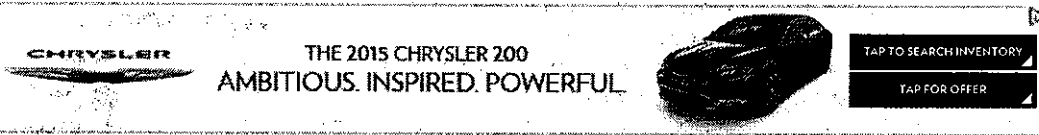
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 / My 2012 Hyundai Elantra Wont Start

My 2012 Hyundai Elantra Wont Start

Asked by [redacted]

2012ElantraGBG Jul 30, 2013 at 09:12 AM about the 2012 Hyundai Elantra

GLS

Question type: Maintenance & Repair

My 2012 hyundai Elantra GLS would not start this morning. I was home at 5 pm on the 29th of July and my car sat till 6:59 am on the 30th of July. I hit my door unlock on my key fob and the doors unlocked from there I proceeded start my car. Everything started but the car. I turned back to the starting position and tried again. Same results. I went in to the house to grab the number for my dealership to get ready to call them. As I came back out a friend of my neighbor was outside and said that he knew of someone that had the same problem. I tried to start the car and still would not turn over. The Guy that was outside said, "My friend had to push the car and it would start." So I got out of the car and the gentleman push the back of my car. I then got back in the car and try to start it. Amazingly it started. What is going on with my car? This has happen before. When the tow truck driver tried the car it wouldnt start. We then pushed in neutral so he can put it on the flat bed. Once moved into the position the key was turned (to get the Milage) and the car started right up. Again what is wrong with my car?

47 Answers

answered about a year ago

131,915

I'm going to guess either it's a loose connection/wiring problem, at the battery/starter or the shift interlock is faulty.

8 out of 8 people think this is helpful.

answered about a year ago

100

My daughter's 2012 elantra limited has had problems the last month randomly not starting and then after a day or two would start. Today after being towed to the dealership it started?! They said they can find nothing wrong with the car??

10 out of 10 people think this is helpful.

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▼ (#answer_actions)

150

answered about a year ago

I've been having this same problem with my 2011! The dealership cant find anything wrong. But it's always the same time every month! Everything works then I park it and it wont turn over just makes a light click. not like a battery issue. A guy from the part store said he thought it was the starter. That it has a malfunction on a very small part of it. To where depending on where i turn off my car, and where its stops on the starter. That my car will or will not start. I dont know what to do!? Dealer doesnt know crap either. Hyundai dealer.

7 out of 7 people think this is helpful.

▼ (#answer_actions)

110

answered 11 months ago

My 2012 elantra has run like a champ. No problems until this morning and like you described I got in car as normal everything started except the car. I turned everything off tried again even got the battery jumped by a neighbor's car, nothing? After reading the gently push the car from the rear amazingly the car started. I'm relieved but does Hyundai need to have a recall or something is there a safety issue???

11 out of 11 people think this is helpful.

▼ (#answer_actions)

80

answered 10 months ago

I have been having the same problem with my 2012 Elantra and took it into the dealership for the second time this week. They called their engineers and they said they are just starting to get these complaints in and they have determined most of the time the issue is with a faulty rain sensor, but sometimes it can be the shifter assembly or the shifter assembly cable. My dealership is going to replace all 3 items to be on the safe side since my car is still under warranty. I will let you know if this does not work.

8 out of 8 people think this is helpful.

▼ (#answer_actions)

answered 10 months ago

I have been having the same problem. The first time it happened, the dealership could find nothing wrong. Tonight, it wouldn't start but then I tried it again and it started, just like the first time. Only, now, I was dropping a friend off at her house and we were sitting for a few minutes while the car was idling. During our conversation, I put it in park and, when I tried to take it out of park, it wouldn't budge. I turned the car off and it acted normally. UGH. I just know that, when I take it in tomorrow, they'll tell me they can't find anything wrong. However, I will tell them about the possibility of a faulty rain sensor, the shifter assembly and the shifter assembly cable. I hope my car is still under warranty at 65K miles!

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1,169 Great Deals out of 68,912 listings starting at \$1,100

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338 Great Deals out of 26,124 listings starting at \$1,500

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814 Great Deals out of 56,898 listings starting at \$6,995

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987 Great Deals out of 55,185 listings starting at \$1,600

Used Hyundai Elantra GT"

40 Great Deals out of 5,033 listings starting at \$10,500

180

2 out of 2 people think this is helpful.



10

answered 10 months ago

[\(#answer_actions\)](#)

I had the same problem today. I drove it this morning, reached work. Wanted to go out for lunch and the car just wudn't start. I tried ignition at least 10 times but no response. All the peripherals were getting power i.e. lights, dash, audio system, but no reaction from the engine. I called the dealership, they said I needed a boost. Before doing that, I scratched my head and thought of all peripherals that I can remove that might be taking power from the battery. The first thing that came to my mind was my USB that I use for music. I unplugged the USB and tried one more time and it worked. Took a couple of rounds and now its fine.. Working as normal.

1 out of 1 people think this is helpful.



100

answered 10 months ago

[\(#answer_actions\)](#)

My 2012 Hyundai Elantra would not start this morning and this was the third time this has happened starting in May 2014. I hit my door unlock on my Key fob and the doors unlocked from here I proceeded start my car. Everything started but the car. I turned back to the starting position and tried again same results. I waited a few minutes and tried again amazingly it started. What is going on with my car? This has happen before the first time called a tow truck driver and by the time he arrived it started. This was followed by a visit to North County Hyundai in Carlsbad, Ca. Of course the dealership found nothing wrong. Again what is wrong with my car?

5 out of 5 people think this is helpful.



180

answered 10 months ago

[\(#answer_actions\)](#)

When my car didn't start and it wouldn't go out of Park, the service dept. figured out it was the transmission range switch. Here is what it says on my receipt: "Removed and replaced the range switch per TSB 12.AT.022.1" I hope this helps!

11 out of 11 people think this is helpful.



205

answered 10 months ago

[\(#answer_actions\)](#)

This is a very common issue in the 2011 - 2013 model years of the Elantra. It is almost always an issue with the shift interlock. Check the NHTSA website for a long list of complaints for this specific issue.

7 out of 7 people think this is helpful.



[\(#answer_actions\)](#)

Used Nissan Sentra"

590 Great Deals out of 34,979 listings starting at \$1,499

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Used Cars For Sale

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[2013-Hyundai-Elantra-GLS-143755\)](#)

223 Great Deals out of 4,743 listings starting at \$9,724

[2012 Hyundai Elantra GLS For Sale](#)

[2012-Hyundai-Elantra-GLS-140609\)](#)

42 Great Deals out of 1,179 listings starting at \$7,900

40

answered 9 months ago

I am having the same problem the dealer has the car now and has for a week. My car do not start two times within a week. Hyundai Elantra 2013, they said it could be a "range switch" problem and they are replacing this part. Very scary!

2 out of 2 people think this is helpful.

0
(#answer_actions

20

answered 9 months ago

I have now experienced the problem twice. The first time, 3 weeks ago, I tried several times (pushing the ignition button) and it finally started. This morning was different. I had to use a different car to get to a meeting. I spoke today with the dealership and they have heard of the problem but don't know what to do about it. It they can reproduce the problem then they will diagnose it under the warranty, and fix it. However if they can't reproduce the problem, I can pay them \$200 to diagnose the issue, with no guarantee that the problem will be fixed. They are willing, if I leave my car at the dealership, to try it a hundred times, pushing the button to see if by chance one of those times it won't start. Has anyone tried to do that to see how reproducible the problem is?

2 out of 2 people think this is helpful.

0
(#answer_actions

40

answered 9 months ago

Insist on keeping the loaner until the problem is fixed, mine was the range switch ask them to look at this. Google this with Hyundai and you will see its a common problem.

1 out of 1 people think this is helpful.

180
0
(#answer_actions

answered 9 months ago

I have not had one problem since they replaced the range switch.

3 out of 3 people think this is helpful.

0
(#answer_actions

0

answered 9 months ago

I also have this issue. I find that when I start from the 'engine on' (the second ignition position) the problem is gone. But if I start from the zero position on the starter it doesn't start on the first try (always starts on second try).

▼ (#answer_actions)

10

answered 9 months ago

My 2012 Elantra - 61000 miles on it, has the same problem. Randomly won't start from the park position (P), but it will from the neutral (N). Took it to the dealer for an oil change and tire change and did it again (while the service person tried to take around for a low tire pressure sensor check). They could not reproduce it but found that my battery was very low. Changed the battery and 3 days after I had the same problem.

1 out of 1 people think this is helpful.

▼ (#answer_actions)

40

answered 9 months ago

I agree with many on this post. I had the issue of my 2012 Elantra not starting. It was the RANGE SWITCH. They really need to do a recall if so many people are experiencing this.

4 out of 4 people think this is helpful.

▼ (#answer_actions)

0

answered 8 months ago

I've been having this same problem with my 2012 Elantra for over a year now. What I have to do to get mine started is yank my parking break up and then put my car into neutral and then start it. And sometimes that doesn't even work and I'll have to wait a few minutes and try it all over again and then it will. I went to AAP and they told me my battery needed replaced but I go to the dealership earlier this week to get my battery changed and they said that the test came back fine and nothing was wrong. I've had to have it towed before too and as soon as my car got to the lot and the employee went to see what was wrong, my car started. I have no idea what it is.

▼ (#answer_actions)

20

answered 8 months ago

The same problems that were mentioned, and the agency does not know the solution was switching a lot of spare parts and a pump fuel combustion candle, battery, and many others, and I live in Iraq And I expect that Hyundai failed in this model catastrophic failure

▼ (#answer_actions)

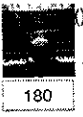
100

answered 8 months ago

Trip up the Central Coast of California and had the starting problem 3 more times. As soon as we made it back home had the car back at Hyundai. This time they replaced THE RANGE SWITCH, as of right now its been ten days and no problems.....Hope this helps guys and gals

2 out of 2 people think this is helpful.

[Mark helpful\(javascript:void\(0\);\)](#)



180

answered 8 months ago

[\(#answer_actions\)](#)

Yes, it appears to be the range switch (whatever that is!) that is the problem. Hyundai replaced mine a few weeks ago and I've had no problem since.

2 out of 2 people think this is helpful.



20

answered 8 months ago

[\(#answer_actions\)](#)

Thanks for the answer but I can explain what it is or where THE RANGE SWITCH is located in the car, even if the pictures or send an email to

2 out of 2 people think this is helpful.



10

answered 8 months ago

[\(#answer_actions\)](#)

My car has been doing this randomly over the past 2 months. I had it in the shop 2 weeks ago and they couldn't figure it out or get it to duplicate. Then last week 2 nights in a row it wouldn't start right away...one of the times I put the E-brake on and off then it started, the other time I jiggled the shifter then it started. But on the 3rd day it didn't start at all! I get it towed to the dealer and it started right up for them the next morning. It is there right now for the second day in a row and still no answers. I even told them I looked online and said a lot of people were having issues and it was the RANGE SWITCH. But he said they just can't change a part out without it leaning in that direction of what is wrong with it. So frustrated and ready to trade this thing in....I haven't even had it a year!!



150

answered 8 months ago

[\(#answer_actions\)](#)

^Put it in "N" sadly that has been the only solution for me. This is so ridiculous! Why hasn't this crap car been recalled?? Or how do we contact someone to recall this vehicle?

2 out of 2 people think this is helpful.



[\(#answer_actions\)](#)

20

answered 8 months ago

Sad to say my 2012 Hyundai Elantra is currently at the dealership with the same problem. 3rd failed start, they've had it for two days so far and it starts right up. They don't know what the problem is. The first two times it failed to start on me I waited 3 minutes and it restarted, this time it took a couple of hours and towed to the dealer just to start right up once there. With dozens of people having the same problem, they should recall.

2 out of 2 people think this is helpful.

0
▼ (#answer_actions)

40

answered 8 months ago

Range switch problem. My Elantra did the same thing.

1 out of 1 people think this is helpful.

0
▼ (#answer_actions)

100

answered 8 months ago

Make sure you file a complaint with National Highway Traffic Safety Administration !!!!!!!!!

2 out of 2 people think this is helpful.

0
▼ (#answer_actions)

150

answered 8 months ago

How much did it cost for the range switch?

6 out of 6 people think this is helpful.

0
▼ (#answer_actions)

100

answered 8 months ago

It was covered by my warranty

1 out of 1 people think this is helpful.

0
▼ (#answer_actions)

10

answered 7 months ago

So instead of replacing the range switch two weeks ago they replaced the ignition switch. Haven't had any issues until this morning. ... wouldn't start! Then after a couple minutes it miraculously started but then it was locked in park! I shut it off and restarted it then. I was able to get it out of park. So it's back at the dealer for the 3rd time and I have a rental. Let's hope they change the range switch this time! If not I'm ready to trade this thing in!

1 out of 1 people think this is helpful.

0
▼ (#answer_actions)

100

answered 7 months ago

Make sure you file a complaint with National Highway Traffic Safety Administration !!!!!!!!

0
▼ (#answer_actions)

20

answered 7 months ago

Update changed my battery, changed my range switch it stalled the sameday, now changed a electric component in the enegine. I've had it for two days but dont feel smooth friving it so far. I wait and see.



0

answered 7 months ago

▼ (#answer_actions)

I have started having this problem over the last month. I noticed a few days ago that there was a hesitation in the car cranking. I got a call from my wife this morning saying her car won't start. Now I guess after reading this, I will wait it out and make sure I start the car everyday.



10

answered 6 months ago

▼ (#answer_actions)

Got my share this morning. My 2013 would not start. I did notice hesitation and delay start leading up to this but thought that maybe it was because the car was cold as it was leading to the winter months. After reading comments here I now have a good idea what seems to be the problem. I cannot afford this to happen. They should make a recall and fix the problem because its a good car.

1 out of 1 people think this is helpful.

0
▼ (#answer_actions)

20

HyundaiElantra2013Owner answered 6 months ago

Ha! Exactly same issue happened with my 2013 Hyundai Elantra today morning - I try to start it and it does not crank. Battery is fully charged (lights, horn all work fine). But all three check lights remain on (battery + oil + engine) in 'ACC' position and then when I try to crank the engine, it does not attempt

to crank at all. After luckily finding this thread, I tried these things - pushed the car hard from the rear (it hardly budged), shook the gear a few times (it was in Park anyways), kicked the front wheels and also removed a newly added USB drive (actually it was an SD card in disguise of a USB stick). And then tried starting again and Voila it started!!! I dont know what worked, I think it was the pushing that worked and maybe the car was in 'P' but did not think it was in 'P' till i nudged it a little from the rear. Lets hope this never happens again, I will check with the dealer about the 'RANGE SWITCH' issue and get it replaced incase they know about it.

2 out of 2 people think this is helpful.



0
_ (#answer_actions)

20

answered 5 months ago

I am from Dubai and I've an Elantra 2013 1.8. I am also facing the same problem, that my car will not start (not always) in "P" position but when I put to "N".... it starts. I understand from above that its a RANGE SWITCH problem. My car is going for the service after few weeks, please advice what all information I've to give the dealer regarding this issue. Any one got permanently fixed for this issue?

2 out of 2 people think this is helpful.



0
_ (#answer_actions)

20

outofafrica answered 5 months ago

2012 Hyundai Elantra LE. I had the battery replaced in September 2014, beginning November 2014, the car would not start some mornings. Interestingly enough, this seemed to coincide with the colder mornings (those in which the temperature dropped below 40 degrees - i live in TX). I am super frustrated with the dealership. They told me it was a loose negative cable..I asked them when the car doesn't start tomorrow, i jump it and bring it back, what they are going to do..they said, if the battery tests positive...nothing. Great service there Eckart Hundy (Denton, TX).

2 out of 2 people think this is helpful.



0
_ (#answer_actions)

10

2013 answered 4 months ago

My 2013 Hyundai was running ok until last night. It was turned on by remove star, and later won't be able to turn off the engine. Called road side support, they could do nothing. The car is still running after 10 hours, as gas is full. Need Waite another 24 hours until gas runs out. As dealer will be open on Monday. :(

1 out of 1 people think this is helpful.



0
_ (#answer_actions)

answered 4 months ago



55

so I had the same problem that all of you are having with my Elantra GLS 2012, the problem is in the shift lock, you have to open it up and push the white button in then your car will start. This is a quick fix and will save you money and time fighting with the dealer

3 out of 3 people think this is helpful.

[REDACTED]

0
(#answer_actions [REDACTED])

0

[REDACTED] answered 4 months ago

I have had the same problem with my 2013 Elantra Limited. Intermittently, the car wouldn't start. I push the starter button and it just keeps on clicking for a few seconds, and that's it. I took it in to the dealer, and they did a battery check. They said (of course) there's nothing wrong with it, and handed me the key. The problem has grown progressively worse, and I have to jump it to get it started.

[REDACTED]



55

[REDACTED] answered 4 months ago

0
(#answer_actions [REDACTED])

The car is reading that the car is not in park, your best solution would be to release the shift lock and put it in park and restart the car. It should start

2 out of 2 people think this is helpful.

[REDACTED]

0
(#answer_actions [REDACTED])

0

2013elantra answered 3 months ago

I have the EXACT problem most of you had. I tried to start my 2013 Hyundai Elantra this morning and the Battery was clearly fine, nothing. So I get my handbook and still couldn't find nothing. I thought there might an emergency shut off switch but no switch. I couldn't call anyone because today is Sunday and my Dealership is closed. So I came to this forum and WOW! The first thing I do is put my car in neutral without any pushing of the car and it starts right up then I put it in park and shut it off. I tried to start it again and it started right up in park, go figure. I only have 6,000 miles on this car. I am still going to take it to the Dealership because most of you said it is the RANGE SWITCH or SHIFT INTERLOCK. I don't know what those are yet but I will. I also know this though, in my 2013 Owner's Handbook Supplement guide has a LEMON LAW where Hyundai offers customers' resolution through AUTO LINE a program by the BBB to resolve your concerns free of cost. In some cases they even would have to give you a new car if this problem continues to happen after repairs have been made. First you would have to call Hyundai Customer Connect Center: 1 (800) 633 - 5151 (tel: 1 (800) 633 - 5151) and then BBB Auto Line at 1 (800) 955 - 5100 (tel: 1 (800) 955 - 5100) to get more information. Thank you everyone for the tips and good luck to everyone. Like I said though I just put my car in neutral and it started right up of course don't forget to turn the key until all the light come on so you can put it neutral.

[REDACTED]

0
(#answer_actions [REDACTED])

0

[REDACTED] answered 3 months ago

My 2013 élantra had the same problem. It won't started twice in this week. So many people complain the same issue, talk about the quality of the car, Hyundai car company really have to solve that problem

  [#answer_actions](#)

 answered 2 months ago

I have a 2011 Elantra with 89,000 miles with same issue. Dealer thought it was either the starter or something else that didn't make sense. They couldn't get me in for 5 days and it was going to cost me \$200 to fix what they think it is. I read this thread and someone mentioned to google "Range switch and Hyundai" and I got this link:

 no-start-or-funky-shifts .It shows what it is and how to replace it. I went to an auto parts store but said the part is only available at a Hyundai Dealer. So I went to the dealer and purchased the Inhibitor Switch (Range Switch) Part 42700-26500 for part was \$36.26, within an hour I had the part in and car starts like it should.

  answered 3 weeks ago

 [#answer_actions](#)

This happened to me while a friend and I were off-road and no tow- trucks were willing to come help us. A kind stranger worked on my battery for an hour before it finally started! I'm trading it in.. I never want to be stranded late at night like that ever again!

  [#answer_actions](#)

 answered 3 weeks ago

I have the same problem, it's happened three times now, today it started after turning the key about six times. I did take it in to the dealer after the second time and of course it didn't do it so they did nothing. The assistant manager said well at least you have roadside assistance so when it doesn't start at all you can have it towed in. Really??? What kind of service is that? I filed a complaint with the National Highway Safety department asking them to push to have a recall so everyone can get the range switch replaced.

  [#answer_actions](#)

 answered 2 weeks ago

This just happened to me on 6/7/2015. All alarm and interior electronic functions worked as expected, but the car would not turn over. Tried multiple times, finally gave up. Thought I would google it, to see if others had this experience. I luckily found this thread, went to garage and just wiggled the shifter, car started right up. I also found this on YouTube, which demonstrates my problem 100%  After getting the car started, I remembered I had just received a service notification, so went to this website, as directed by the notice:

Once there, I entered my VIN number, to verify my vehicle qualified for this service campaign. This was the result: Your Vehicle is Affected. Your vehicle is affected by the Elantra Shifter Cable service campaign. To schedule an appointment with your preferred Hyundai Dealer, please enter your zip code below. Hyundai is conducting a service campaign to verify the connection between the shifter cable and gear selector's shift lever on certain 2011-2013 model year Hyundai Elantra vehicles. Your Hyundai dealer will verify the connection between the cable and shift lever pin and install a clip on the shift lever pin as a supplemental method of securing the cable. This procedure will be performed at no charge to you. Hope this info helps you.... Steve T

Your Answer

[Add photo\(#\)](#)

[Post Your Answer](#)

Related Questions

2012 hyundai elantra makes a whining noise when it first starts(/Cars/Discussion-t40608_ds512886) 16 answers

my 2012 hyundai elantra makes a whining noise when it first starts. It is not a high pitch like a belt. It is a lower pitch. Any ideas on what this might be?

2012 Hyundai Elantra Limited - Maintenance & Repair

2012 Hyundai elantra won't start and also the radio controls don't work properly(/Cars/Discussion-t40609_ds597221) 1 answer

My 2012 Hyundai Elantra will not start. I have had to have it towed on 3 different occasions twice to the dealership but they can't seem to duplicate the problem. After it sits for a while it will s...

2012 Hyundai Elantra GLS - Maintenance & Repair

2012 hyundai elantra will not start or crank(/Cars/Discussion-t40609_ds629068) 3 answers

The car wouldn't crank or start when I got to the gas station. After multiple tries with putting the car shifter in park to neutral and switching the gears it finally started. I called the dealers...

2012 Hyundai Elantra GLS - Maintenance & Repair

2012 hyundai elantra won't start(/Cars/Discussion-t40609_ds582595) 1 answer

I left the key in the ignition of my 2012 Hyundai Elantra. When I went out to the garage several hours later I discovered that the parking lights were still on. I tried to start the car, nothing ha...

2012 Hyundai Elantra GLS - Maintenance & Repair

my 2002 Hyundai Elantra will not start. (/Cars/Discussion-t6442_ds643862)

I have a 2002 Hyundai Elantra manual transmission and it will not start. We have checked the starter, battery and alternator all are good. It is making a buzzing sound when I try to start it.

2002 Hyundai Elantra GLS - Maintenance & Repair

[Ask Question](#)

Looking for a Used **Elantra** in your area?

MAY 4: Hyundai Sonata Engine Failure Lawsuit Filed in California

Engine Won't Turnover, Won't Start

2013 HYUNDAI ELANTRA

THIS PROBLEM MAY BE COVERED UNDER WARRANTY. ASK YOUR HYUNDAI DEALER.



CARCOMPLAINTS.COM NOTES: We're not used to seeing any major problems with Hyundai, which makes the early signs of trouble with the 2013 Elantra very surprising, in a bad way. [Read more »](#)



Pretty Bad

Typical Repair Cost: Most Common Solutions:

No data

1. not sure (8 reports)

Average Mileage:

23,882 miles

Total Complaints:

8 complaints

Get free help with your lemon!

Pick your state:

AL

Go »



ELECTRICAL
PROBLEM

HELPFUL WEBSITES

No one has added a helpful site for this 2013 Elantra problem yet. **Be the first!**

Add a site »

QUESTIONS? GET HELP

Type your question here.

a service provided by Answer

Ask a Hyundai Elantra Expert

FIND A GOOD HYUNDAI MECHANIC

Read reviews of repair shops in your area.

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2013 Hyundai Elantra Owner Comments

MAR 10
2015

I am so very upset about this PROBLEM that is happening with me and my New 1 year old car, 2013 Hyundai Elantra.. There is a problem with my car starting. Now everything comes on; dash, lights windows, radio, everything except the engine. It simply will not start. All of a sudden I'm having this problem and the Dealership service department claims they can't duplicate the problem. Which I find very hard to believe. Why is the car NOT starting for me all of a sudden but is starting you them. They can't explain this issue to me. I am at a loss for words and don't know where to turn.

I'm so upset to have purchased a \$20,000 new car for safety and reliability and I am not safe and it is not reliable. Please, if anyone sees this complaint and can guide me with what I am suppose to do next outside of being stranded 3x's please advise me where to turn next. This problem started March 10, 2015, again March 16, & March 19th. Car taken in for service March 26th, & I was told nothing could be found & it started for them. Now, the next morning preparing to leave for work the car did not start and was Towed back to the dealership. It was there the entire weekend and is still there. The dealership had no loaner vehicle for me so I was simple out of luck with that and is taking a bus to get back & forth to work.. Please Help with a solution to this problem.

Newark, NJ, USA

Add Complaint

Send Comment

MAR 30
2015

I have a 2013 Elantra. For the second time in 10 days the car won't start. No engine sounds whatsoever. Towed to dealership again. First trip car there for 4 days. They said it was oil in PCV valve from previous oil change (which was done at a Hyundai dealership). Fast forward 10 days, SAME EXACT PROBLEM. Car will not start. But sits at dealership for a bit and it starts.

When I'm driving it feels like it is losing power and after a seconds it's ok. I told service person this. I finally got fed up and Tweeted. Got a response from Hyundai saying they will make sure everything is looked at. This goes beyond an annoyance. There is something wrong with this make/model/year.

I provided a list of things for them to look at...this time I hope they do.

I will say that Tweeting to @Hyundai gets a response, now let's see if they find and fix the problem.

Austin, TX, USA

Add Complaint

Send Comment

FEB 28
2015

I BOUGHT THE THE CAR NEW. BEEN TOWED INTO THE DEALER SHIP TWICE OVER IT NOT STARTING .RADIO, LIGHTS WORK BUT NO SOUND

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 My 2012 Hyundai Elantra Wont Start

My 2012 Hyundai Elantra Wont Start



Asked by [redacted] (#)

2012ElantraGBG Jul 30, 2013 at 09:12 AM about the 2012 Hyundai Elantra

GLS

Question type: Maintenance & Repair

My 2012 hyundai Elantra GLS would not start this morning. I was home at 5 pm on the 29th of July and my car sat till 6:59 am on the 30th of July. I hit my door unlock on mt Key fob and the doors unlocked from here I proceeded start my car. Everything started but the car. I turned back to the starting position and tried again. Same results. I went in to the house to grab the number for my dealership to get ready to call them. As I came back out a friend of my neighbor was outside and said that he knew of someone that had the same problem. I tried to start the car and still would not turn over. The Guy that was outside said, "My friend had to push the car and it would start." So I got out of the car and the gentleman push the back of my car. I then got back in the car and try to start it. Amazingly it started. What is going on with my car? This has happen before. When the tow truck driver tried the car it wouldnt start. We then pushed in neutral so he can put it on the flat bed. Once moved into the position the key was turned (to get the Milage) and the car started right up. Again what is wrong with my car?

47 Answers



131,915

answered about a year ago

#answer_actions

I'm going to guess either it's a loose connection/wiring problem, at the battery/starter or the shift interlock is faulty.

8 out of 8 people think this is helpful.



100

answered about a year ago

My daughter's 2012 elantra limited has had problems the last month randomly not starting and then after a day or two would start. Today after being towed to the dealership it started?!! They said they can find nothing wrong with the car??

10 out of 10 people think this is helpful.

Shortcuts

Hyundai Elantra Questions (/Cars/questions/Hyundai-Elantra-Questions-qt929/)

All Questions (/Cars/questions/)

Ask a Question

Hyundai Elantra Reviews (/Cars/Hyundai-Elantra-Overview-d92/)

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Hyundai Elantra Experts

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| #2 | Carrie Shelton | Reputation
1,080 |
| #3 | kristininupstateny | Reputation
810 |

[View All](#)

0
(#answer_actions)

150

answered about a year ago

I've been having this same problem with my 2011! The dealership cant find anything wrong. But it's always the same time every month! Everything works then I park it and it wont turn over just makes a light click. not like a battery issue. A guy from the part store said he thought it was the starter. That it has a malfunction on a very small part of it. To where depending on where i turn off my car, and where its stops on the starter. That my car will or will not start. I dont know what to do!? Dealer doesnt know crap either. Hyundai dealer.

7 out of 7 people think this is helpful.

0
(#answer_actions)

110

answered 11 months ago

My 2012 elantra has run like a champ..No problems until this morning and like you described I got in car as normal everything started except the car. I turned everything off tried again even got the battery jumped by a neighbor's car, nothing? After reading the gently push the car from the rear amazingly the car started. I'm relieved but does Hyundai need to have a recall or something is there a safety issue???

11 out of 11 people think this is helpful.

0
(#answer_action)

80

answered 10 months ago

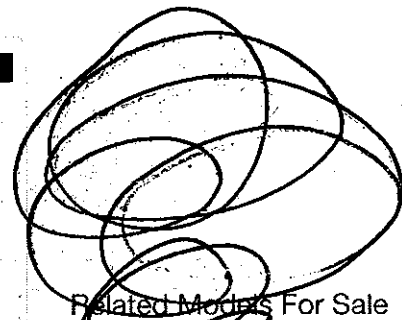
I have been having the same problem with my 2012 Elantra and took it into the dealership for the second time this week. They called their engineers and they said they are just starting to get these complaints in and they have determined most of the time the issue is with a faulty rain sensor, but sometimes it can be the shifter assembly or the shifter assembly cable. My dealership is going to replace all 3 items to be on the safe side since my car is still under warranty. I will let you know if this does not work.

8 out of 8 people think this is helpful.

0
(#answer_action)

answered 10 months ago

I have been having the same problem. The first time it happened, the dealership could find nothing wrong. Tonight, it wouldn't start but then I tried it again and it started, just like the first time. Only, now, I was dropping a friend off at her house and we were sitting for a few minutes while the car was idling. During our conversation, I put it in park and, when I tried to take it out of park, it wouldn't budge. I turned the car off and it acted normally. UGH. I just know that, when I take it in tomorrow, they'll tell me they can't find anything wrong. However, I will tell them about the possibility of a faulty rain sensor, the shifter assembly and the shifter assembly cable. I hope my car is still under warranty at 65K miles!



Related Models For Sale

Used Hyundai Sonata

Cars/I-Used-Hyundai-Sonata-d90

935 Great Deals out of 63,494 listings starting at \$1,595

Used Honda Civic

Cars/I-Used-Honda-Civic-d586

828 Great Deals out of 61,291 listings starting at \$550

Used Toyota Corolla

Cars/I-Used-Toyota-Corolla-d295

1,241 Great Deals out of 52,116 listings starting at \$650

Used Honda Accord

Cars/I-Used-Honda-Accord-d585

1,169 Great Deals out of 68,912 listings starting at \$1,100

Used Toyota Camry

Cars/I-Used-Toyota-Camry-d292

1,596 Great Deals out of 78,613 listings starting at \$1,495

Used Nissan Altima

Cars/I-Used-Nissan-Altima-d237

1,422 Great Deals out of 81,718 listings starting at \$1,298

Used Kia Optima

Cars/I-Used-Kia-Optima-d158

607 Great Deals out of 34,500 listings starting at \$950

Used Hyundai Accent

Cars/I-Used-Hyundai-Accent-d91

270 Great Deals out of 11,943 listings starting at \$995

Used Mazda MAZDA3

Cars/I-Used-Mazda-MAZDA3-d214

338 Great Deals out of 26,124 listings starting at \$1,500

Used Chevrolet Cruze

Cars/I-Used-Chevrolet-Cruze-d2076

814 Great Deals out of 56,898 listings starting at \$6,995

Used Ford Focus

Cars/I-Used-Ford-Focus-d346

987 Great Deals out of 55,185 listings starting at \$1,600

Used Hyundai Elantra GT

Cars/I-Used-Hyundai-Elantra-GT-d2144

40 Great Deals out of 5,033 listings starting at \$10,500

180

CUSTOMER #: [REDACTED]

*Battery Replaced
06-12-2015*

**NORTH FREEWAY
HYUNDAI**



INVOICE

20440 I-45N
SPRING, TX 77373
(832) 446-4000
Fax: (832) 446-4072
www.nfhyundai.com

SPRING, TX [REDACTED]

PAGE 1

HOME: [REDACTED]

CONT: [REDACTED]

BUS: [REDACTED]

CELL: [REDACTED]

SERVICE ADVISOR: 39617 BRUCE HAEFNER

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN / OUT		TA
	13	HYUNDAI ELANTRA		5NPDH4AE2DH			29944/29944		T83
DEL DATE	PROD DATE	WARR EXP	PROMISED		PO NO	RATE	PAYMENT	INV DATE	
01JUN12 IS									
01JUN12 DD			18:00 23JUN15			0.00	CASH	23JUN15	
R.O. OPENED		READY		OPTIONS: ENG:1.8 Liter DOHC					

16:13 23JUN15 17:12 23JUN15

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

A CUSTOMER STATES NO START AT TIMES ALL LIGHTS COME ON BUT DOES NOT
TURN OVER.

10 DRIVEABILITY

123 CC

36.30 36.30

1 00275-18001 INTERSTATE BATTERY-H5

122.01 122.01 122.01

PARTS: 122.01 LABOR: 36.30 OTHER: 0.00 TOTAL LINE A: 158.31

29944 FOUND BATTERY NEEDING TO BE REPLACED WITH AN OUTPUT OF 298

COLD CRANKING AMPS OUT OF A POSSIBLE 550. BATTERY NEEDS TO BE REPLACED.

SYSTEM CANNOT BE TESTED UNTIL BATTERY IS REPLACED 0.30 REPLACED BATTERY

AND RETESTED SYSTEM TO FIND ALL CHARGING AND STARTING SYSTEMS OPERATING

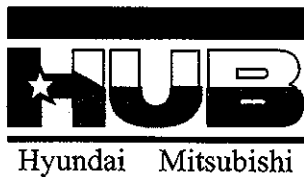
AS DESIGNED

WE NOW CUT LASER KEYS! INQUIRE AT THE PARTS
COUNTER OR CALL 832.446.4017

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those of the manufacturer. The Seller, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

DESCRIPTION	TOTALS
LABOR AMOUNT	36.30
PARTS AMOUNT	122.01
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	4.54
TOTAL CHARGES	162.85
LESS INSURANCE	0.00
SALES TAX	9.18
PLEASE PAY THIS AMOUNT	172.03



19300 NW Freeway
Houston, TX 77065
(281) 664-6233
(281) 664-6234



Inhibitor Switch
Replaced 6-26-15

CUSTOMER NO.	ADVISOR BUBBA	TAG NO. 155	6451	INVOICE DATE 06/26/15	INVOICE NO.
	LABOR RATE 119.00	LICENSE NO.	MILEAGE 29,995	COLOR DESERT BRON	STOCK NO.
	YEAR / MAKE / MODEL 13/HYUNDAI/ELANTRA/4DR	VEHICLE I.D. NO. 5 N P D H 4 A E 2 D H		DELIVERY DATE 06/01/12	DELIVERY MILES 92
SPRING, TX	F.T.E. NO.	P.O. NO.	SELLING DEALER NO. TX060	PRODUCTION DATE	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		R.O. DATE 06/26/15	

LABOR & PARTS					
# 1 09HY272781NSH 27 POINT MAINTENANCE HOURS 0.00 TECH(S) 104					
Multi-Point Inspection OEM recommended PERFORMED 27 POINT INSPECTION					
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-					
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00
# 2 09HY272781NSH 27 POINT MAINTENANCE HOURS 0.00 TECH(S) 104					
CUSTOMER STATES THAT CAR WILL INTERMITTENTLY CRANK BUT WILL NOT START REFERRED TO TSB 15-AT-001 REPLACED TRANSMISSION RANGE SWITCH TO CORRECT CUSTOMERS CONCERN					
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-					
JOB # 2 1 42700-26500 @HW SWITCH-INHIBITOR					WARRANTY
JOB # 2 TOTAL PARTS					0.00
JOB # 2 TOTAL LABOR & PARTS					0.00
TOTALS-----					
TOTAL LABOR....					0.00
TOTAL PARTS....					0.00
TOTAL SUBLET....					0.00
TOTAL G.O.G....					0.00
TOTAL MISC CHG.					0.00
TOTAL MISC DISC					0.00
TOTAL TAX.....					0.00
TOTAL INVOICE \$					0.00

CUSTOMER SIGNATURE

MO: [REDACTED]
HUB HYUNDAI MITSUBISHI is not responsible for loss or damage to cars or articles left in car due to fire, theft or any other cause beyond our control.

NEW PARTS AND LABOR ARE WARRANTED FOR 12 MONTHS OR 12,000 MILES, WHICHEVER COMES FIRST.

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The Seller, HUB HYUNDAI MITSUBISHI, hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and HUB HYUNDAI MITSUBISHI neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

NOTICE PURSUANT TO PROPERTY CODE, §70.001

I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON, WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

Signature of the Person Responsible or Agent for Person Responsible for Payment

Spring, Texas



AUG 20 2015

U.S. Transportation Department
National Highway Traffic Safety Admin.
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue S.E.
Washington, D.C. 20077-9382

APPROVED AUG 20 2015