


INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>				<p>Date Received: 24-JUN-2015</p>	
<p>Name: [REDACTED]</p>		<p>Address: [REDACTED]</p>		<p>Repository <input type="checkbox"/></p>	
<p>City: GREENFIELD</p>		<p>State: WI</p>		<p>Reference No.: 10727027</p>	
<p>Zip Code: [REDACTED]</p>		<p>Daytime Telephone Number: [REDACTED]</p>		<p>E-mail Address:</p>	
<p>Evening Telephone Number:</p>		<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
<p>VEHICLE INFORMATION</p>					
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2MEFM75W95X [REDACTED]</p>		<p>Make: MERCURY</p>		<p>Model: GRAND MARQUIS</p>	
<p>Model Year: 2005</p>		<p>Date Purchased:</p>		<p>Dealer's Name and Telephone Number:</p>	
<p>Engine: No. Cylinders: 8</p>		<p>Fuel Type: GAS</p>		<p>Original Owner: <input type="checkbox"/></p>	
<p>Dealer's City:</p>		<p>State:</p>		<p>Zip Code:</p>	
<p>Transmission Type: <input checked="" type="checkbox"/> Antilock Brakes</p>		<p>Powertrain:</p>		<p>Multiple Failure:</p>	
<p><input checked="" type="checkbox"/> Cruise Control</p>		<p>Incident Date(s): 23-JUN-2015</p>			
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Code: LIGHTING (PWS)</p>				<p>Failure Mileage: 114000</p>	
				<p>Failure Speed: 55</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make:</p>		<p>Tire Model (Name or Number):</p>		<p>Tire Size (Example P215/65R15):</p>	
<p>DOT No. (Example: DOTM9ABC036):</p>		<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>		<p>Failure Location:</p>	
<p>Tire Component Code:</p>				<p>Tire Failure Type:</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>		<p>Date Manufactured:</p>		<p>Model No./Name:</p>	
<p>Seat Type:</p>		<p>Installation System:</p>			
<p>Child Seat Component Code:</p>		<p>Failed Part:</p>			
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</p>					
<p>Crash: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Fire: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>		<p>Number of Persons Injured: 0</p>	
				<p>Number of Deaths: 0</p>	
				<p>Reported to Police: N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2005 MERCURY GRAND MARQUIS. WHILE DRIVING 55 MPH, THE HEADLIGHTS FAILED WITHOUT WARNING. THE CONTACT STATED THAT THE VEHICLE HAD TO BE DRIVEN WITH THE HIGH BEAMS ACTIVATED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 114,000.</p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p>					
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Vehicle has been repaired by a Ford dealer. No cost to vehicle owner. The problem was the headlight module produced by Ford. This type of a problem should have had a recall. This is a very, very serious problem! It was scary to death to have to drive for 209 miles.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



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