

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received: 23-JUN-2015
Repository:
Reference No.: 10726844

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WHITEHOUSE State: OH Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: **KMH EU46C66A [Redacted]**
Make: HYUNDAI Model: SONATA Model Year: 2006
Date Purchased: [Redacted] Dealer's Name and Telephone Number: **Taylor Hyundai 877-758-705A** Engine: [Redacted] Fuel Type: **Reg Gas**
Original Owner: Dealer's City: **Toledo** State: **OH** Zip Code: **43551** No. of Cylinders: **A**
Transmission Type: **AUTO** Antilock Brakes Cruise Control Powertrain: **2.4L** Multiple Failure: [Redacted] Incident Date(s): 09-JUN-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 130000 VISIBILITY, VISIBILITY/WIPER (PWS) Failure Mileage: 115000 Failure Speed: 55

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM9ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 HYUNDAI SONATA. WHILE DRIVING 55 MPH, THE DRIVER SIDE SUN VISOR DETACHED FROM THE CEILING OF THE VEHICLE AND OBSTRUCTED THE DRIVER'S VIEW OF THE ROADWAY. THE VEHICLE WAS TAKEN TO THE DEALER WHERE IT WAS DIAGNOSED THAT THE DRIVER SIDE SUN VISOR NEEDED TO BE REPLACED, BUT THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 115,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dealer declined to replace visor under NHTSA Campaign Number 06V234000, as well as Hyundai Technical Service Bulletin 08-01-029 (because vehicle was not located in applicable "Sun belt" states). This failure is a safety issue and should be treated as a NHTSA Recall when the failure is the same as described in TSB 08-01-029, regardless of the state the vehicle is located in. Sun visor cannot be used when this failure occurs!

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

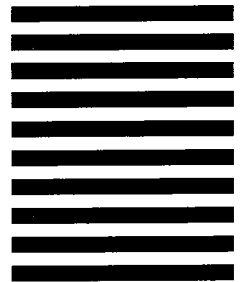
National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

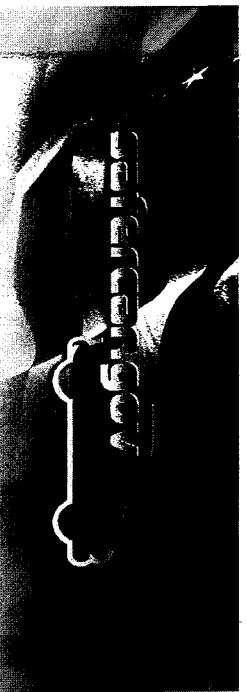


NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

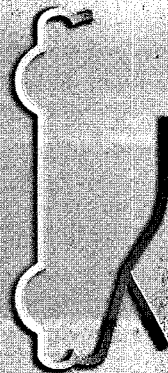


BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



HYUNDAI Technical Service Bulletin

Group	BODY
Number	08-01-029
Date	DECEMBER, 2008
Model	SONATA (NF)

Subject
2006-2007MY SONATA SUN VISOR REPLACEMENT (SERVICE CAMPAIGN T64)

CIRCULATE TO:	<input type="checkbox"/> GENERAL MANAGER	<input checked="" type="checkbox"/> PARTS MANAGER	<input checked="" type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input checked="" type="checkbox"/> WARRANTY MGR	<input type="checkbox"/> SALES MANAGER

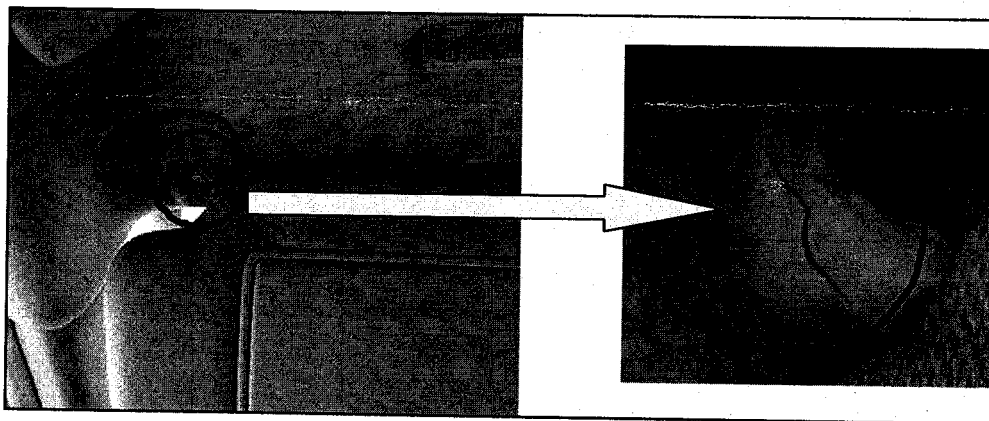
IMPORTANT: DEALERS MUST PERFORM THIS CAMPAIGN ON ALL AFFECTED VEHICLES PRIOR TO CUSTOMER RETAIL DELIVERY AND WHENEVER AN AFFECTED VEHICLE IS IN THE SHOP FOR ANY MAINTENANCE OR REPAIR.

IMPORTANT: CAMPAIGN APPLIES TO VEHICLES LOCATED IN THE WESTERN, PC, AND SOUTHERN REGIONS ONLY. THIS WOULD INCLUDE THE STATES AL, AR, AZ, CA, CO, FL, GA, HI, KS, LA, MS, NC, NM, NV, OK, OR, SC, TN, TX UT, AND WA.

IMPORTANT: WHEN A VEHICLE ARRIVES AT THE SERVICE DEPARTMENT, ACCESS HYUNDAI MOTOR AMERICA'S "WARRANTY VEHICLE INFORMATION" SCREEN VIA WEBDCS TO IDENTIFY OPEN CAMPAIGNS.

DESCRIPTION:

- Symptom/Condition
 On some 2006-2007MY Sonata (NF) vehicles, the sun visor pivot arm may be broken or may not hold the desired position.



- Countermeasure
 Replace both left and right sun visor assemblies.

VEHICLES AFFECTED:

Model: 2006-2007MY Sonata (NF)

Applicable vehicle production date range:

NFA: Produced from March 31, 2005 to March 31, 2007 (Alabama built - HMMA)

NF: Produced from March 21, 2005 to December 23, 2005 (Korea built - HMC)

Applicable VIN range:

NFA: Produced from Job#1 to 5NPET46C47H297390

NF: Produced from KMHET46C06A [REDACTED] to KMHET46C86A [REDACTED]

PARTS REQUIRED:

Kit Number	Side	Color	S/Roof	Origin
852013K250QDKIT	Driver	Beige	No	HMC (NF)
	Passenger	Beige	No	HMC (NF)
852013K250QSKIT	Driver	Gray	No	HMC (NF)
	Passenger	Gray	No	HMC (NF)
852013K750QDKIT	Driver	Beige	Yes	HMC (NF)
	Passenger	Beige	Yes	HMC (NF)
852013K750QSKIT	Driver	Gray	Yes	HMC (NF)
	Passenger	Gray	Yes	HMC (NF)
852010A250QDKIT	Driver	Beige	No	HMMA (NFA)
	Passenger	Beige	No	HMMA (NFA)
852010A250QSKIT	Driver	Gray	No	HMMA (NFA)
	Passenger	Gray	No	HMMA (NFA)
852010A750QDKIT	Driver	Beige	Yes	HMMA (NFA)
	Passenger	Beige	Yes	HMMA (NFA)
852010A750QSKIT	Driver	Gray	Yes	HMMA (NFA)
	Passenger	Gray	Yes	HMMA (NFA)

NOTE: KIT WILL INCLUDE BOTH DRIVER AND PASSENGER SIDE SUN VISOR .



HYUNDAI Technical Service Bulletin

Group	BODY
Number	08-01-029

SERVICE PROCEDURE:

NOTE: Before conducting procedure, confirm vehicle is within the affected VIN range.

CAUTION:

Put on gloves to protect your hands.

Use appropriate plastic trim tool to prevent damage.

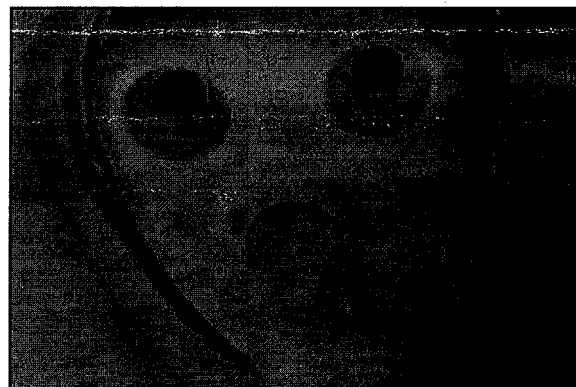
Take care not to bend or scratch the roof trim and caps.

NOTE: Do not damage or soil interior.

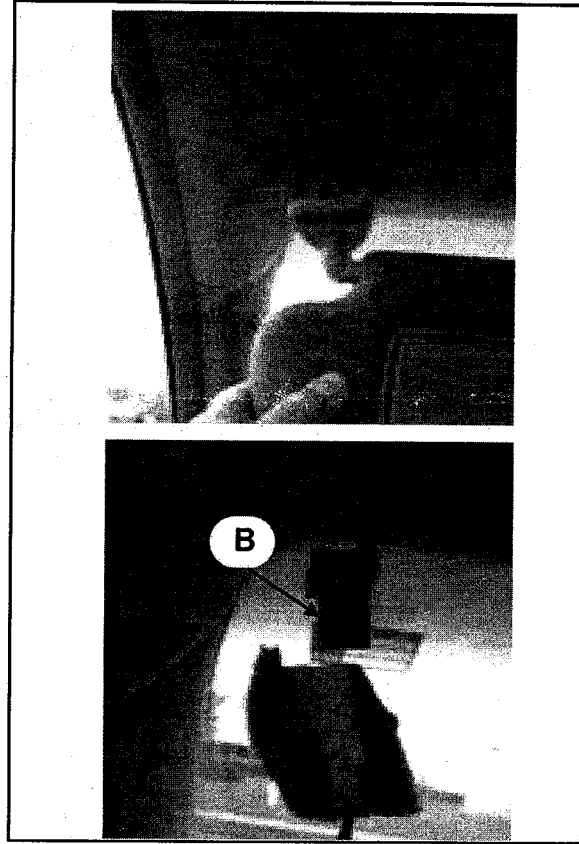
1. Remove the left sun visor arm cap (A) with appropriate plastic trim tool.



2. Remove both sun visor arm mounting screws.



3. Disconnect the wiring connector (B) and remove the left sun visor assembly.



4. Install a new left sun visor assembly following the removal procedure in reverse order.
5. Repeat steps 1-4 and install a new right side sun visor assembly.
6. Open vanity mirror lid and verify light turns on.

WARRANTY INFORMATION:

OP CODE	OP NAME	OP TIME
80BA16R0	RH&LH Sun visor Replacement (NFA)	0.2 M/H
80BA16RI	RH&LH Sun visor Replacement (NF)	

Note: Submit claim on Campaign Entry Screen.