



U.S. Department of Transportation

National Highway Traffic Safety Administration

INFORMATION Act (FOIA), 5 U.S.C. 552 (B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received
 23-JUN-2015

Repository
 Reference No.
 10726798

OWNER INFORMATION (Type or Print)

Name [REDACTED]
 Address [REDACTED]
 City MISSOURI CITY State TX Zip Code [REDACTED]

Daytime Telephone Number [REDACTED] E-mail Address [REDACTED]
 Evening Telephone Number [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
 KMHC86E29L [REDACTED] Make HYUNDAI Model ELANTRA TOURING Model Year 2009
 Date Purchased 1-10-14 Dealer's Name and Telephone Number CAR MAX Engine: No. Cylinders 4 Fuel Type: Gas
 Original Owner Dealer's City Houston State TX Zip Code 77065
 Transmission Type Auto Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 22-APR-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS Failure Mileage 41000 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
 DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

AIRBAG LIGHT IS CONSTANTLY ON, INDICATING A FAILURE. ON FURTHER DISCOVERY, IT IS A KNOWN ISSUE WITH THE REFERENCED MODEL FOR THE PASSENGER SEAT OCCUPANT SENSOR TO FAIL. THE CAR DOES NOT RECOGNIZE WHEN A PASSENGER IS IN THE PASSENGER SEAT AND WHEN NOT, CAUSING AN AIRBAG FAULT AND POSSIBLY FAILING TO DEPLOY AIRBAG IN AN ACCIDENT. THE REPLACEMENT PART EXCEEDS \$2000 (REMEDY IS TO REPLACE THE SEAT).

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Abbew, Margaret CTR \(NHTSA\)](#)
Cc: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: 2009 Hyundai Elantra Touring - Passenger Airbag failure due to faulty passenger sensor
Date: Wednesday, August 19, 2015 8:30:05 AM
Attachments: [NHTSA Report - Hyundai Elantra Touring.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, August 18, 2015 1:53 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: 2009 Hyundai Elantra Touring - Passenger Airbag failure due to faulty passenger sensor

From: [REDACTED]
Sent: Tuesday, August 18, 2015 12:11 PM
To: DataQuality, DataQuality (NHTSA)
Subject: 2009 Hyundai Elantra Touring - Passenger Airbag failure due to faulty passenger sensor

Included is an updated report.