



INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 100148

U.S. Department of Transportation National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

Date Received 22-JUN-2015

Repository Reference No. 10726634

OWNER INFORMATION (Type or Print)

Name Address City CRESTVIEW State FL Zip Code

Daytime Telephone Number Evening Telephone Number

E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4UZAAJDT9FC Make ITASCA Model SOLEI Model Year 2015 Date Purchased 05-SEP-2014 Dealer's Name and Telephone Number LA MESA RV Engine: No: Cylinders Fuel Type: Diesel Original Owner [checked] Dealer's City SANFORD State FL Zip Code 32771 Transmission Type [checked] Antilock Brakes [checked] Cruise Control Powertrain Multiple Failure: Incident Date(s) 05-SEP-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 150000 SEAT BELTS Failure Mileage 1400 Failure Speed 0

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTMAL9ABC036) [ ] Original Equipment [ ] Prior Repair Failure Location: Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash [ ] Yes [X] No Fire [ ] Yes [X] No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

SEAT BELT INSTALLED IN SUCH A MANNER THAT RESTRAINT WOULD BE APPLIED ABOVE THE HIPS/PELVIS IN SUCH A MANNER THAT PRESSURE WOULD CREATE INJURY TO ABDOMEN OR SPINE FOR THE PASSENGER.

ATTEMPTS TO CORRECT ISSUE WITH DEALER AND MANUFACTURER WERE REPEATEDLY REFUSED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**From:** [Abbew, Margaret CTR \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: ----10726634-----  
**Date:** Thursday, August 20, 2015 9:47:09 AM  
**Attachments:** [10726634.pdf](#)

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**From:** EVOQ (NHTSA)  
**Sent:** Wednesday, August 19, 2015 9:37 AM  
**Subject:** FW: NHTSA: Follow up to ODI Complaint: ----10726634-----

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**From:** [REDACTED]  
**Sent:** Friday, August 07, 2015 9:01 PM  
**To:** EVOQ (NHTSA)  
**Subject:** Re: NHTSA: Follow up to ODI Complaint: ----10726634-----

On Aug 7, 2015, at 9:22 AM, [EVOQ@dot.gov](mailto:EVOQ@dot.gov) wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation

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<EVOQ EMAIL RESPONSE.doc><10726634.pdf>