

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 22-JUN-2015		Repository ☐ Reference No. 10726590	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address							
City		State		Zip Code		Evening Telephone Number	
CAMBRIDGE		MA					
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
WBAAV53481				BMW		3 SERIES	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
9/02/2013		Car Center USA, 781-599-9988 (out of business)				2001	
Original Owner		Dealer's City		State		Engine:	
☐		Lynn		ma		No: Cylinders	
				Zip Code		6	
				01905		premium	
Transmission Type		Antilock Brakes		Powertrain		Multiple Failure:	
auto		☐				Incident Date(s)	
		☐				15-MAY-2015	
FAILED COMPONENT(S)/ PART(S) INFORMATION							
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, LIGHTING (PWS)						Failure Mileage	
						94000	
						Failure Speed	
						0	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:			
		☐ Prior Repair					
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION							
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No		0		0	
						Reported to Police	
						N	
Narrative Description of Incident(S), Crash(es), and Injury(ies).							
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
A RECALL HAS BEEN ISSUED FOR THIS PROBLEM FOR CARS PRODUCED FROM 9/1/01 TO 02/01/05. [RECALL CAMPAIGN 11V-438: REPAIR GROUND CABLE FOR REAR LIGHT LAMPS (SIDE PANEL)]. My car was produced in June, 2001. The effect was that my headlights would continuously flash off and on, cycling approximately every 1 second. I HAVE THE EXACT SAME PROBLEM ALTHOUGH MY CAR WAS PRODUCED APPROXIMATELY 14 MONTHS PRIOR TO THE VEHICLES AFFECTED BY THE RECALL.							
SITUATION							
ONE OR MORE OF THE FOLLOWING LIGHTS DOES NOT FUNCTION IN THE REAR LAMP ASSEMBLY, MOUNTED ON THE REAR QUARTER PANEL (REAR PARKING LIGHT, REAR TURN SIGNAL, AND REAR BRAKE LIGHT).							
CAUSE							
A POOR GROUND CONNECTION AT THE REAR LAMP ASSEMBLY (CONNECTORS X338 LEFT SIDE – PIN # 2 AND X339 RIGHT SIDE – PIN # 3) CAUS							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

From: [Wells, Cynthia CTR \(NHTSA\)](#)
To: [Abbew, Margaret CTR \(NHTSA\)](#)
Subject: FW: complaint (attached)
Date: Tuesday, September 08, 2015 11:11:14 AM
Attachments: [10726590.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, September 08, 2015 10:41 AM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: complaint (attached)

Questionnaire.

Maritza L. Marshall-Williams
BLF Technologies Inc.
on assignment with National Highway Traffic Safety Administration,
Dept. Of Transportation
W48-204
maritza.williams.ctr@dot.gov
Ph: 202-493-0317
Fax: 202-366-3081

From: [REDACTED]
Sent: Monday, August 31, 2015 7:18 PM
To: DataQuality, DataQuality (NHTSA)
Subject: complaint (attached)

attached.
Thank you!