

|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           |                                                 |                                                                      |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------|----------------------------------------------------------------------|
| <br><b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire</b><br><b>To Report Vehicle Safety Defects</b><br><b>1-888-DASH-2-DOT</b><br><b>(1-888-327-4236)</b><br><b>INTERNET: www.nhtsa.dot.gov/hotline</b>                                                                                                                                                                                                                                                                                 |                                                                                                           | FOR AGENCY USE ONLY 100148                      |                                                                      |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           | Date Received<br><br>18-JUN-2015<br>JUL 21 2015 | Repository <input type="checkbox"/><br><br>Reference No.<br>10726106 |
| <b>OWNER INFORMATION (Type or Print)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                           |                                                 |                                                                      |
| Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                           | Daytime Telephone Number                        |                                                                      |
| Address                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                           | E-mail Address                                  |                                                                      |
| City                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | State                                                                                                     | Zip Code                                        | Evening Telephone Number                                             |
| LONG BEACH                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | CA                                                                                                        |                                                 |                                                                      |
| <p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>                                                                                                                                                                                                                                                            |                                                                                                           |                                                 |                                                                      |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                           |                                                 |                                                                      |
| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side<br>1C4RJFAG3DC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                           | Make<br>JEEP                                    | Model<br>GRAND CHEROKEE                                              |
| Model Year<br>2013                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                           | Engine:<br>No: Cylinders                        | Fuel Type:                                                           |
| Date Purchased<br>2-13                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Dealer's Name and Telephone Number<br>HAWTHORN BEACH JEEP 888 258-6510                                    |                                                 |                                                                      |
| Original Owner<br><input type="checkbox"/>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Dealer's City                                                                                             | State                                           | Zip Code                                                             |
| Transmission Type<br>AATB                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <input checked="" type="checkbox"/> Antilock Brakes<br><input checked="" type="checkbox"/> Cruise Control | Powertrain                                      | Multiple Failure:                                                    |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           | Incident Date(s)<br>15-APR-2015                 |                                                                      |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                           |                                                 |                                                                      |
| Vehicle Component Codes: 350000 EQUIPMENT, 200000 WHEELS, 356000 EQUIPMENT ADAPTIVE, 190000 TIRES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                           | Failure Mileage                                 | Failure Speed                                                        |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                                                 |                                                                      |
| Tire Make                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Tire Model (Name or Number)                                                                               | Tire Size (Example P215/65R15)                  |                                                                      |
| DOT No. (Example: DOTM19ABC036)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <input type="checkbox"/> Original Equipment<br><input type="checkbox"/> Prior Repair                      | Failure Location:                               |                                                                      |
| Tire Component Code                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Tire Failure Type:                                                                                        |                                                 |                                                                      |
| <b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                           |                                                 |                                                                      |
| Make:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Date Manufactured:                                                                                        | Model No./Name:                                 |                                                                      |
| Seat Type:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Installation System:                                                                                      |                                                 |                                                                      |
| Child Seat Component Code:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Failed Part:                                                                                              |                                                 |                                                                      |
| <b>APPLICABLE INCIDENT INFORMATION</b><br><i>(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies).)</i>                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                           |                                                 |                                                                      |
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                               | Number of Persons Injured<br>0                  | Number of Deaths<br>0                                                |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                           | Reported to Police<br>N                         |                                                                      |
| <p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b><br/> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>                                                                                                                                                                                                                                                                                                 |                                                                                                           |                                                 |                                                                      |
| <p>TL* THE CONTACT OWNS A 2013 JEEP GRAND CHEROKEE. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V115000 (EQUIPMENT, TIRES); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.</p>                                                                                                                                                                                          |                                                                                                           |                                                 |                                                                      |
| <p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY.</span></p>                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                           |                                                 |                                                                      |
| <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p> |                                                                                                           |                                                 |                                                                      |

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

No Failure yet but Dangerous situation. My  
son has same car and has experienced  
several failures almost causing accidents  
Jeep just stops running on highway

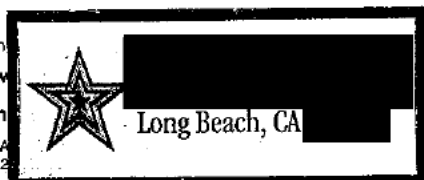
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

1200 New Jersey Avenue  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



LOS ANGELES

CA 900

14 JUL '15

PM 14 L



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle  
has a safety defect?**



**If so:**

**Use the enclosed  
form to file a report.**

**or visit:**

**[www.safercar.gov](http://www.safercar.gov)**

**or call:**

**Vehicle Safety Hotline  
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration