

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6) Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		PUBLIC USE ONLY 1058 Date Received 24-JUN-2015 AUG 2 / 2015		Repository ☐ Reference No. 10726058		
		OWNER INFORMATION (Type or Print) Name [REDACTED] Address [REDACTED] City EAU CLAIRE State WI Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED] E-mail Address [REDACTED]				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).								
VEHICLE INFORMATION								
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WF52E829 [REDACTED]				Make CHEVROLET		Model IMPALA		
Date Purchased		Dealer's Name and Telephone Number			Engine: No: Cylinders 6		Model Year 2002	
Original Owner ☐		Dealer's City		State Zip Code				
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain FRONT WHEEL DRIVE		Multiple Failure: 1		Incident Date(s) 20-AUG-2013		
FAILED COMPONENT(S)/PART(S) INFORMATION								
Vehicle Component Code: 110000 ELECTRICAL SYSTEM						Failure Mileage		
						Failure Speed		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE								
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)			
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:				
Tire Component Code					Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE								
Make:		Date Manufactured:		Model No./Name:				
Seat Type:		Installation System:						
Child Seat Component Code:		Failed Part:						
APPLICABLE INCIDENT INFORMATION								
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)								
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Deaths		
						Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).								
2002 CHEVROLET IMPALA. CONSUMER SEEKS REIMBURSEMENT FOR LOCK CYLINDER ASSEMBLY RECALL REPAIRS. *SMD								
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY								
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.								

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This was under Recall. I had the switch stop twice on me before I had it replaced. After I replaced it I received the recall information. This is why I am requesting reimbursement. I sent all necessary paperwork.
Thank you

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



MM 550
13 AUG '15
PM 21

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NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration