



U.S. Department of Transportation National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 18-JUN-2015

Repository Reference No. 10725881

OWNER INFORMATION (Type or Print)

Name Address City LADERA RANCH State CA Zip Code

Daytime Telephone Number Evening Telephone Number E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WB10591A26Z Make BMW Model K1200 S Model Year 2006 Date Purchased Dealer's Name and Telephone Number Irv Seavers BMW 714-532-3700 Engine: No: Cylinders 4 Fuel Type: Gasoline Original Owner Dealer's City State Zip Code Transmission Type Manual Antilock Brakes Cruise Control Powertrain Multiple Failure: Incident Date(s) 10-JUN-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS) Failure Mileage 40100 Failure Speed 45

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15) DOT No. (Example: DOTMAL9ABC036) Original Equipment Prior Repair Failure Location: Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name: Seat Type: Installation System: Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No X Fire Yes No X Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

I WAS RIDING MY BMW MOTORCYCLE IN MEDIUM TRAFFIC AND APPLIED THE BRAKES AS I APPROACHED A RED LIGHT. THE MOTORCYCLE PRACTICALLY DID NOT HAVE BRAKES ANY AND I NEARLY CRASHED GOING THROUGH THE INTERSECTION TRYING TO STOP THE MOTORCYCLE. WHEN I FINALLY STOPPED THE MOTORCYCLE I NOTICED THAT THE BRAKE FAILURE LIGHT WAS FLASHING. LATER I LEARNED THAT THE ANTI LOCK BRAKE (ABS) UNIT HAD FAILED ON THE MOTORCYCLE AND THAT THE ABS FAILURE IS A COMMON OCCURRENCE ON THE 2005 AND 2006 BMW MOTORCYCLES. I ALSO LEARNED FROM THE DEALER THAT IN 2007 BMW CHANGED THE ABS SYSTEM MODULATOR BECAUSE THE 2005 AND 2006 WERE SO PRONE TO FAILURE; THAT WHEN IT FAILED THE BIKE LOST NEARLY ALL BRAKING PERFORMANCE; AND THAT THE NEW 2007 AND LATER SYSTEM PERMITTED THE BIKE TO HAVE NORMAL BRAKES, MINUS THE ABS FEATURE, IN THE EVENT OF THE ABS FAILURE. I UNDERSTAND THAT THE ABS SYSTEMS ON CARS HAVE A SAFETY FEATURE DESIGNED TO PERMIT NORMAL BRAKING IN THE EVENT THAT THE ABS FAILS, A FEATURE LACKING ON THE 2005 AND 2006 MOTORCYCLE.

I ASKED BOTH THE DEALER AND AND BMW NORTH AMERICA TO REPAIR THE PROBLEM BUT BOTH ADVISED ME THAT THE WARRANTY HAS EXPIRED AND THAT BMW WOULD NOT DO ANYTHING TO REPAIR MYMOTORCYCLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10725881-----
Date: Monday, August 03, 2015 10:16:05 AM
Attachments: [BMW Bike Recall Response 10725881.pdf](#)

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Friday, July 31, 2015 4:36 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10725881-----

From: [REDACTED]
Sent: Friday, July 31, 2015 2:11 PM
To: EVOQ (NHTSA); Shaw, Shakita CTR (NHTSA); DataQuality, DataQuality (NHTSA)
Cc: [REDACTED]
Subject: RE: FW: NHTSA: Follow up to ODI Complaint: ----10725881-----

Attached please find my response with an attached supplemental information page.

Thank you

[REDACTED]

From: shakita.shaw.ctr@dot.gov [<mailto:shakita.shaw.ctr@dot.gov>] **On Behalf Of** EVOQ@dot.gov
Sent: Friday, July 10, 2015 8:41 AM
To: [REDACTED]
Subject: FW: FW: NHTSA: Follow up to ODI Complaint: ----10725881-----

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to [\(202\) 366-1767](tel:202-366-1767). Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

