

JUL 13 2015

fax 202 366 7767

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 17-JUN-2015 Repository ☐ Reference No. 10725828	
OWNER INFORMATION (Type or Print)			
Name [REDACTED] Address [REDACTED] City LAHAINA State HI Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] E-mail Address [REDACTED] Evening Telephone Number [REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HA16D343 [REDACTED]		Make DODGE	Model RAM 1500
Date Purchased 2004	Dealer's Name and Telephone Number Island Dodge - 808 877 3673		Model Year 2004
Original Owner ☒	Dealer's City Kahului	State HI	Zip Code 96732
Transmission Type ☐ Antilock Brakes ☐ Cruise Control	Powertrain Multiple Failure:	Incident Date(s) 17-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 140000 AIR BAGS		Failure Mileage	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
I HAVE RECEIVED 3 RECALL NOTICES FOR THE AIRBAG OF MY DODGE TRUCK. MULTIPLE CALLS HAVE BEEN MADE TO THE ONLY DODGE SERVICE CENTER ON THE ISLAND I RESIDE. NO ONE FROM THE SERVICE CENTER RETURNS CALLS OR FOLLOWS THROUGH ON TAKING THE APPROPRIATE STEPS TO REMEDY THE RECALL. PLEASE ADVISE ON HOW I SHOULD PROCEED. THANK YOU.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Receive Error Log

DOT

Saturday, 2015-07-11 19:23

2023663171

Date	Time	Type	Job #	Length	Speed	Station Name/Number	Pgs	Status
-----	-----	-----	-----	-----	-----	-----	---	-----
2015-07-11	19:22	RECV	00971	0:55	0		0	E-713 ----