



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

17-JUN-2015

Repository ☐

Reference No.
10725828

OWNER INFORMATION (Type or Print)

Name

Address

City

LAHAINA

State

HI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1D7HA16D34J

Make

DODGE

Model

RAM 1500

Model Year

2004

Date Purchased

2004

Dealer's Name and Telephone Number

Island Dodge - 808 877 3673

Engine:

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Kahului

State

HI

Zip Code

96732

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Multiple Failure:

Incident Date(s)

17-JUN-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

I HAVE RECEIVED 3 RECALL NOTICES FOR THE AIRBAG OF MY DODGE TRUCK. MULTIPLE CALLS HAVE BEEN MADE TO THE ONLY DODGE SERVICE CENTER ON THE ISLAND I RESIDE. NO ONE FROM THE SERVICE CENTER RETURNS CALLS OR FOLLOWS THROUGH ON TAKING THE APPROPRIATE STEPS TO REMEDY THE RECALL. PLEASE ADVISE ON HOW I SHOULD PROCEED. THANK YOU.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

From: [Atkins, Tanya CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Returning form
Date: Tuesday, July 14, 2015 12:11:15 PM
Attachments: [SKM \[REDACTED\] \[REDACTED\].pdf](#)

Sent: Tuesday, July 14, 2015 11:13 AM

Subject: FW: Returning form

From: [REDACTED]
Sent: Saturday, July 11, 2015 8:16 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Returning form

Me ke aloha pumehana,
(with warmest regards)

[REDACTED]
Reservation Agent

Sullivan Properties, Inc.
10 Hoohui Rd.#110
Lahaina, HI [REDACTED]
[REDACTED]

Toll free: 800-326-9874
Direct: 808-669-0423
Fax: 808-669-8409
Email: [REDACTED]