

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148

U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA) Exemption 5(6)

U.S. Department of Transportation
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

17-JUN-2015

Repository ☐

Reference No.
10725703

OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address
Address					
City	GLENDALE	State	AZ	Zip Code	
				Evening Telephone Number	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
4X41XLC29L5		FOREST RIVER	XLR	2012
Date Purchased	Dealer's Name and Telephone Number Anthem RV		Engine:	Fuel Type:
			Not Cylinders	
Original Owner	Dealer's City	State	Zip Code	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure: 1 Inport	Incident Date(s)
	☐ Cruise Control		Components chassis 1 beam frame	27-MAY-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 190000 TIRES, 356000 EQUIPMENT ADAPTIVE	Failure Mileage	Failure Speed
Chassis 1 beam frame Right and left sides	10000	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make No tire failure	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM4LSABC030)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police
		0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL+ THE CONTACT OWNS A 2012 FOREST RIVER XLR EQUIPPED WITH A LIPPERT CHASSIS. THE CONTACT MENTIONED THAT A FAILURE WAS PREVIOUSLY EXPERIENCED WITH THE TIRES ON THE VEHICLE. THE MECHANIC REQUIRED A CHANGE OF AXLE SIZE FROM 3,500 TO 4,000. THE CONTACT STATED THAT THE CHASSIS BECAME FRACTURED AFTER THE REPAIR. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 10,000.

THIS REPORT HAS NOTHING TO DO WITH TIRE FAILURE, IT HAS TO DO WITH CHASSIS, FRAME FAILURE. THE LIPPERT COMPONENTS FRAME FAILED PROBABLY AS SOON AS IT LEFT THE FACTORY WITH THE WRONG CASSIS, 6 INCH I BEAM COULD NOT SUPPORT WEIGHT OF TOY HAULER TRAILER. ORIGINALLY TAKEN BACK TO ANTHEM RV FOR REPAIR OF TIRES, ALL FOUR, RUBBING INSIDE WHEEL WELLS 01/02/13. THE WHEELWELLS WERE REPAIRED AND AXLES REPLACED, BUT PROBLEM STILL EXISTS. THREE CRACKS VERTICAL IN I BEAM CHASSIS-FRAME ABOVE AXLES. ANTHEM RV, FOREST RIVER, LIPPERT REFUSE REPAIR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fogle, Brenda CTR (NHTSA)

From: Abbew, Margaret CTR (NHTSA)
Sent: Thursday, August 27, 2015 10:45 AM
To: Fogle, Brenda CTR (NHTSA)
Subject: FW: Emailing: Picture.jpg
Attachments: Picture.jpg

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Wednesday, August 26, 2015 4:19 PM
To: Wells, Cynthia CTR (NHTSA)
Subject: FW: Emailing: Picture.jpg

Hi Cynthia,
Here's a questionnaire. Email 1of2.

Maritza L. Marshall-Williams
BLF Technologies Inc.
on assignment with National Highway Traffic Safety Administration,
Dept. Of Transportation
W48-204
maritza.williams.ctr@dot.gov
Ph: 202-493-0317
Fax: 202-366-3081

From: [REDACTED]
Sent: Wednesday, August 26, 2015 2:14 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Emailing: Picture.jpg

THIS IS COPY OF CORRECTED COMPLAINT . THE ISSUE HERE IS LIPPERT COMPONENTS ARE BUILDING UNSAFE CHASSIS I-BEAM FRAMES AND FOREST RIVER KNOWS AND NEITHER WILL REPAIR OR RECALL
The message is ready to be sent with the following file or link attachments:
Picture.jpg

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.