

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) U.S. Department of Transportation National Highway Traffic Safety Administration		FOR AGENCY USE ONLY 100148	
		Date Received 16-JUN-2015	
Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		Repository ☐ Reference No. 10725631	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
PASADENA	TX		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1YVHZ8CH7A5		MAZDA	MAZDA6
Model Year		Engine:	
2010		No: Cylinders	
Date Purchased	Dealer's Name and Telephone Number		Fuel Type:
10/2009	Mazda of Clear Lake 281-823-6000		Gasoline
Original Owner	Dealer's City	State	Zip Code
☒	Webster	TX	77598
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:
automatic	☐ Cruise Control		Incident Date(s)
			02-JUN-2014
FAILED COMPONENT(S) /PART(S) INFORMATION			
Vehicle Component Code: 980000 UNKNOWN OR OTHER		Failure Mileage	Failure Speed
		28000	0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code			Tire Failure Type:
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Reported to Police			
N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
THE DASHBOARD ON THE PASSENGER SIDE MELTED AND IS STICKY CAUSING A GLARE. Nothing has been done to correct the situation. I did not contact the dealer directly. I contacted Mazda USA corp. and was told it was not under warranty, therefore it was not their problem. This was caused by the outside temperature. I have lived here all my life and have never experienced a dashboard melting.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

From: [Abbew, Margaret CTR \(NHTSA\)](#)
To: [Fogle, Brenda CTR \(NHTSA\)](#)
Subject: FW: Vehicle Owner's Questionnaire
Date: Monday, July 27, 2015 7:21:27 AM
Attachments: [10725631 \(1\).pdf](#)

Sent: Thursday, July 23, 2015 3:38 PM

Subject: FW: Vehicle Owner's Questionnaire

From: [REDACTED]
Sent: Thursday, July 23, 2015 2:18 PM
To: DataQuality, DataQuality (NHTSA)
Subject: Vehicle Owner's Questionnaire

Sending attachment as requested

Thank you,

[REDACTED]