

61-1072505-7854

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

28 May 2015

Pirelli Tire LLC
100 Pirelli Drive
Rome, Georgia 30161-7000

Dear Sir/Madam,

JUN - 4 2015

I am writing (your website for sending email is not working), concerning the Pirelli tires on my leased 2014 Lincoln MKZ. I have owned or leased Lincolns for over 25 years, and have never had to replace a tire. The Mkz, which currently has 19,000 miles, came with Pirelli "Zero Nero" P245/40 tires. These also have the number 19 98 and the DOT number 93 L638 4513.

On 26 February 2015, at 14,800 miles, with during a routine Pennsylvania State Inspection at my dealer, I was told that the right front tire would not pass inspection because of a bubble in the sidewall. The tire was replaced at a cost of \$250, with a similar Pirelli tire. I assume that I must have damaged the tire in a pothole, although I do not remember hitting one; however, because of the expense of the tire, I was extremely careful to avoid potholes and any other road hazard. Despite this on 16 March 2015 (15,454 miles), the right rear tire also needed replacement (\$275) because of a bubble in the sidewall; this was done by my local mechanic, and I was told that the tires were discontinued and that only three (3) more were available in Pennsylvania.

On 13 May 2015, during other service at my Lincoln dealer, I was told that both front tires (including the one replace in February), had sidewall bubbles and needed replacement - another \$527. Since this model Pirelli tire had been discontinued and was not available, the dealer replaced the two tires with comparable Bridgestone tires. However, I now notice that there is a bubble in the left rear tire - one of the original four Pirelli tires that came with the car.

In conclusion, **four Pirelli tires have needed to be replaced** (at a cost of over \$1,000, and a **fifth will need to be replaced** (or a sixth if the tires on the same axle need to be matched). Since the first replacement in February, I have not hit any potholes, curbs, etc., and feel that the tires must be defective. "Discontinuing" the tire is not acceptable; they should be recalled for safety issues, and I should be reimbursed for the expense I have paid.

Wayne, PA

Email:

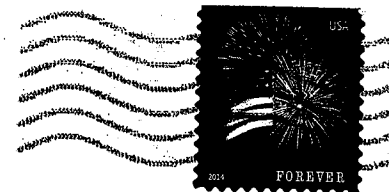
cc. National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE,
West Building, Washington, DC 20590

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6/10/15
SMD

Wayne, PA

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National Highway Traffic Safety Administration
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West Building, Washington, DC 20590

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