 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 11-JUN-2015 1111 28 2015		Repository <input type="checkbox"/> Reference No. 10724729	
OWNER INFORMATION (Type or Print)							
Name				Daytime Telephone Number		E-mail Address	
Address				Evening Telephone Number			
City PIITSBURG		State PA		Zip Code			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JFDZN3EU6C3				Make TOYOTA		Model PRIUS V	Model Year 2012
Date Purchased 3/29/12		Dealer's Name and Telephone Number Kobrich Toyota 412 3446012				Engine: No: Cylinders 4	Fuel Type:
Original Owner <input type="checkbox"/>		Dealer's City PITTSBURGH		State PA	Zip Code 15226		
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control		Powertrain		Multiple Failure:		Incident Date(s) 02-JUN-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 999999 HYBRID PROPULSION SYSTEM: INVERTER, 100000 POWER TRAIN, ENGINE (PWS)					Failure Mileage 33634		Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code				Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2012 TOYOTA PRIUS V. WHILE DRIVING AT A SLOW RATE OF SPEED, THE VEHICLE SHIFTED INTO NEUTRAL AND CAME TO A SLOW STOP. THE CONTACT WAS UNABLE TO GET THE VEHICLE OUT OF NEUTRAL AFTER THE FAILURE. THE VEHICLE WAS TOWED TO THE DEALER AND IT WAS DETERMINED THAT THE INVERTER FAILED ON THE VEHICLE. THE DEALER STATED THIS WAS A KNOWN ISSUE WITH TOYOTA'S HYBRID VEHICLES, BUT COULD ONLY REPLACE IT WITH THE SAME MODEL INVERTER THAT WOULD FAIL AGAIN. THE MANUFACTURER WOULD NOT CONFIRM WHAT THE DEALER STATED ABOUT THIS BEING A KNOWN ISSUE. THE VEHICLE WAS REPAIRED. THE FAILURE MILEAGE WAS 33,634. THE VIN WAS NOT AVAILABLE.							
I CONTACTED TOYOTA HEADQUARTERS. THEY WERE VERY DEFENSIVE AND UNCOOPERATIVE. I TOLD THEM THAT IF THEY DONOT ADDRESS THIS ISSUE SOMEONE WILL EVENTUALLY BE KILLED OR SERIOUSLY INJURED IN AN ACCIDENT. THEY SAID THAT THEY DID ALL THAT THEY ARE							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

LEGALLY REQUIRED TO DO.
 THE DEALERSHIP PEOPLE SEEMED TO BE VERY CONCERNED AND COOPERATIVE BUT WERE LIMITED IN WHAT THEY COULD DO

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving on a two-lane road (Rte. 19, Mt. Lebanon, PA) at about 30 miles/hr. I tried to increase my speed a bit and realized that the car was not responding. The dash lights were all on, but the car was slowing rapidly as traffic passed me. I was able to coast into a right turn onto a small street. The car stopped. I turned it off, then on but it would not go into drive or reverse. The dash lights came on but the engine would not respond.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

PITTSBURGH PA 150

20 JUL 2015 PM 2 1

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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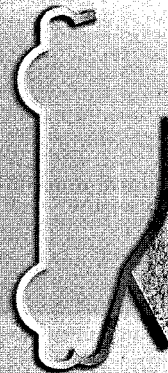
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



**If so:
Use the enclosed form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

