


INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>			<p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>			FOR AGENCY USE ONLY 100148		
			Date Received 08-JUN-2015 SEP 22 2015			Repository <input type="checkbox"/> Reference No. 10724087		
OWNER INFORMATION (Type or Print)								
Name			Daytime Telephone Number			E-mail Address		
Address			Evening Telephone Number					
City HAYWARD			State CA		Zip Code			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>								
VEHICLE INFORMATION								
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 3D7MA48623G			Make DODGE		Model RAM 3500		Model Year 2003	
Date Purchased 2004		Dealer's Name and Telephone Number BRENT WOOD DODGE			Engine: No: Cylinders 16 VALVE COMMON RAIL DIESEL		Fuel Type:	
Original Owner <input type="checkbox"/>		Dealer's City BRENT WOOD		State CA	Zip Code			
Transmission Type AUTO		<input checked="" type="checkbox"/> Antilock Brakes	Powertrain REAR WHEEL DRIVE		Multiple Failure:		Incident Date(s) 15-JAN-2015	
		<input checked="" type="checkbox"/> Cruise Control						
FAILED COMPONENT(S)/PART(S) INFORMATION								
Vehicle Component Code: 140000 AIR BAGS						Failure Mileage		Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE								
Tire Make			Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)			<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE								
Make:			Date Manufactured:			Model No./Name:		
Seat Type:			Installation System:					
Child Seat Component Code:			Failed Part:					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>								
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Number of Persons Injured 0		Number of Deaths 0		Reported to Police N
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p> <p>TL* THE CONTACT OWNS A 2003 DODGE RAM 3500. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBERS: 14V770000 (AIR BAGS) AND 15V312000 (AIR BAGS); HOWEVER, THE PART TO DO THE REPAIR WAS NOT AVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.</p>								
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY</p> <p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>								

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

HAVE RECEIVED 2 RECALLS BOTH TIMES FOR THE AIR BAG - CALLED FREEMONT DODGE AND THEY SAID BOTH TIMES PARTS WERE NOT AVAILABLE FROM DODGE AND THEY HAVE NO IDEA WHEN THEY WILL RECEIVE. CHECK BACK IN A FEW MONTHS. I CARRY MY FAMILY IN THAT TRUCK. HOW CALUS CAN THEY BE?



ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

OAKLAND
CA 945
28 AUG '15
PM 9 L



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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration