


JUN - 1 2015

 <b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> <b>To Report Vehicle Safety Defects</b> <b>1-888-DASH-2-DOT</b> <b>(1-888-327-4236)</b> <b>INTERNET: www.nhtsa.dot.gov/hotline</b>		FOR AGENCY USE ONLY 100148	
		Date Received 02-JUN-2015	Repository <input type="checkbox"/> Reference No. 10722928
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
GLENROCK	NJ		
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side KNAGD128745		Make KIA	Model OPTIMA EX
		Model Year 2004	
Date Purchased 6-6-2014	Dealer's Name and Telephone Number		Engine: No: Cylinders 6
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code GAS
Transmission Type AUTO	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: DRIVER DOOR LATCH
		Incident Date(s) 25-MAY-2015	
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Codes: 162000 STRUCTURE: BODY, 162300 STRUCTURE: BODY: DOOR		Failure Mileage 70000	Failure Speed
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code		Tire Failure Type:	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 KIA OPTIMA. THE CONTACT STATED THAT THE DRIVER SIDE DOOR FAILED TO OPEN AND CLOSE. AS THE FAILURE PROGRESSED, THE CONTACT WAS UNABLE TO ENTER AND EXIT THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 70,000.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DRIVER SIDE DOOR WOULD NOT UNLOCK AND WOULD NOT OPEN TRAPING ME INSIDE CAR UNTIL I CRAWLED ACROSS CONSOLE AND EXITED PASSENGER DOOR

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

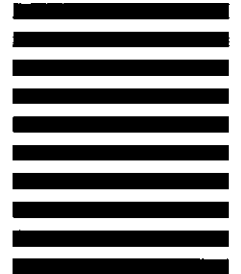
1200 New Jersey Avenue SE. Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

DV DANIELS  
113070  
24 JUN '15  
1118 L



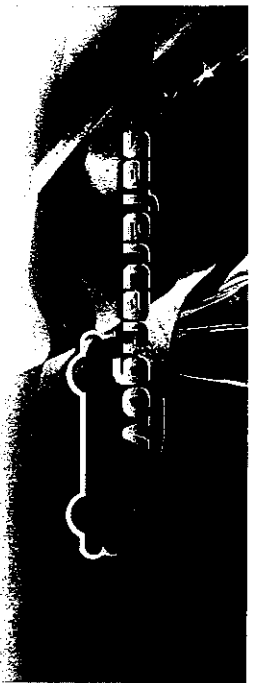
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:  
Use the enclosed form to file a report.

or visit:  
[www.safercar.gov](http://www.safercar.gov)

or call:  
Vehicle Safety Hotline  
888-327-4236



Vehicle Owner's Questionnaire (VOQ)  
U.S. Department of Transportation  
National Highway Traffic Safety Administration

Sold by [redacted]

(4842 [redacted])

ViewFeedback&userid=[redacted]

+ Show additional actions

Shipping address

[redacted]  
Glen Rock NJ  
United States

Delivery package 1 of 1

FAST 'N FREE

Delivered on Thursday, Jun 11, 2015

+ Show shipping details

Order total

Subtotal \$90.85

Shipping Free

Total \$90.85

OEM GENUINE 01 02 03 04 05 KIA OPTIMA DOOR LOCK ACTUATOR FRONT LEFT 95730-3C000



Item price \$35.90  
Quantity 1  
Item number 251855093616  
Shipping service USPS Priority Mail Padded Flat Rate Envelope

Leave feedback [redacted]

Contact seller [redacted]

Return item [redacted]

Sold by 1orlandokiaeast



ViewFeedback&userid=1orlandokiaeast)

+ Show additional actions

Order information

Order placed on Tuesday, Jun 9, 2015

Payment method PayPal

Payment date Tuesday, Jun 9, 2015

Delivery package 1 of 1

Delivered on Monday, Jun 15, 2015

+ Show shipping details

2001-2004 Kia Optima Front Door Latch Drivers Side OEM # 81310-3C000



Item price \$54.95  
Quantity 1  
Item number 281123058016  
Shipping service Standard Shipping

Leave feedback [redacted]

Contact seller [redacted]

Return item [redacted]