INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

JUL - 8 2015

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
02-JUN-2015	Reference No. 10722912

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address
Address	[redacted]	Evening Telephone Number	
City MADISON HEIGHTS	**State** VA	**Zip Code** [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side	Make	Model	Model Year
3GNEC16T41G[redacted]	CHEVROLET	SUBURBAN 1500	2001

Date Purchased	Dealer's Name and Telephone Number	Engine: No: Cylinders	Fuel Type:
2-15-2001	JAMES MARTIN CHEVROLET 313-875-0500	8	GAS

Original Owner	Dealer's City	State	Zip Code
☑	DETROIT	MI	48202

Transmission Type			Multiple Failure:	Incident Date(s)
Automatic	☑ Antilock Brakes ☑ Cruise Control	Powertrain		31-MAY-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)	Failure Mileage	Failure Speed
	180000	65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2001 CHEVROLET SUBURBAN 1500. WHILE DRIVING AT 65 MPH, THE ENGINE STALLED. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 180,000.

OVER

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

While Driving on open Road AT 65 MPh. with Cruise Control SET on 65 mph. and the Engine Just STOP running. AFTER I got THE VEHICLE Stopped, I WASE ABLE TO RESTART the Engine. I TOOKE IT TO the DEALER and they Could NOT Find THE CAUSE, They CLEANED the FUEL SYSTEM. Inclosed you will Find THE DEALERS REPORT.
I Thank This is VERY unSAFE BECAUSE I Had NO POWER STEERING and NO POWER BREAKES

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use $300

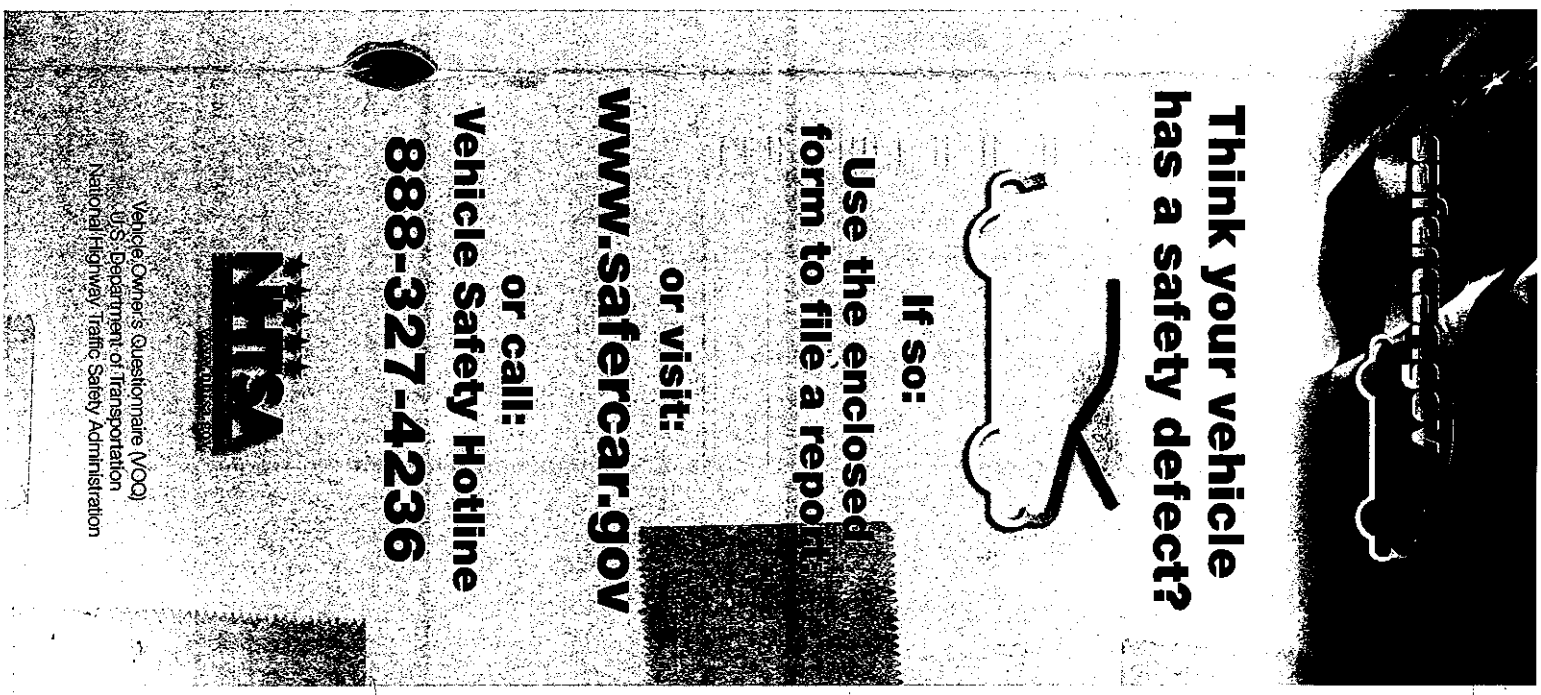
GREENSBORO
NC 274
30 JUN '15
PM 4 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



CUSTOMER #: [redacted]

[redacted]

INVOICE

[redacted]

MADISON HTS, VA [redacted]

HOME: [redacted] CONT: [redacted]

BUS: CELL:

DUPLICATE 1
PAGE 1

PINKERTON CHEVY.COM

Pinkerton Chevrolet Buick GMC Cadillac
801 Graves Mill Rd. Lynchburg, VA 24502
(434) 237-9400
www.pinkertonchevy.com

SERVICE ADVISOR: 518 R C GILLIAM

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHITE	01	CHEVROLET 1500	3GNEC16T41G[redacted]	[redacted]	199498/199498	[redacted]

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN01 IS 01JAN01 DD			18:00 08JUN15		0.00	CASH	08JUN15

R.O. OPENED	READY	OPTIONS:
08:55 04JUN15	14:56 08JUN15	ENG:5.3L_V8_SF TRN:AUTO

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A WHILE DRIVING ALONG AT HIGHWAY SPEEDS OVER THE PAST WEEKEND, THE
TRUCK JUST SHUT OFF - WAS ABLE TO PULL OVER AND RESTART
A119 KNOCK SENSORS WOULD NOT STALL VEHICLE
5800 CPT 0.00 0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
199498 HAD A STORED CODE P0332 FOR KNOCK SENSORS LOW FREQ. COULD
NEED KNOCK SENSORS AND HARNESS. CLEARED CODE PER RC.
****

B** CUSTOMER REQUESTS PERFORM COMPLETE FUEL SERVICE. INCLUDES FUEL
INDUCTION CLEANING AND FUEL INJECTION CLEANING SERVICES #01961
& #01121
CAUSE: MAINTENANCE
MOC5 CUSTOMER REQUESTS PERFORM COMPLETE FUEL
SERVICE. INCLUDES FUEL INDUCTION CLEANING
AND FUEL INJECTION CLEANING SERVICES #01961
& #01121
5800 CQL 160.12 160.12
1 1961 DOUBLE CLEAN KIT 53.25 53.25 53.25
1 1121 FUEL INJECTOR FLUSH 26.58 26.58 26.58
PARTS: 79.83 LABOR: 160.12 OTHER: 0.00 TOTAL LINE B: 239.95
199498 PERFORMED A MOC 5 FUEL INJECTION SERVICE.
****

YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS,
WE APPRECIATE THE COMPLETION AND RETURN TO
THEM. IF FOR ANY REASON WE HAVE NOT EARNED
A "COMPLETELY SATISFIED" RATING ON ALL THE
QUESTIONS PLEASE LET US KNOW.
THANK YOU FOR YOUR BUSINESS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts, shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto.

I HEREBY ACKNOWLEDGE RECEIPT OF A COPY HEREOF.

X

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	160.12
PARTS AMOUNT	79.83
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	16.01
TOTAL CHARGES	255.96
LESS INSURANCE	0.00
SALES TAX	5.08
PLEASE PAY THIS AMOUNT	261.04

CUSTOMER COPY