

May 16, 2015

Greetings,

MAY 22 2015

Approximately 2 years ago I went to the service department of Toyota of Dartmouth and inquired if there had been any complaints or recalls concerning a safety problem that I had been experiencing with my 2005 Toyota Camry (VIN4T1BE32K95U [REDACTED]). This problem being that when I am stopped the engine will unexpectedly accelerate. I was told that this dealership was not aware of any safety issues. Late last year I was notified of class action suit specifically addressing this safety complaint that I had made earlier. I returned to the dealership and was in fact told that my vehicle was not covered under this action. My first concern here is why would of I been issued a check from the courts if my car was not covered. I was dismissed by the service department and told to contact Toyota directly.

This past Saturday I called Toyota and was:

- 1) Suggested to me to return to the dealer so they could drive it for a diagnostic check. I made it known to the customer service rep that I felt the service department was not very concerned with my issue that I was asking.
 - 2) Then was suggested that I go to another dealership service department. I told the rep that why should I travel out of my area just because the service department at Toyota of Dartmouth was not doing their job.
 - 3) He then suggested I bring it to an independent mechanic and have it fixed at my expense.
- What prompted me to call all Toyota headquarters is last week my car lurched ahead as I was going off to work in the morning. Two weeks ago as I was ready to back out of my parking spot at my office the car accelerated ahead. I was parked in front of a fenced in cell tower. As I drove out of the parking lot and stopped at an intersection it lurched ahead a second time.

I was told by the Toyota customer rep that there are 5 issues involved in this court action.

The cruise control switch
Accelerator pedal
Stop Lamp switch
Throttle body assembly
Engine control module.

The courts have made the decision that there is a problem. There should be no need for a diagnostic test run (at my expense). It appears that these above five items should be looked at and replaced on my vehicle, or what ever one is causing the problem.

I would like prompt action by any parties involved to fix the acceleration problem I am experiencing with my car at no expense to me.

Sincerely,

[REDACTED]

NM
5/26/15
SMD

[REDACTED]
New Bedford, MA [REDACTED]

Toyota Economic Loss Settlement Administrator
c/o Gilardi & Co. LLC
P.O. Box 8090
San Rafael, CA 94912-8090
Certified Mail: 7014 2120 0001 9307 2739

NHTSA Headquarters
1200 New Jersey Avenue, SE
Wet Building
Washington, DC 20590
Certified Mail: 7014 2120 0001 9307 2746

Toyota Motor USA
19001 South Western Ave.
Dept. WC11
Torrance, CA 90501
Certified Mail: 7014-2120 0001 9307 2753

Senator Elizabeth Warren
2400 JFK Building
Boston, MA 02203

Toyota of Dartmouth
100 Faunce Corner Rd.
North Dartmouth, MA 02747
Certified Mail: 7014 2120 0001 9307 2760

Toyota Customer Experience Case No.: [REDACTED]

Toyota Economic Loss Settlement Administrator
c/o Gilardi & Co. LLC
P.O. Box 8090
San Rafael, CA 94912-8090

Claim Number: [REDACTED]
Check Number: [REDACTED]
Check Amount: \$29.23

80023189 3130124 001 81005k023189

NEW BEDFORD MA [REDACTED]

Toyota Economic Loss Settlement Administrator
c/o Gilardi & Co. LLC
P.O. Box 8090
San Rafael, CA 94912-8090
9/29/2014

Re: Toyota Motor Corp. Unintended Acceleration Marketing,
Sales Practices, and Products Liability Litigation
Claim Number: [REDACTED]

Dear Class Member:

Please find attached a check made payable to you as an eligible Class Member in the above-referenced matter. You have received this check from the Class Action Settlement Administrator in *In re: Toyota Motor Corp. Unintended Acceleration Marketing, Sales Practices, and Products Liability Litigation*, Case No. 8:10ML2151 JVS (FMOx), because you have been identified, based on Subject Vehicle information available to us, as a member of the Class certified by the United States District Court for the Central District of California who was eligible but did not previously file a claim. Pursuant to the Court's order, this payment represents your portion of the remaining Settlement Fund. The terms of the settlement (available at www.ToyotaELsettlement.com) apply to you whether or not you cash the enclosed check.

PLEASE CASH THIS CHECK PROMPTLY, AS IT WILL EXPIRE ON 3/9/2015.

If you have questions regarding this letter or the enclosed check, please email [REDACTED] or write to Toyota Economic Loss Settlement Administrator, c/o Gilardi & Co. LLC, P.O. Box 8090, San Rafael, CA 94912-8090, or call (877) 283-0507. If you are calling from outside North America, please use (317) 324-0389. Please do not contact Toyota, Lexus, and/or Scion or their dealers about this matter as the Court has ordered that all questions must be directed to the Class Action Settlement Administrator.

Sincerely yours,
Gilardi & Co. LLC

Settlement Administrator
www.ToyotaELsettlement.com

*This check has been optimized
for deposit via mobile banking*

*This check may be cashed at your personal
bank or any Bank of the West branch*

810051301 (04/14)

By my (our) signature(s) on the back of this check, I (we) hereby agree to the terms of the Release as stated in Section VI of the Settlement Agreement.

Toyota Motor Corp. Unintended Acceleration Marketing,
Sales Practices, and Products Liability Litigation
c/o Gilardi & Co. LLC
P.O. Box 8090
San Rafael, CA 94912-8090

PAY *** Twenty-nine & 23/100 Dollars ***

TO THE
ORDER OF

NEW BEDFORD MA [REDACTED]

BANK OF THE WEST

90-78/1211

Check No. [REDACTED]

Pay Amount: \$29.23

Date: 9/29/2014

CLAIM #: [REDACTED]

VOID AFTER 3/9/2015

DOCUMENT CONTAINS COLORED BACKGROUND ON WHITE PAPER, "VOID" FEATURE, SIMULATED WATERMARK (REVERSE SIDE), MICRO-PRINT BORDER.



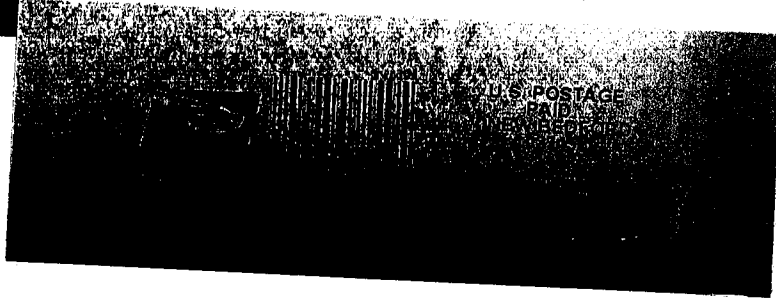
New Bedford Mass



CERTIFIED MAIL®



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W40-304

NHTSA Headquarters
1200 New Jersey Ave SE
West Building
Washington DC

20590

