


MAY 10 2015

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Date Received 26-MAY-2015	Repository <input type="checkbox"/> Reference No. 10721493
OWNER INFORMATION (Type or Print)			
Name [REDACTED]		Daytime Telephone Number [REDACTED]	
Address [REDACTED]		E-mail Address	
City UNIONTOWN	State OH	Zip Code [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G1WF52K649 [REDACTED]		Make CHEVROLET	Model IMPALA
		Model Year 2004	
Date Purchased 3-12-2012	Dealer's Name and Telephone Number SCHONER CHEVROLET		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City HARTVILLE	State OHIO	Zip Code 44632
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 25-MAY-2015
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage 101,567	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make GOODYEAR INTEGRITY	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:
Tire Component Code		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:		Date Manufactured:	Model No./Name:
Seat Type:		Installation System:	
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2004 CHEVROLET IMPALA. THE CONTACT STATED THAT THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT TOOK THE VEHICLE TO A MECHANIC, WHO STATED THAT THERE WAS A RECALL FOR THE PASS LOCK ON THE KEY. THE MECHANIC REFERRED THE CONTACT TO A DEALER. THE DEALER INFORMED THE CONTACT THAT THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 14V400000 (ELECTRICAL SYSTEM). THE MANUFACTURER STATED THAT THE VEHICLE WOULD NOT BE REPAIRED. THE FAILURE MILEAGE WAS UNKNOWN.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

2G1WF52K649

CASE
10721493

STEVE'S ALIGNMENT & AUTO SERVICE INC.
208 KILLIAN ROAD
AKRON, OHIO 44319
330-644-9716

Customer: [REDACTED]
Address: [REDACTED]
City, State:
Day Phone:
Night Phone:
Fax:
Estimate Ref: [REDACTED]
Date: October 11, 2013
Time: 03:24 PM

Service Writer: STEVE
Service Tech: GERALD

VID: 2004 IMPALA
Mileage: 101,581

Vehicle: 2004 Chevrolet Impala V6-3.8L VIN K

Description	Part #/Labor Rate	Qty	Price/Time	Extended
2 FRONT BRAKE ROTORS (cc)		2	39.99	79.98
PASSLOCK CASE (dlr)		1	111.72	111.72
LABOR--INSTALL FRONT BRAKE ROTORS--CLEAN & LUBE FRONT CALIPER YOKES		1	60.00	60.00
LABOR--INSTALL PASSLOCK		1	90.00	90.00
MOTE--CODES P02960--P03128--				

OF RIGHT NOW MY
MILEAGE IS 117986

Labor Total	150.00
Parts Total	191.70
Sub-Total	341.70
Labor Tax 6.75%	10.13
Parts Tax 6.75%	12.94
Tax Total	23.07
Total	\$ 364.77

Signature

Date



Tire Connection
 Tires & Complete Automotive Repair
 2960 South Arlington Rd.
 Akron, OH 44312

Phone # 330-644-4549
 Fax # 330-644-0978
 E-mail tireconnection@att.net

Estimate

Date	Reference #
3/21/2015	████████

UNIONTOWN, OH
 2004 CHEVY IMPALA

P.O. #	Rep	VIN#	License Plate #	Mileage		
		2G1WF52K649	████████			
Description				Qty	Rate	Amount
REMOVE & REPLACE BOTH LEFT & RIGHT FRONT OUTER TIE RODS & PERFORM ALIGNMENT				1	290.00	290.00T
FRONT BRAKE SERVICE, REMOVE & REPLACE FRONT BRAKE PADS (WAGNER THERMOQUIET), REMOVE & REPLACE FRONT BRAKE ROTORS, CLEAN & LUBE CALIPER SLIDES				1	270.00	270.00T
REAR BRAKE SERVICE, REMOVE & REPLACE REAR BRAKE PADS (WAGNER THERMOQUIET), REMOVE & REPLACE REAR BRAKE ROTORS, CLEAN & LUBE CALIPER SLIDES				1	270.00	270.00T
REMOVE & REPLACE SERPENTINE BELT				1	75.00	75.00T
P225/60R16 MASTERCRAFT AVENGER TOURING LSR				4	113.00	452.00T
DOT#				4	0.00	0.00T
OHIO EXCISE TAX				4	1.00	4.00T
FREE BASIC TIRE MOUNT & BALANCE (WITH TIRE PURCHASE)				4	0.00	0.00T
TIRE DISPOSAL FEE				4	3.00	12.00T
<p>THIS IS MY LISTS OF REPAIRS I HAVE TO FIXS TO GET IT BACK ON THE ROAD SO IT SIT IN MY DRIVEWAY BROKE AND I STILL MAKE PAYMENT ON A CAR I GANT DRIVE</p>						
Subtotal						\$1,373.00
Sales Tax (6.75%)						\$92.68
Total						\$1,465.68

