


JUL - 6 2015

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
		Date Received 26-MAY-2015	Repository <input type="checkbox"/> Reference No. 10721473
OWNER INFORMATION (Type or Print)			
Name	[Redacted]		Daytime Telephone Number
Address	[Redacted]		E-mail Address
City	State	Zip Code	Evening Telephone Number
NEDERLAND	TX	[Redacted]	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2G4WC582XG1 [Redacted]		Make BUICK	Model Year 2006
Date Purchased	Dealer's Name and Telephone Number Out of Business		Engine: No: Cylinders 6
Original Owner <input checked="" type="checkbox"/>	Dealer's City Jasper	State	Fuel Type: Regular Unleaded
Transmission Type Automatic	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain	Incident Date(s) 08-OCT-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: LIGHTING (PWS)		Failure Mileage 53289	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
<p>Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 2006 BUICK LACROSSE. THE CONTACT STATED THAT THE HEADLAMPS AND DAYTIME RUNNING LIGHTS FAILED TO ILLUMINATE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO DIAGNOSED THAT THE HEADLAMP DRIVER MODULE OVERHEATED AND NEEDED TO BE REPLACED. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V755000 (EXTERIOR LIGHTING); HOWEVER, THE PART TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 53,289.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Day Time Rearrning lights and low Beam
Headlights do not work Recall was
issued Noember 26, 2014. NHTSA Campaign Number
is 14V755000. Today is June 24, 2015.
Affected owners cannot get their cars inspected
nor can they register their cars. This is
the case for Birthe Bryant. It has been 7 months
and no fix is in sight. You had no trouble forcing
Toyota to do their recalls. Why cant you get Buick
to do their recalls. Is it because Buick is
part of Government Motors?

ATTACH ADDITIONAL SHEETS IF NECESSARY

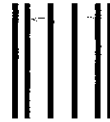
U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

N HOUSTON
TX 773
24 JUN '15
PM 2 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

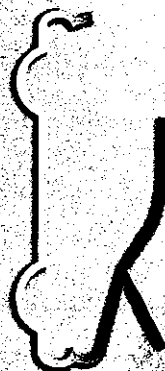
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Spoke Owners Questionnaire (OOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



006 Buick LaCrosse V6-3.8L VIN 2

Vehicle » Lighting and Horns » Headlamp » Technical Service Bulletins » Recalls » Recall 14V755000:
Headlamp Driver Module Failure

REPORT RECEIPT DATE: November 26, 2014

NHTSA CAMPAIGN NUMBER: 14V755000

COMPONENT(S): Exterior Lighting

POTENTIAL NUMBER OF UNITS AFFECTED: 273,182

ALL PRODUCTS ASSOCIATED WITH THIS RECALL:

VEHICLE MAKE MODEL MODEL YEAR(S)

Buick LaCrosse 2006-2009

Buick Rainier 2006-2007

Chevrolet TrailBlazer 2006-2007

Chevrolet TrailBlazer EXT 2006

GMC Envoy 2006-2007

GMC Envoy XL 2006

Isuzu Ascender 2006-2008

SAAB 9-7X 2006-2008

DETAILS:

2 Associated Documents

MANUFACTURER: General Motors LLC.

SUMMARY:

General Motors LLC (GM) is recalling certain model year 2006-2009 Buick LaCrosse, 2006-2007 Buick Rainier, Chevrolet Trailblazer, GMC Envoy, 2006 Chevrolet Trailblazer EXT, GMC Envoy XL, 2006-2008 Isuzu Ascender, and Saab 9-7x vehicles. In the affected vehicles the headlamp driver module (HDM) may overheat and fail, causing the headlamps and daytime running lights to then fail and not illuminate.

CONSEQUENCE:

Headlamps that do not illuminate reduce the driver's ability to see the roadway and reduce the vehicle's visibility to oncoming vehicles, both of which increase the risk of a vehicle crash.

REMEDY:

The remedy for this recall is still under development. The manufacturer has not yet provided a notification schedule. Owners may contact GM customer service at 1-800-521-7300 (Buick), 1-800-222-1020 (Chevrolet), 1-800-462-8782 (GMC), 1-800-955-9007 (Saab). GM's number for this recall is 14291.