

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 26-MAY-2015 Repository ☐ Reference No. 10721413	
U.S. Department of Transportation National Highway Traffic Safety Administration		III 15 2015	
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		Evening Telephone Number	
City	State	Zip Code	E-mail Address
VICTERVILLE	CA		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
1C3CCCG4FN		CHRYSLER	200 C
Model Year		2015	
Date Purchased	Dealer's Name and Telephone Number		Engine: 3.6
8-22-2014	VICTORVILLE MOTORS (800) 375-3498 (760) 245-7991		No: Cylinders
Original Owner	Dealer's City	State	Fuel Type:
☒	VICTORVILLE	CA	GAS
Zip Code	Multiple Failure:		Incident Date(s)
92394	TWICE		25-MAY-2015
Transmission Type	☒ Antilock Brakes	Powertrain	
9SPD 9H P48	☒ Cruise Control		
AUTOTRANS.			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 100000 POWER TRAIN		Failure Mileage	Failure Speed
		10034	10114
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
☐ Yes ☒ No	☐ Yes ☒ No	0	0
Reported to Police		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2015 CHRYSLER 200. THE CONTACT STATED THAT THE TRANSMISSION FAILED TWICE. THE SERVICE TRANSMISSION LIGHT ILLUMINATED AND THE VEHICLE STALLED. THE FAILURE PREVENTED THE VEHICLE FROM SHIFTING INTO GEAR. THE VEHICLE WAS TOWED TO THE DEALER AND IT WAS DETERMINED THAT THE TRANS AXLE NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE STILL OCCURRED. THE CONTACT STATED THAT THE TRANSMISSION NEEDED TO BE REPLACED AND THAT THE TRANSMISSIONS WERE ON BACK ORDER BECAUSE THIS WAS A KNOWN ISSUE. THE VEHICLE HAD NOT BEEN REPAIRED. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS UNKNOWN.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

1ST TIME CAR WAS TOWED - SERVICE TRANSMISSION LIGHT CAME ON - DRIVING SO. ON I-15 FROM VICTORVILLE TO HESPERIA 10034 MI TOWED TO ORIGINAL DEALER 4/23/15 - PICKED REPAIRED (?) ON 4/30/15 10052. TOLD RECALL WORK HAD BEEN DONE (VALVE). 5/4/15 SOUTH ON I-15 TO RANCHO CUCAMONGA SERVICE TRANSMISSION LIGHT ON AGAIN. FINALLY REACHED ORIGINAL DEST. 10114 MI - 2 HR. WAIT - TOWED TO ONTARIO CHRYSLER. SERVICE MGR AT TOW IN SAID TRANSAXLE HAD BEEN REPLACED - CALL THE NEXT DAY - 9TH GEAR OUT. FINALLY CONTACTED CHRYSLER CORP. TRANSMISSION NOT DUE UNTIL MID-JUNE - CONTACTED BY WHITNEY - CHRYSLER - TRANS. DUE TO SHIP 6/4/15. RECD. CALL FROM DANA LEWIS - CAR READY ON 6/5/15 - PICKED UP CAR 6/6/15 (SAT) 3 PM. NEW TRANSMISSION. CAR IN FOR REPAIRS 4/23/15 - 4/30/15 - 5/4/15 - 6/6/15

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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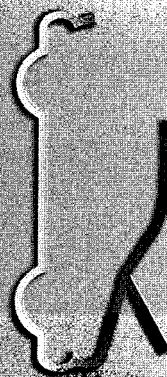
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**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration