

PUGH, PUGH & PUGH

CL-10720913-6960

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA
ATTORNEYS AT LAW

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

2015 MAY 15 A 9:00

ROBERT G. PUGH, JR.

LAMAR P. PUGH*

*Also admitted in Texas

ROBERT G. PUGH

(1924-2007)

May 8, 2015

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, DC 20590

MAY 18 2015

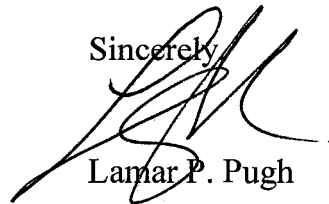
Re: Freedom Oilfield Services Vehicle Recall

Dear Sir or Madame:

This firm represents Freedom Oilfield Services in Minden, Louisiana. My client received the attached recall one of its trucks. On their behalf I contacted the Chrysler Group Recall Assistance Center on four separate occasions between November, 2014 and April, 2015. On each occasion I relayed the pertinent information regarding VIN: 3D6WU7CL3BBG [REDACTED]. I explained that the truck caught fire and totally burned up. Each time I left my name and contact information as well as that of my client, [REDACTED] Freedom Oilfield Services LLC, 367 Elmo Burton Loop, Minden LA 71055 Ph: (318) 949-0698. To date not call or any time of response has been received. I wish to file a formal complaint regarding this matter and enlist your assistance to have this claim investigated and appropriately responded to.

Please contact me if you have any questions regarding this letter or want to discuss this matter further.

Sincerely,



Lamar P. Pugh

LPP/mp

cc: [REDACTED] Freedom Oilfield Services

NH
52015
SMD



DIESEL FUEL HEATER
ELECTRICAL CONNECTOR

IMPORTANT SAFETY RECALL

P65 / NHTSA 14V-635

This interim notice applies to your vehicle (VIN: 3D6WU7CL3BG [REDACTED]).

This interim notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear FREEDOM OIL

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain 2010 through 2014 model year RAM trucks and RAM Cab Chassis trucks equipped with a 6.7L Cummins Turbo diesel engine.

The problem is... The diesel fuel heater electrical connector on your truck may overheat and cause a fuel leak. The diesel fuel heater housing at the fuel heater electrical connector may overheat, leading to the failure of the O-rings that seal the male electrical terminals in the diesel fuel filter/heater assembly. A leaking diesel fuel filter/heater could cause underhood smoke and/or an engine compartment fire.

What your dealer will do... Chrysler intends to repair your vehicle free of charge (parts and labor). However, the part required to provide a permanent remedy for this condition is currently not available. Chrysler is making every effort to provide the part as quickly as possible. Chrysler will contact you again by mail, with a follow-up recall notice, when the remedy part is available.

What you must do to ensure your safety... Once you receive your follow-up notice in the mail, simply contact your Chrysler, Jeep or Dodge dealer right away to schedule a service appointment.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Ask your dealer about the following notification(s). Our records indicate that your vehicle also requires repair for notification(s): N63

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



DODGE



Jeep

SRT



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013177/#68690/P65

PLEASE HELP US UPDATE OUR RECORDS
IF ANY OF THE FOLLOWING CONDITIONS APPLY

VIN (Last 8 Characters of Vehicle Identification Number) Notification Code

BG [REDACTED] P65

This service was previously performed on my vehicle (check one if applicable):

- ☐ My vehicle was inspected and found to be ok.
☐ My vehicle was repaired.

This vehicle was (check one if applicable):

- ☐ scrapped ☐ stolen ☐ exported

This vehicle was sold to (check one if applicable):

- ☐ A dealer, or someone whose name and address is unknown.
☐ Someone other than a dealer (type or print the new owner's name and address below).

Date of sale:

Updated name and address (type or print the new owner's name and address or your new name and/or address if it has changed):

Owner's title (check one if applicable):

- ☐ Mr. ☐ Miss ☐ Mr. & Mrs. ☐ Dr.
☐ Mrs. ☐ Ms. ☐ Rev. ☐ Business

First Name MI

Last Name

Street Address

City

State Zip Code

Email Address

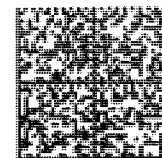
PUGH, PUGH & PUGH

L. L. P.

ATTORNEYS AT LAW

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SHREVEPORT
LA 710
08 MAY '15
PM 3 L



UNITED STATES POSTAGE
PITNEY BOWES
\$ 000.48⁰
02 1P
0001748172 MAY 08 2015
MAILED FROM ZIP CODE 71101

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue S.E.
Washington, DC 20590

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