

CL-10716904-3583

**Motor Vehicle Defect Notification**

(Please print clearly in ink. If you do not wish to receive letters or other written solicitations from private attorneys, check below)

I DO NOT WISH TO RECEIVE WRITTEN SOLICITATION MATERIALS FROM AN ATTORNEY

Pursuant to the Florida Lemon Law, notice is given to the manufacturer as follows:

The vehicle has been out of service at least 15 days to repair one or more substantial defects. MAY 12 2015

3 or more repair attempts have been made to repair the same substantial defect or condition.

Description of continuing defect(s) or condition(s) Gear/clutch system - pedal drops and losses pressure - clutch makes a noise (creaking) - clutch slave cylinder replaced but continuous malfunction. In addition, brake pedal makes noise (squeaking) when pressing & depressing.  
(NOTE: this is not a complete list; the manufacturer should ascertain all repair information.)

I am requesting that you make a final attempt to correct the continuing substantial defect(s) or condition(s).

Vehicle Make Jeep Model Wrangler Unlimited Sport 4x4 Year 2014

VIN 1C141B1J1W1D1G1X1E1L [Redacted] Date of Delivery 02/08/2014

Name and City/State of selling dealer or leasing company (if applicable)

Arrigo Dodge-Chrysler-Jeep Sawgrass Tamarac, FL.

Name and City/State of authorized service agent(s) attempting previous repairs: Arrigo Dodge-Chrysler-

Jeep Sawgrass, Tamarac FL.

Consumer [Redacted]  
Address [Redacted]  
Miami, FL

Home phone [Redacted]  
Work phone [Redacted]  
Signature [Redacted]  
Date Mailed 05/09/2015 ( )

NH  
51415  
SMP

# Repair Order Detail - Customer Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]  
Phone(s): Contact: [REDACTED]  
Vehicle: 1C4BJWDGXEL [REDACTED]

Main: [REDACTED]  
2014 WRANU

Cell: [REDACTED]  
PW7\_Bright\_-  
White\_Clear\_-  
Coat

Mileage: 5,414  
Service advisor: 12521  
Tag number: [REDACTED]

Payment type: CASH  
Promised time: 12:15 PM  
Promised date: 09/06/2014

Waiter: No  
Estimate: 0.00

---

B 10DOZ16PT Multipoint inspection N/C  
10DOZ-16PT INT Multipoint inspection  
Tech(s): 12200  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00  
Story: 5418 INSPCT DONE OK

---

C C/S THAT WHILE DRIVING UP RAMP VEH STARTED TO SHAKE THEN STAHLED N/C  
PLZCK AND ADVISE  
10 WARR MAINTENANCE SERVICE  
Tech(s): 12200  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00  
Story: 5418 ROAD TEST ON RAMP /UNABLE TO DUPLICATE AT THIS TIME

---

D C/S THAT VEH DID NOT HAVE ANY MPOWER AFTER RESTARTING VEH N/C  
10 WARR MAINTENANCE SERVICE  
Tech(s): 12200  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line D: 0.00  
Story: 5418 UNABLE TO DUPLICATE

---

E C/S THAT 21ND GEAR IS INCONSISTANT AND MAKING A CLUNKING SOUND N/C  
PLZCK AND ADVISE  
10 WARR MAINTENANCE SERVICE  
Tech(s): 12200  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line E: 0.00  
Story: 5418 ROAD TEST 6 SPEED MANUAL TRANSMISSION/SHIFTING TO MFG INTENT

---

F WHEN APPLYING BRAKE THE BRAKE SQUEAKS PLZ CK AND ADVISE N/C  
10 WARR MAINTENANCE SERVICE  
Tech(s): 12200  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line F: 0.00  
Story: 5418 LUBRICATE BRAKE PEDAL

---

G C/S THAT THE CLUTCH IS MAKING NOISE PLZ CK AND ADVISE N/C  
10 WARR MAINTENANCE SERVICE  
Tech(s): 12200  
Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line G: 0.00  
Story: 5418 ROAD TEST.UNABLE TO DUPLICATE CUSTOMER CONCERN AT THIS TIME

---

H PROVIDE RENTAL VEHICLE FOR CLIENT N/C  
RENTAL IADV PROVIDE RENTAL  
VEHICLE FOR CLIENT



CUSTOMER #: [REDACTED]

\* INVOICE \*



5901 Madison Ave., Tamarac, FL 33321  
(954) 861-6200 - Fax: (954) 861-6233  
Arrigosawgrass.com  
Registration No. MV - 70113

PAGE 1

MIAMI, FL

HOME: [REDACTED].COM

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 12508 JAY GELFAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL	[REDACTED]	6538/6565	[REDACTED]

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	18:00	29OCT14		CASH	30OCT14

R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR
08:21	27OCT14	07:43	30OCT14	
		TRN:DEH_6-SPEED_MANUAL_NSG370 TRANSMISSION		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	11DOZO	FI	O. F. I.				

11DOZ-OFI O. F. I.  
99 HOUSE.TECH LIC#: 99  
INT  
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
\*\*\*\*\*

B 17 Manual Transmission Concern Customer states after vehicle is warmed up clutch pedal will intermittently lose pressure. Note to tech, see video customer sent to Jays email for demonstration of issue.

CAUSE: CLUTCH PEDAL DROP/LOSS OF PRESSURE/FROM CLUTCH MASTER CLYD  
06600501 Cylinder, clutch master - Replace (3 - Highly skilled)  
12200 PARISH,VINCENT LIC#: 12200 WARR (N/C)

- 1 52060133AD CYLINDER-CLUTCH SLAVE (N/C)
- 1 52060132AD CYLINDER-CLUTCH (N/C)
- 1 4318080AC \*FLUID-BRAKE (N/C)

FC: PART#: COUNT:  
CLAIM TYPE: W  
AUTH CODE:

06600101 Cylinder, clutch slave - Replace (3 - Highly skilled)  
12200 PARISH,VINCENT LIC#: 12200 WARR (N/C)

FC: PART#: COUNT:  
CLAIM TYPE: W  
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
CHECK CLUTCH OPERATION/REPLACE CLUTCH MASTER CLYD/REPLACE SLAVE

	DESCRIPTION	TOTALS
CASH [ ]	LABOR AMOUNT	
CHECK [ ]	PARTS AMOUNT	
MC/VS [ ]	GAS, OIL, LUBE	
AMEX [ ]	SUBLET AMOUNT	
DISC [ ]	MISC. CHARGES	
POL [ ]	TOTAL CHARGES	
FIDEL [ ]	LESS INSURANCE	
CHARGE [ ]	SALES TAX	
CHRYSL [ ]	PLEASE PAY THIS AMOUNT	
OTH [ ]		

CUSTOMER #: [REDACTED]

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MIAMI, FL [REDACTED]

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 12508 JAY GELFAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL [REDACTED]		6538/6565	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	18:00 29OCT14			CASH	30OCT14

R.O. OPENED	READY	OPTIONS:	SOLD-STK	DLR			
08:21 27OCT14	07:43 30OCT14	ENG:ERB_3.6L_V6_24V_VVT Engine	[REDACTED]	[REDACTED]			
		TRN:DEH_6-SPEED_MANUAL_NSG370 TRANSMISSION					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

CLYD/BLEED CLUTCH SYSTEM/ROAD TEST

\*\*\*\*\*

C 17 Manual Transmission Concern Customer states when in the second and third gears, gear shift will shake excessively while driving. Also intermittently will hear a clunk type noise when shifts into second and third gears. See video customer sent to Jay's email for demonstration of issue.

17 Manual Transmission Concern Customer states when in the second and third gears, gear shift will shake excessively while driving. Also intermittently will hear a clunk type noise when shifts into second and third gears. See video customer sent to Jay's email for demonstration of issue.  
12200 PARISH, VINCENT LIC#: 12200  
WARR

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
CHECK TRANS OPERATION/COMPARE WITH OTHER VEHICLE /SIMULAR GEAR  
SHIFT RATTLE IN HIGH GEAR AT LOW SPEED

\*\*\*\*\*

D 08 Brake Systems Concern Customer states has an intermittent squeak Noise when depressing and letting off break pedal. Verified on service drive.

08 Brake Systems Concern Customer states has an intermittent squeak Noise when depressing and letting off break pedal. Verified on service drive.  
12200 PARISH, VINCENT LIC#: 12200  
WARR

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00  
CHECK BRAKE PEDAL OPERATION/LUBE PEDAL BUSHING/CHECK CONNECTOR AT  
BRAKE BOOSTER/INTAC/

CASH [ ]	CHECK [ ]	MC/VS [ ]	AMEX [ ]	DISC [ ]	POL [ ]	FIDEL [ ]	CHARGE [ ]	CHRYSL [ ]	OTH [ ]	DESCRIPTION	TOTALS
										LABOR AMOUNT	
										PARTS AMOUNT	
										GAS, OIL, LUBE	
										SUBLET AMOUNT	
										MISC. CHARGES	
										TOTAL CHARGES	
										LESS INSURANCE	
										SALES TAX	
										PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

Part number prefix: -/New, U/Used, R/Remanufactured/Rebuilt, A/Aftermarket, NC/No Charge/Warranty

ALL PARTS NEW UNLESS OTHERWISE INDICATED  
CUSTOMER COPY

CUSTOMER #: [REDACTED]

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MIAMI, FL

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 12508 JAY GELFAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL [REDACTED]		6538/6565	[REDACTED]

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	18:00 29OCT14			CASH	30OCT14

R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:			
08:21 27OCT14	07:43 30OCT14	ENG:ERB_3.6L_V6_24V_VVT Engine					
LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

E FLASH Flash Software 1 Software Flash for HVAC  
 CAUSE: .  
 1819629E Module, Automatic Temperature Control  
 (ATC) - Reprogram Module, Automatic  
 Temperature Control (ATC) - Reprogram (0 -  
 Low Skilled)  
 12200 PARISH, VINCENT LIC#: 12200  
 WARR  
 FC: FM PART#: COUNT:  
 CLAIM TYPE: W  
 AUTH CODE:

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00  
 PERFORM FLASH ON HVAC

\*\*\*\*\*

F FLASH Flash Software 2 Software Flash for PCM  
 CAUSE: .  
 181906Y4 Module, Powertrain Control (PCM) -  
 Reprogram Module, Powertrain Control (PCM) -  
 Reprogram (0 - Low Skilled)  
 12200 PARISH, VINCENT LIC#: 12200  
 WARR  
 FC: FM PART#: COUNT:  
 CLAIM TYPE: W  
 AUTH CODE:

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00  
 PERFORM FLASH ON PCM

\*\*\*\*\*

E FLASH Flash Software 3 Software Flash for WCM

CASH [ ]	CHECK [ ]	MC/VS [ ]	AMEX [ ]	DISC [ ]	POL [ ]	FIDEL [ ]	CHARGE [ ]	CHRYSL [ ]	OTH [ ]
DESCRIPTION									
LABOR AMOUNT									
PARTS AMOUNT									
GAS, OIL, LUBE									
SUBLET AMOUNT									
MISC. CHARGES									
TOTAL CHARGES									
LESS INSURANCE									
SALES TAX									
PLEASE PAY THIS AMOUNT									
TOTALS									

CUSTOMER SIGNATURE

Part number prefix: -/New, U/Used, R/Remanufactured/Rebuilt, A/Aftermarket, NC/No Charge/Warranty

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CUSTOMER #: [REDACTED]

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MIAMI, FL

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HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 12508 JAY GELFAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL [REDACTED]		6538/6565	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	18:00 29OCT14			CASH	30OCT14
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] DLR [REDACTED]					
08:21 27OCT14		07:43 30OCT14		ENG:ERB 3.6L V6 24V VVT Engine		TRN:DEH 6-SPEED MANUAL NSG370 TRANSMISSION	
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	

CAUSE: /  
 18802892 Module, Wireless Control (WCM) -  
 Reprogram Module, Wireless Control (WCM) -  
 Reprogram (0 - Low Skilled)  
 12200 PARISH,VINCENT LIC#: 12200  
 WARR  
 FC: FM PART#: COUNT:  
 CLAIM TYPE: W  
 AUTH CODE:  
 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00  
 PERFORM FLASH ONWCM

H 10DOZ03K Change engine oil and filter  
 CAUSE: .  
 [REDACTED] CHRYSLER SERVICE CONTRACT: OIL AND  
 FILTER CHANGE REDEMPTION  
 12157 WCEX  
 1-68191349AA FILTER-ENGINE OIL (N/C)  
 6-68055890AA \*OIL-5W20 (N/C)  
 FC: MC PART#: COUNT: (N/C)  
 CLAIM TYPE: F  
 AUTH CODE:

95260001 FIXED COST MAINTENANCE  
 12157 WCEX  
 FC: PART#: COUNT: (N/C)  
 CLAIM TYPE: F  
 AUTH CODE:

CASH [ ]	CHECK [ ]	MC/VIS [ ]	AMEX [ ]	DESCRIPTION	TOTALS
DISC [ ]	POL [ ]	FIDEL [ ]	CHARGE [ ]	LABOR AMOUNT	
CHRYSL [ ]	OTH [ ]			PARTS AMOUNT	
				GAS, OIL, LUBE	
				SUBLET AMOUNT	
				MISC. CHARGES	
				TOTAL CHARGES	
				LESS INSURANCE	
				SALES TAX	
				PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE Part number prefix: -/New, U/Used, R/Remanufactured/Rebuilt, A/Aftermarket, NC/No Charge/Warranty

ALL PARTS NEW UNLESS OTHERWISE INDICATED  
 CUSTOMER COPY

CUSTOMER #: [REDACTED]

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MIAMI, FL

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HOME: [REDACTED] CONT [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 12508 JAY GELFAND

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL [REDACTED]		6538/6565	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	18:00 29OCT14			CASH	30OCT14
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] DLR: [REDACTED]					
08:21 27OCT14	07:43 30OCT14	ENG:ERB_3.6L_V6_24V_VVT Engine					
TRN:DEH_6-SPEED MANUAL NSG370 TRANSMISSION							

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL			
PARTS:				0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE H:	0.00
COMPLETED										

\*\*\*\*\*

I 10DOZ16PT Multipoint inspection  
10DOZ-16PT Multipoint inspection  
99 HOUSE.TECH LIC#: 99

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE I:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	---------------

\*\*\*\*\*

J PROVIDE RENTAL VEHICLE FOR CLIENT  
RENTAL PROVIDE RENTAL VEHICLE FOR CLIENT  
99 HOUSE.TECH LIC#: 99

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE J:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	---------------

\*\*\*\*\*

K\*\* COURTESY SERVICE WASH  
42 SUBLET

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE K:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	---------------

\*\*\*\*\*

NOW ARRIGO DODGE CHRYSLER JEEP SAWGRASS IS  
OPEN MONDAY THRU FRIDAY 7:30AM TO 6:00PM  
SATURDAY 8:00AM TO 5:00PM  
BOOK YOUR NEXT SERVICE APPOINTMENT ONLINE  
AT WWW.ARRIGOSAWGRASS.COM  
THANK YOU AND COME AGAIN!

CASH [ ]	CHECK [ ]	MC/VS [ ]	AMEX [ ]	DISC [ ]	POL [ ]	FIDEL [ ]	CHARGE [ ]	CHRYSL [ ]	OTH [ ]	DESCRIPTION	TOTALS
										LABOR AMOUNT	0.00
										PARTS AMOUNT	0.00
										GAS, OIL, LUBE	0.00
										SUBLET AMOUNT	0.00
										MISC. CHARGES	0.00
										TOTAL CHARGES	0.00
										LESS INSURANCE	0.00
										SALES TAX	0.00
										PLEASE PAY THIS AMOUNT	0.00

CUSTOMER SIGNATURE

Part number prefix: -/New, U/Used, R/Remanufactured/Rebuilt, A/Aftermarket, NC/No Charge/Warranty

ALL PARTS NEW UNLESS OTHERWISE INDICATED  
CUSTOMER COPY

CUSTOMER #: [REDACTED]

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[REDACTED]  
[REDACTED]  
[REDACTED]

PAGE 1

MIAMI, FL

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 12561 EMMANUEL RODRIGUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL [REDACTED]	[REDACTED]	9769/9769	[REDACTED]

DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	17:00 26MAR15			CASH	28MAR15

R.O. OPENED	READY	OPTIONS:	SOLD-STK:	DLR:
11:12 26MAR15	12:56 28MAR15	ENG:ERB_3.6L_V6_24V_VVT Engine	[REDACTED]	[REDACTED]
LINE OPCODE TECH TYPE HOURS		TRN:DEH_6-SPEED MANUAL NSG370 TRANSMISSION		

A O.F.I. NEEDS TO BE ADDRESSED BY TEAM LEADER. REPAIR AND QUALITY CONTROL INSPECTION MUST BE SIGNED OFF BY TEAM LEADER WITH MILEAGE OUT AFTER ROAD TEST. SHOP FOREMAN SIGNATURE:  
11DOZ-OFI O.F.I. NEEDS TO BE ADDRESSED BY TEAM LEADER. REPAIR AND QUALITY CONTROL INSPECTION MUST BE SIGNED OFF BY TEAM LEADER WITH MILEAGE OUT AFTER ROAD TEST. SHOP FOREMAN SIGNATURE:  
99 HOUSE.TECH LIC#: 99

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	(N/C) 0.00
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CUSTOMER STATES CREAKING NOISE WHEN PRESSING AND RELEASING CLUTCH PEDAL, DUPLICATED ON SERVICE DRIVE  
11 DRIVEABILITY  
12200 PARISH,VINCENT LIC#: 12200 WARR  
1 52060133AD CYLINDER-CLUTCH SLAVE (N/C)  
1 53008342 BEARING-CLUTCH RELEASE (N/C)  
1 53009181AB BEARING-PILOT (N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

MGR ORDERED SLAVE/THROWOUT BEARING TO HAVE ON HAND WHEN REPAIR IS PERFORMED  
\*\*\*\*\*  
CUSTOMER STATES SQUEAKING NOISE WHEN PRESSING BRAKE PEDAL DUPLICATED ON SERVICE DRIVE  
CAUSE: INSPECT BRAKE PEDAL FOR A SQUEAKING NOISE WHEN BRAKE IS APLY  
10 MAINTENANCE SERVICE  
9055 WARR (N/C)

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	(N/C) 0.00
--------	------	--------	------	--------	------	---------------	------------

PERFORM INSPECT , WHEN BRAKE IS APPLY THERE IS A SQUEAKING NOISE LIKE A BUSSING NOISE. INSPECT ALL BRAKE SYSTEM FOUND THAT THE BRAKE PEDAL ITS MAKING THIS NOISE, LUBE PEDAL BUSSING , NOISE STEAL THERE. LUBE CLUTCH PEDAL AND ALL THE MECHANISM OFF THE BRAKE , NOISE THERE ITS

CASH [ ]	CHECK [ ]	MC/VS [ ]	AMEX [ ]	DISC [ ]	POL [ ]	FIDEL [ ]	CHARGE [ ]	CHRYSL [ ]	OTH [ ]
DESCRIPTION									
LABOR AMOUNT									
PARTS AMOUNT									
GAS, OIL, LUBE									
SUBLET AMOUNT									
MISC. CHARGES									
TOTAL CHARGES									
LESS INSURANCE									
SALES TAX									
PLEASE PAY THIS AMOUNT									

CUSTOMER SIGNATURE

Part number prefix: -/New, U/Used, R/Remanufactured/Rebuilt, A/Aftermarket, NC/No Charge/Warranty

ALL PARTS NEW UNLESS OTHERWISE INDICATED  
CUSTOMER COPY

CUSTOMER #: [REDACTED]

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Registration No. MV - 70113

PAGE 2

MIAMI, FL [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 12561 EMMANUEL RODRIGUEZ

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
PW7 Bright	14	JEEP WRANGLER UNLIMI	1C4BJWDGXEL [REDACTED]		9769/9769	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
08FEB14 IS							
08FEB14 DD	17SEP13	08FEB2017	17:00 26MAR15			CASH	28MAR15
R.O. OPENED	READY	OPTIONS: SOLD-STK: [REDACTED] DLR: [REDACTED]					
		ENG:ERB_3.6L_V6_24V_VVT_Engine					
11:12 26MAR15		12:56 28MAR15		TRN:DEH_6-SPEED MANUAL NSG370 TRANSMISSION			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
NOT GONE. REMOVE ALL LUBE AND CLEAN BOOSTER SHAFT AND HOUSING ,ROAD TEST VEHICLE AND AFTER APPLY BRAKE PEDAL FEW TIME NOISE GONE , CLEANING THE BRAKE BOOSTER ROD AND CLEAN ALL , THE NOISE ITS GONE . COMPLETED REPAIR.							

\*\*\*\*\*

D PROVIDE RENTAL VEHICLE FOR CLIENT  
RENTAL PROVIDE RENTAL VEHICLE FOR CLIENT  
99 HOUSE.TECH LIC#: 99  
IADV

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00 (N/C)

\*\*\*\*\*

E CHRYSLER SERVICE CONTRACT: OIL AND FILTER CHANGE REDEMPTION  
[REDACTED] CHRYSLER SERVICE CONTRACT: OIL AND  
FILTER CHANGE REDEMPTION  
12501 WCEX  
1 68191349AB FILTER-ENGINE OIL (N/C)  
6 68258687AA \*OIL-5W20 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00 (N/C)  
COMPLETED

\*\*\*\*\*

NOW ARRIGO DODGE CHRYSLER JEEP SAWGRASS IS  
OPEN MONDAY THRU FRIDAY 7:30AM TO 6:00PM  
SATURDAY 8:00AM TO 5:00PM  
BOOK YOUR NEXT SERVICE APPOINTMENT ONLINE  
AT WWW.ARRIGOSAWGRASS.COM  
THANK YOU AND COME AGAIN!

CASH [ ]	CHECK [ ]	MC/VS [ ]	AMEX [ ]	DESCRIPTION	TOTALS
DISC [ ]	POL [ ]	FIDEL [ ]	CHARGE [ ]	LABOR AMOUNT	0.00
CHRYSL [ ]	OTH [ ]			PARTS AMOUNT	0.00
				GAS, OIL, LUBE	0.00
				SUBLET AMOUNT	0.00
				MISC. CHARGES	0.00
				TOTAL CHARGES	0.00
				LESS INSURANCE	0.00
				SALES TAX	0.00
				PLEASE PAY THIS AMOUNT	0.00

CUSTOMER SIGNATURE

Part number prefix: -/New, U/Used, R/Remanufactured/Rebuilt, A/Aftermarket, NC/No Charge/Warranty

ALL PARTS NEW UNLESS OTHERWISE INDICATED  
CUSTOMER COPY



Miami, FL

Administrator, NHTSA  
1200 New Jersey Avenue, S.E.,  
West Building  
Washington, DC. 20590

PRESS FIRMLY TO SEAL



1007

U.S. POSTAGE PAID CORAL GABLE 33134 MAY 09, 15 AMOUNT \$22.69 00101924-06

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OUR FASTEST SERVICE IN THE U.S.

1A

1B

WRITE FIRMLY TO MAKE ALL COPIES LEGIBLE.

**CUSTOMER USE ONLY**

FROM: [Redacted]

Miami, FL [Redacted]

PAYMENT BY ACCOUNT (if applicable)

DELIVERY OPTIONS (Customer Use Only)

**SIGNATURE REQUIRED** Note: The mailer must check the "Signature Required" box if the mailer: 1) Requires the addressee's signature; OR 2) Purchases additional insurance; OR 3) Purchases COD service; OR 4) Purchases Return Receipt service. If the box is not checked, the Postal Service will leave the item in the addressee's mail receptacle or other secure location without attempting to obtain the addressee's signature on delivery.

**Delivery Options**

No Saturday Delivery (delivered next business day)

Sunday/Holiday Delivery Required (additional fee, where available\*)

10:30 AM Delivery Required (additional fee, where available\*)

\*Refer to USPS.com\* or local Post Office\* for availability.

TO: (PLEASE PRINT) PHONE ( )

Administrator, NHTSA  
1200 New Jersey Avenue, S.E.,  
West Building  
Washington, DC 20590

ZIP + 4® (U.S. ADDRESSES ONLY)  
20590

■ For pickup or USPS Tracking™, visit USPS.com or call 800-222-1811.  
■ \$100.00 Insurance included.

W 40-304



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INTERNATIONAL USE



PRIORITY MAIL EXPRESS™

**ORIGIN (POSTAL SERVICE USE ONLY)**

1-Day  2-Day  Military  DPO

PO ZIP Code 33134	Scheduled Delivery Date (MM/DD/YY) 5/11/15	Postage \$ 19.99
Time Accepted (MM/DD/YY) 5/11/15	Scheduled Delivery Time <input type="checkbox"/> 10:30 AM <input checked="" type="checkbox"/> 3:00 PM <input type="checkbox"/> 12 NOON	Insurance Fee \$
Time Accepted 11:00 AM	10:30 AM Delivery Fee \$	Return Receipt Fee \$ 2.70
Weight lbs. ozs.	Sunday/Holiday Premium Fee \$	Total Postage & Fees \$ 22.69
	Acceptance Employee Initials OF	

**DELIVERY (POSTAL SERVICE USE ONLY)**

Delivery Attempt (MM/DD/YY)	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature
Delivery Attempt (MM/DD/YY)	Time <input type="checkbox"/> AM <input type="checkbox"/> PM	Employee Signature

LABEL 11-B, JANUARY 2014

PSN 7690-02-000-9996

3-ADDRESSEE COPY

WHEN USED INTERNATIONALLY, A CUSTOMS DECLARATION LABEL MAY BE REQUIRED.



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