

CL-10916887-6205

June 6 2015

Administrator
National Highway Traffic Safety Admin.

MAY 12 2015

To Whom it may concern:

I, [REDACTED], called Vehicle Safety
Hot line yesterday, and reported
everything that is on the other letter
referred to Dodge. They sent me a recall
notice 3 months ago or maybe more &
I never got a reply till I called them
on their FCA Recall Ass.Center, yesterday
because some parts were not available
for a dealership close by our residence, we
were suppose to hear from them, sooner.
Me & my husband live on fixed income
and cannot afford these kinds of repairs.
Barely the 357, my husband pays for
this 2005 Dodge Ram. We never received
a Mr B or Car Max from the dealership
either. I also have a car note to pay
enough though my saturn is older, I
haven't had major problems. When the
tire fell off, we were shocked, because
minutes before we were on a freeway.

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However by the grace of God it happened at a parking lot. I'm [redacted] years old & all the vehicles I've owned I have paid cash, so I know that is my problem if something would of paid from my own pocket. I haven't even had this truck a year. And the dealership "Unique Autos", in Alb. NMex ~~also~~ were not the least concern for our safety. They didn't even offer a loaner. So we are here with a truck on a skimp sitting in front of our mobile home. I'm frustrated with these concerns. I just pray to God it didn't kill us and some innocent persons on the road. I'm pleading with you all to give me some advise on how to handle this. I don't even have a computer to look up their address, only a phone # came with the recall notice, so I hope someone can pass this letter (the other letter) to Dodge - Chrysler. Any info I would appreciate it. I will more than likely file a complaint as soon as I hear from you. Thank You & God Bless. [redacted]

Belen, NMex [redacted]

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concerning

original copy

Dodge Ram - 2005

To Whom it may concern:

June 1st we were traveling to Alb, N. Mex (we live 75 miles south) on our way back we stopped in Los Lunas, N. Mex to go into our bank, and when exiting the bank I turned a sharp right to back out and our tire came right off. The left front tire came completely off. And the ball joint was laying on the floor. It was not operable so a tow truck had to get it off the bank's ground, since it was the 1st, there was a lot of traffic. About 3 months ago, I got a letter from Dodge saying there had been a lot of recalls on that particular model. I got this truck from a dealer in Alb in August 2014. I'm from a small town and 2 persons have come forward complaining about the same problem. That day I called Dodge-Crysler and told them what happened and they were not very cooperative. All they said, they can

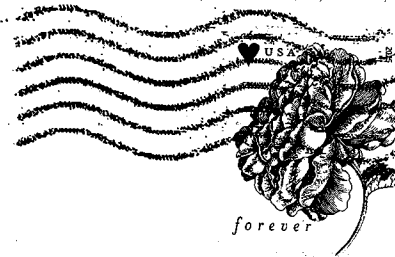
do us send paper work for the recalls
June 1st While traveling on the freeway
it could of done alot of damages. By the
grace of God, we didnt get hurt or any
one else. I asked the person I talked
to, Who would have been responsible
if, anything like death would of happen?
And he said it was wear & tear. How
are we to know a ball joint is about to
come off. We paid AAA 110⁰⁰ to have it
towed, we still are paying 357⁰⁰ a month
for this truck that is sitting on a log
outside our home. Now, we are both on
fixed income and cannot have it fixed.

Our solution is for the dealer to come pick
up this trash, and we just won't pay. Yes,
I know my credit score will go down, but
You tell me, what we can do? Can you
help pay at least $\frac{1}{2}$ of it, just at least
to get it on the road to get another vehicle.
I would appreciate any comments. If I
do not hear from you, we will have to
take it up with the Federal Safety Rules.
Thank you for your time.

Vin# 1D7HA18D75J [REDACTED]

Belen, NM

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