

CL-10715865-8988

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Administrator

M H T S A

1200 New Jersey Ave., SE

Washington, DC 20590

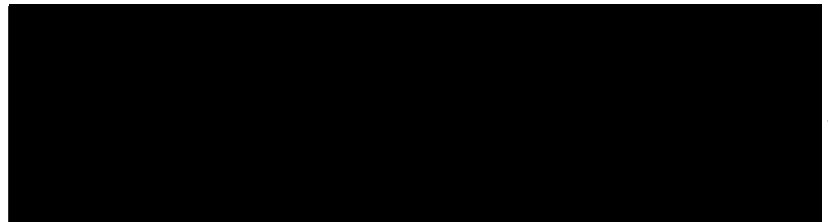
Re: Recall # 14V400

MAY - 6 2015

Dear Sir:

Enclosed is a copy of your letter and the receipt for the repairs to our ignition on the 1999 Oldsmobile Alero. These repairs were completed before your recall and for safety reasons. We would appreciate being reimbursed for this repair.

Thank You,



Chattaroy, WA



ET
5815
SMD



IMPORTANT SAFETY RECALL

September 2014

[REDACTED]
Chattaroy, WA [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 1999 model year Oldsmobile Alero. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 1999 model year Oldsmobile Alero, VIN 1G3NL12T3XC [REDACTED].
- Your vehicle is involved in GM recall 14350.
- Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.
- Schedule an appointment with your GM dealer on or after October 1, 2014.
- The recall repairs will be performed for you at no charge.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking may be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

GM

What will we do?

PARTS WILL SOON BE AVAILABLE. We are working as quickly as possible to correct this condition and expect to have sufficient parts to begin repairs by October 1, 2014. When parts are available, your GM dealer will install two key rings and an insert in the key slot or a cover over the key head on all ignition keys. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.

What should you do?

You should contact your GM dealer to arrange a service appointment on ~~or after~~ October 1, 2014. When you arrive for your appointment, please bring both sets of keys. **In the meantime, it is very important that until the recall has been performed, you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Oldsmobile Customer Assistance Center at 1.800.442.6537 (TTY 1.800.833.6537).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V400.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeff Boyer
Vice President – Global Vehicle Safety

GM Recall Number: 14350

Riverside Automotive Service & Repair

34612 N Newport Hwy
Chattaroy, Wa. 99003
Phone - 509-292-8979 Fax - 509-292-9673
We can fix it.

INVOICE

Org. Est. # [REDACTED]

INVOICE

Print Date : 02/07/2013



Chattaroy, Wa.

Home [REDACTED] Cellular [REDACTED]

Cust ID : [REDACTED]

Ref # : [REDACTED]

1999 Oldsmobile - Alero GL

2.4L, In-Line4, VIN (T)

Lic # : [REDACTED]

Odometer In : 162723

Unit # : [REDACTED]

Vin # : [REDACTED]

Hat # : [REDACTED]

Part Description / Number	Qty	Sale	Extended	Labor Description	Extended
Ignition Lock Cylinder				Won't always start. Dash lights won't work. Won't crank.	75.00
US286L	1.00	257.46	257.46		
Ignition Switch				Mechanical portion of the ignition switch definately needs to be replaced. Scanned computer system for codes and found a long list of history codes in the body control module and a couple current codes. There were also a couple in the powertrain control module relating to the anti theft system. Checked BCM connections and found a little corrosion in 1 of the connectors. Opened up the BCM and found no corrosion on the circuit board. The problem may be related to the corrosion in the connector but the electrical portion of the ignition switch is very common to have intermittant starting problems.	
KS6206	1.00	215.60	215.60		
Shop Supplies		7.00	7.00		
				IGNITION LOCK CYLINDER - Remove & Replace - [DOES NOT include coding or cutting key.]	67.50
				(Combination) PASSLOCK SYSTEM - Reprogram	22.50
				Hazardous Materials	5.00

[Technicians : Hall, Jason 2; Hall , Joseph 1]

Org. Estimate \$702.72 Revisions \$0.00 Current Estimate \$ 702.72 Additional Cost Revised Estimate

Labor:	170.00
Parts:	480.06
Sublet:	0.00

Sub:	650.06
Tax:	52.66
Total:	702.72
Bal Due:	\$0.00

[Payments - Check [REDACTED] - \$702.72]

It costs less to fix it right the first time.

I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on street, highways or elsewhere for the purpose to testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto. Warranty on parts and labor is one years or 12,000 miles whichever comes first. Warranty work has to be performed in our shop & cannot exceed the original cost of repair.

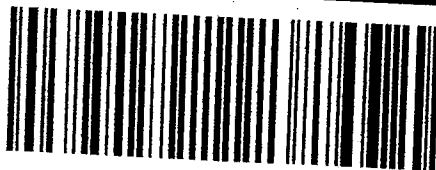
SIGNATURE.....

Date.....

Time.....

Chattaroy, WA

CERTIFIED MAIL™



7013 1710 0001 0078 0796



UNITED STATES POSTAGE
PITNEY BOWES
02 1P
\$ 006.490
0001919762 APR 28 2015
MAILED FROM ZIP CODE 99009

W40-304

Administrator
N H T S A
1200 New Jersey Ave, SE
Washington, DC
20590

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