

JUN 15 2015

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 11-MAY-2015		Repository ☐
				Reference No. 10715651		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [Redacted]		E-mail Address [Redacted]
Name [Redacted]				Evening Telephone Number [Redacted]		
Address [Redacted]						
City LOUISVILLE		State KY	Zip Code [Redacted]			
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side YV1TS92D021 [Redacted]				Make VOLVO	Model S80	Model Year 2002
Date Purchased UNK.	Dealer's Name and Telephone Number UNK			Engine: No: Cylinders	Fuel Type: Gas	
Original Owner ☐	Dealer's City	State	Zip Code			
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 04-SEP-2014		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Fuel Pump				Failure Mileage 120000	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make:		Date Manufactured:		Model No./Name:		
Seat Type:		Installation System:				
Child Seat Component Code:		Failed Part:				
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>						
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what, if any, parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2002 VOLVO S80. THE CONTACT STATED THAT THERE WERE STRONG JOLTS SITTING INTO THE INTERIOR OF THE VEHICLE AND THAT THE FAILURE WAS PROGRESSIVELY GETTING WORSE. THE VEHICLE WAS NOT INCLUDED IN NHTSA CAMPAIGN NUMBER: 09V483000 (FUEL SYSTEM, GASOLINE). THE VIN WAS NOT AVAILABLE. THE VEHICLE WAS TO BE TAKEN TO AN AUTHORIZED DEALER FOR INSPECTION AND DIAGNOSIS TO DETERMINE THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 120,000.						
NOTE: TOOK CAR TO LOCAL VOLVO DEALER (SWOPE, LOUISVILLE, KY) Dealer Diagnosed, & rec'd auth. from Volvo to replace Ref. Part @ N/C TO ME. I should have been covered from the outset! The fact I bought from out of state should not make a difference - Part leaked = Dangerous!						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						

Thank you for your involvement !!