


JUN 15 2015

 <p>DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>Date Received 11-MAY-2015</p>	<p>Repository <input type="checkbox"/> Reference No. 10715636</p>
<p>OWNER INFORMATION (Type or Print)</p>			
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>	
<p>City PLYMOUTH</p>	<p>State IN</p>	<p>Zip Code [REDACTED]</p>	
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>			
<p>VEHICLE INFORMATION</p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2JD12T8W7 [REDACTED]</p>		<p>Make PONTIAC</p>	<p>Model SUNFIRE</p>
<p>Date Purchased Oct 2012</p>		<p>Dealer's Name and Telephone Number No longer in business</p>	
<p>Original Owner <input type="checkbox"/></p>	<p>Dealer's City Plymouth</p>	<p>State IN</p>	<p>Zip Code 46563</p>
<p>Engine: No: Cylinders 4 cylinder</p>	<p>Fuel Type:</p>		
<p>Transmission Type <input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain</p>	<p>Multiple Failure:</p>	<p>Incident Date(s) 11-FEB-2014</p>
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>			
<p>Vehicle Component Codes: 190000 TIRES, 190000 TIRES, 980000 UNKNOWN OR OTHER</p>		<p>Failure Mileage 88000</p>	<p>Failure Speed</p>
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>			
<p>Tire Make DOUGLASS</p>	<p>Tire Model (Name or Number) X-TRAC A-W</p>	<p>Tire Size (Example P215/65R15) P205/165R15</p>	
<p>DOT No: (Example: DOTM19ABC036)</p>	<p><input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location: Wal-Mart, Plymouth, IN</p>	
<p>Tire Component Code 190000 TIRES</p>	<p>Tire Failure Type: NOT INSPECTED!</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>			
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>	
<p>Seat Type:</p>	<p>Installation System:</p>		
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>		
<p>APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>
<p>Reported to Police N</p>			
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>			
<p>TL* THE CONTACT OWNS A 1998 PONTIAC SUNFIRE EQUIPPED WITH DOUGLASS X-TRAC A-W TIRES, SIZE 205/55R16 (NA). THE CONTACT PURCHASED ONE TIRE IN NOVEMBER OF 2013 AND ANOTHER IN JANUARY OF 2014. THE VEHICLE WAS TAKEN TO WAL-MART IN FEBRUARY OF 2014, WHERE THE TIRES WERE PURCHASED, AND IT WAS DIAGNOSED THAT THE TIRES WERE EXPERIENCING LEAKAGE. THE VIN AND DOT NUMBER WERE UNAVAILABLE. THE APPROXIMATE VEHICLE AND TIRE FAILURE MILEAGE WAS 88,000.</p> <p>Tread looks ok, but tires DO NOT HOLD ROAD when pavement is wet (rain + snow) - something wrong with rubber! Unrepaired "new" tires are DEFECTIVE - pull them + keep public safe.</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>		<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Not in compliance with quiet regulations

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Wal-mart tires are NOT in compliance with government regulations - not safe - and need to be taken off the market. PEOPLE ARE BUYING DEFECTIVE "new" tires! They do not inspect them - and neither does China!

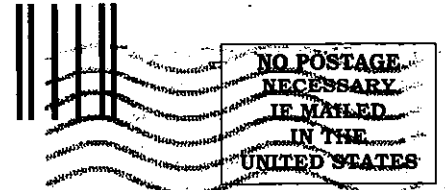
Not only do "new" tires leak, they become very slippery + do not hold the road when pavement is wet (rain & snow) - the tread has nothing to do with it - it's the rubber! I think China is calling them "dunlop" "michelin" etc. tires BUT THEY ARE JUST A CLONE! I do not think I would have these problems if same Dunlop tires produced at Firestone (i.e., REAL Dunlop tires!)
ATTACH ADDITIONAL SHEETS IF NECESSARY

PULL ALL WAL-MART TIRES - THEY ARE NOT SAFE!

U.S. Department of Transportation
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382
Official Business
Penalty for Private Use \$300

FT WAYNE IN 467

04 JUN 2015 PM 3 T



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?

If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236

NHTSA

Douglas

TIRES

XTRA-TRAC II

91T
SPEED
RATING

DURABLE ALL-SEASON PASSENGER RADIAL

205/55R16

- Even wear and long tread life
- Smooth, quiet ride
- 45,000 mile treadlife warranty
- Great wet and snow traction



220301
356-918-548

DOT QUALITY GRADES

TREADWEAR 420
TRACTION AA
TEMPERATURE A/B/C

ALL PASSENGER CAR TIRES MUST CONFORM TO FEDERAL SAFETY REQUIREMENTS IN ADDITION TO THESE GRADES

TREADWEAR

The treadwear grade is a comparison rating of the tire's resistance to wear based on a controlled test procedure. The higher the treadwear number, the longer the tire should last. The treadwear grade is based on a comparison of the tire's performance to that of a reference tire. The treadwear grade is based on a comparison of the tire's performance to that of a reference tire.

TRACTION

The traction grade is a comparison rating of the tire's ability to grip the road under wet conditions. The higher the traction grade, the better the tire's ability to grip the road.

The temperature grade is a comparison rating of the tire's resistance to heat buildup. The higher the temperature grade, the better the tire's resistance to heat buildup.

TEMPERATURE

The temperature grade is a comparison rating of the tire's resistance to heat buildup. The higher the temperature grade, the better the tire's resistance to heat buildup.

356-918-548

875-816-953

This is from the purchased Nov. 2013 PMS label.

"China" Clone Douglas?
"unsafe"
or some one supplied everywhere?

Andrew Fisher
Ref # 10715636



AUDREY FISHER

11860 Redbud Drive * Plymouth, IN 46563 * 574.935.4226

February 12, 2014

Mr. David Puckett, Manager
WAL-MART #01978
2505 North Oak Road
Plymouth, IN 46563

RE: Order [REDACTED] dated 2/11/14

Dear Mr. Puckett:

2/11/14 incident tire was 205/55R16 X-TRAC II

I was at your location yesterday from approximately 2:15 – 3:52 p.m. I am documenting what took place should there be any further problems with my tire(s) and/or the undercarriage on my car due to game playing there or a true malfunction of your hydraulic system (i.e., not having it properly installed on the car so the hydraulics would not come down all the way to drive the car off of it).

Originally, I stopped in to have my lug nuts retorqued after 50 miles as stated on order # [REDACTED] of 1/14/14. I also asked that the tire pressure be checked at the same time. I was told that the driver's rear tire needed air: said I must have a leak somewhere and should consider having a bead leak done. **I nearly hit the roof since that was the new tire purchased less than one month ago!** Thus, they said they would do the beading on it for free. **IF THERE ARE MORE PROBLEMS WITH THAT TIRE, YOU WILL BE REPLACING IT FOR FREE (Wal-Mart installed a defective tire to begin with when I purchased a new one! It was less than a month ago with less than 100 miles on it!)**

There were only about 1-2 employees working in the shop at the time, and another patron told me he'd been waiting a good hour and a half just for an oil change! Then, over the course of the next hour: (1) a female working the register said the female in the shop was the manager, (2) supposedly they couldn't get the hydraulic lift all the way down so now – maybe – they should call the "real" manager, (3) Manager "Jim" only showed up and started to take the matter seriously when **I said if the underside of my car was ruined, I WOULD SUE Wal-Mart.** Further, if I come across any more problems with any of the tires or the underside of my car, you will make it right.

Thus, my order [REDACTED] is incorrect – I was not there for a "flat tire" on the driver's rear. I was there for (a) retorquing the new tire of 1/14/14 and (b) THEN needed a bead leak on it because it was defective! I may still need to just have the entire tire replaced at your expense. Also, I was told my tires need 32 pounds of air & your work order shows 30 pounds was put in! Did someone deflate them and now I will need all 4 replaced at your expense? Wal-Mart employs some people that shouldn't even be making 1/2 of minimum wage! The "quality" of the product and the quality of the "service" both sucked!

As for all the people in this town participating in game playing against me, including but not limited to the person who is really responsible for my flat tire on 1/13/14 & those who looked the other way – **vengeance belongs to God.** It's been at least a zillion times better than anything I could ever come up with. Perhaps the Neighborhood Center and other charities should get their donations from "them".

Sincerely,

[REDACTED]