

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 1058	
		Date Received: 29-JUN-2015 SEP 02 2015		Repository ☐ Reference No. 10714819	
OWNER INFORMATION (Type or Print)					
Name		Address		City	
State		Zip Code		Daytime Telephone Number	
Evening Telephone Number		E-mail Address			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
Model Year		Engine:		Fuel Type:	
Date Purchased		Dealer's Name and Telephone Number		No: Cylinders	
Original Owner		Dealer's City		State	
Zip Code		Transmission Type		Multiple Failure:	
☐ Antilock Brakes ☐ Cruise Control		Powertrain		Incident Date(s)	
FRONT WHEEL DRIVE		2		01-FEB-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 171100 LATCHES/LOCKS/LINKAGES: DOORS: LATCH, 162300 STRUCTURE: BODY: DOOR				Failure Mileage	
				Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)					
Crash		Fire		Number of Persons Injured	
☐ Yes ☒ No		☐ Yes ☒ No		1	
Number of Deaths		Reported to Police		N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
2005 NISSAN ALTIMA. CONSUMER WRITES IN REGARDS TO DEFECTIVE REAR DOOR HANDLES. *SMD THE CONSUMER STATED BOTH REAR DOOR HANDLES SNAPPED OFF IN FEBURARY. THE CONSUMER STATED THE FIRST TIME THE DOOR HANDLE FAILED, HER SON WAS INURED. *JB <i>My son actually lost the tip of his finger! I should have sued ALTIMA-NISSAN. I will be forced to contact News MEDIA</i>					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I wrote and called Nissan. I was told to get an estimate. I did & submitted and claim was rejected. Then I contacted Better Business Bureau and NYS Attorney General's office (local branch - Long Island). To date NOBODY has helped me! The two defective door handles will cost over \$1,000 to be repaired by NISSAN. SHAME ON ALL OF THEM. I AM going to be forced to contact the NEWS MEDIA!!!

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



U.S. Department of Transportation
National Highway Traffic Safety Administration