


JUN 5 - 2015

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects  <b>1-888-DASH-2-DOT</b>  <b>(1-888-327-4236)</b>  <b>INTERNET: www.nhtsa.dot.gov/hotline</b></p>		FOR AGENCY USE ONLY 100148 Date Received 05-MAY-2015 Repository <input type="checkbox"/> Reference No. 10714735	
<b>OWNER INFORMATION (Type or Print)</b>			
Name		Daytime Telephone Number	E-mail Address
Address		Evening Telephone Number	
City	State	Zip Code	
CHARLESTON	WV		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
<b>VEHICLE INFORMATION</b>			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
STEWM72N81Z		TOYOTA	TACOMA
Model Year	Date Purchased	Dealer's Name and Telephone Number	Engine:
2001	2001	Love Lexus Toyota	No: Cylinders
4	Original Owner	Dealer's City	Fuel Type:
gasoline	St. Albans, WV	State	Zip Code
WV	25177	4	
Transmission Type	Antilock Brakes	Powertrain	Multiple Failure:
manual 5 sp	<input type="checkbox"/>	4 Wheel Drive	Incident Date(s)
<input checked="" type="checkbox"/>	Cruise Control	5 spare tire emergency brake near wheel huds spare tire carrier	-01-MAY-2014
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>			
Vehicle Component Codes: 162000 STRUCTURE: BODY, 200000 WHEELS, 198000 TIRES: TEMPORARY/EMERGENCY SPARE TIRE		Failure Mileage	Failure Speed
		100000	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
Toyota wheel rim			
DOT No. (Example: DOTM19ABC036)	<input checked="" type="checkbox"/> Original Equipment	Failure Location:	
	<input type="checkbox"/> Prior Repair	spare tire carrier	
Tire Component Code	Tire Failure Type:	wheel rusted	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)			
Crash	Fire	Number of Persons Injured	Number of Deaths
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	0	0
Reported to Police	N		
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2001 TOYOTA TACOMA. WHILE REVERSING AT A LOW SPEED, THE CONTACT NOTICED THAT THE SPARE TIRE SEPARATED FROM UNDERNEATH THE VEHICLE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VIN WAS INCLUDED IN NHTSA CAMPAIGN NUMBER: 12V542000 (WHEELS). THE VEHICLE WAS TAKEN TO A DEALER. THE TECHNICIAN WAS UNABLE TO PERFORM THE RECALL REPAIR DUE TO CORROSION AROUND THE ATTACHMENT AREA. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 100,000. Dealer refused to perform recall unless I paid 147.00 each to replace two metal tire holders. Dealer said metal rods were not part of recall. I told them if it is not part of recall to perform recall they refused unless I paid 142.00 each. If they are required should be recall.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

all parts damaged by rust from frame should be replaced at no cost as was frame.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

Spare tire is so rusted from being in carrier it is unsafe and unusable. Backed over spare tire when it fell from carrier and tore off my ~~right~~ front mud flap. When truck frame was replaced tire carrier should have been replaced. Dealer told me at that time spare tire carrier was not included in recall even though it was rusted really bad. My rear gear housing is rusted badly and rear wheel hubs will not come off to replace rear brakes. Have 104000 on rear brakes. Emergency brake will not work due to parts being rusted from truck frame. Dealer could not get rear drums off to replace brakes. Said brakes were good 102000 miles.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382  
Official Business  
Penalty for Private Use \$300

CHARLESTON  
WV 250  
26 MAY '15  
PM 11



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC  
POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-210  
1200 New Jersey Avenue SE.  
Washington, D.C. 20077-9382**



**Think your vehicle has a safety defect?**

**If so:**

**Use the enclosed form to file a report.**

**or visit:**

**www.safercar.gov**

**or call:**

**Vehicle Safety Hotline**

**888-327-4236**

**NHTSA**

1-800-4-A-SAFETY (4762) is a toll-free number for reporting safety defects. For more information, visit www.safercar.gov or call 888-327-4236. © 2015 U.S. Department of Transportation, National Highway Traffic Safety Administration

