

April 11, 2015

CL- 10713811- 4400

To: Administrator
National Highway Traffic Safety Administration
1200 Jersey Avenue S.E.
Washington, D.C 20590

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Re: Toyota Recalls for VIN: 2T1KY38E13C [REDACTED]

Hello,

APR 23 2015

We wish to register a complaint that Toyota has failed to remedy either of the two serious safety defect recalls on our vehicle, excerpted below, despite repeated attempts to schedule remediation at Toyota of Seattle.

A Toyota representative at 800-800-331-4331 x73824 informs me that there is still no deadline or required timeframe for either one, and that this communication is our only recourse.

Please let us know our options and expectations.

Thanks very much.

[REDACTED]
Seattle, WA [REDACTED]
[REDACTED]

Results from [REDACTED]

Results for VIN: 2T1KY38E13C [REDACTED]

Safety Recalls:

Title: Safety Recall DSB (D3B) (SUPPLEMENTAL ACTION TO D0B)

Status: Remedy Not Available

Description: ...front airbag(s) could inadvertently deploy ... the possibility of a crash.

Recall Date: January 27, 2015

Dealer Reference ID: D3B

Title: Safety Recall DSF (D3F) (Supplement to D0F)

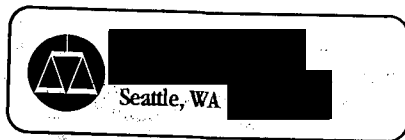
Status: Remedy Not Available

Description: ...passenger side frontal air bag inflator may rupture ... with metal fragments striking and potentially seriously injuring occupants.

Recall Date: June 10, 2014

Dealer Reference ID: D3F

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