



☒ WEST PALM BEACH OFFICE:

WEST PALM BEACH, FLORIDA

WEST PALM BEACH, FLORIDA

☐ TALLAHASSEE OFFICE:

TALLAHASSEE, FL

April 7, 2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Certified Mail

ATTORNEYS AT LAW:

Arrigo Dodge
6500 Okeechobee Blvd
West Palm Beach, FL 33411

APR 27 2015

Re: Complaint
Recall Airbags (attached notices)
VIN #'s: 1D7HA16K24J & 2C3KA53G96H

To whom it may concern:

We have notified Arrigo Dodge of the recall and our request to have the airbags replaced immediately on both referenced vehicles over 10 (for truck) and 6 (for Chrysler 300) weeks ago. To date no action has occurred and no offer of alternate transportation has been offered. Florida is one the hottest and most humid of all 50 states. We are at high risk of injury or death due to this defect. We demand replacements or, in the interim, an alternate means of transportation. It is our fervent desire to resolve this amicably without litigation and unnecessary adverse media attention that will follow any litigation. I am asking for an immediate acknowledgement of this letter and a quick and fair solution that shows that safety is of utmost importance. If you allege that you have no responsibility in this matter please state so in writing, and identify who you allege is responsible. Next, forward this to those person(s) by the fastest means possible and copy me.

Enclosures

cc:

Chrysler Customer Assistance Po Box 21—8007 Auburn Hills Michigan
48321-8007
NHTSA 1200 New Jersey Ave S.E. Washington DC 20590

NM
4/28/15
SMD

**IMPORTANT SAFETY RECALL****P40 / NHTSA 14V-354**

This interim notice applies to your vehicle (VIN: 2C3KA53G96H [REDACTED]).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.
Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 through 2007 model year Dodge RAM 1500 Pickup; 2005 through 2007 model year Dodge RAM 2500 Pickup; 2006 and 2007 model year Dodge RAM 3500 Pickup; 2007 model year Dodge RAM 3500 Cab Chassis; 2004 through 2007 model year Dodge Durango; 2007 model year Chrysler Aspen; 2005 through 2007 model year Chrysler 300, Dodge Magnum and Dodge Charger; and 2005 through 2007 model year Dodge Dakota vehicles.

The problem is...

The driver and/or passenger airbag inflator housing in your vehicle may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time. Excessive internal pressure, during airbag deployment events, could result in an increased chance of occupant injury during certain crash conditions.

What your dealer will do...

Chrysler is conducting a safety recall for the above vehicles originally sold or currently registered in Florida, Hawaii, Puerto Rico, and the U.S. Virgin Islands. Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace your driver and/or passenger airbag inflator(s). The work will take up to 2 hours to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety...

Simply contact your Chrysler, Jeep, Dodge, or RAM dealer right away to schedule a service appointment. Please bring this letter with you to your dealer.

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.chrysler.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

**DODGE****CHRYSLER****Jeep****SRT**

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IMPORTANT SAFETY RECALL

P78 / NHTSA 14V-770

This notice applies to your vehicle (VIN: 1D7HA16K24J [REDACTED]).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain 2003 through 2005 model year Dodge RAM 1500/2500/3500 Pickup, 2004 through 2005 model year Dodge Durango, 2005 model year Chrysler 300/Dodge Charger/Dodge Magnum, and 2005 model year Dodge Dakota vehicles.

The problem is...

The passenger airbag inflator housing in your vehicle may rupture, due to excessive internal pressure, during normal airbag deployment events. This condition is more likely to occur if your vehicle has been exposed to high levels of absolute humidity for extended periods of time. Excessive internal pressure, during airbag deployment events, could result in an increased chance of occupant injury during certain crash conditions.

FCA US LLC is conducting a safety recall for the above vehicles originally sold or ever registered in Florida, Hawaii, Puerto Rico, U.S. Virgin Islands, Texas, Mississippi, Alabama, Louisiana, Georgia, Guam, American Samoa and Saipan.

What your dealer will do...

FCA US LLC will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace your passenger airbag inflator. The work will take up to 2 hours to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety...

Simply contact your Chrysler, Jeep, Dodge or RAM dealer on or after February 23, 2015 to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Please bring this letter with you to your dealer.**

If you need help...

If you have questions or concerns which your dealer is unable to resolve, please contact the FCA US Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.dodge.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: FCA US Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Ask your dealer about the following notification(s). Our records indicate that your vehicle also requires repair for notification(s): P40

Customer Services / Field Operations
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

**DODGE****Jeep****SRT**

CERTIFIED MAIL®



120 0003 3477 2511

JHTSA

200 New Jersey Avenue SE
Washington, D.C.

20590

DOT Mailroom

TO: W40- 304

Building: DOT

Mailstop: 4 West

Route Sym: NOA-010

external carrier: Certified

Sender:

Manufacturer:

Purchase Order:

Item 1 of 1



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