

Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10713631-----
Date: Tuesday, June 02, 2015 9:31:58 AM

From: Williams, Maritza CTR (NHTSA) **On Behalf Of** DataQuality, DataQuality (NHTSA)
Sent: Tuesday, June 02, 2015 9:09 AM

Subject: FW: FW: FW: NHTSA: Follow up to ODI Complaint: ----10713631-----

The consumer is updating their ODI file. See below and the ODI # is in the subject line.

From: [REDACTED]
Sent: Monday, June 01, 2015 9:40 PM
To: EVOQ (NHTSA); DataQuality, DataQuality (NHTSA)
Subject: Re: FW: FW: NHTSA: Follow up to ODI Complaint: ----10713631-----

I contacted vw customer service and spoke with Pete a service supervisor who was able to advocate for me and get a new fuel tank installed under warranty at no cost to me. I'm still waiting on the repair to be completed but I'm pleased with the outcome and support.

Sent from [Type Mail](#)

On May 20, 2015, at 11:31 AM, EVOQ@dot.gov wrote:
Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to dataquality@dot.gov or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.
NHTSA/Office of Defects Investigation

