

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

EQ-10713419-5442

Subject: FW: Consumer comment - IVOQ ODI #10713419 / 2000 Hyundai Tiburon
Date: Wednesday, April 29, 2015 1:02:57 PM

From: [REDACTED]
Sent: Wednesday, April 29, 2015 2:17 AM
To: donotreplyodi (VOLPE)
Subject: Re: Acknowledgement from NHTSA/ODI of your safety complaint

Re: Complaint Number 10713419 [REDACTED] 2000 Hyundai Tiburon. Please note that I spoke with Hyundai today and they tried to tell me that they have never received a complaint/concern from me before. For the record, I know for a fact I have called Hyundai multiple times before with my concerns on this car. I have also gone into the dealerships on several occasions to no avail. Thank you. [REDACTED] or [REDACTED]

On Tuesday, April 28, 2015 1:09 PM, US DOT NHTSA <donotreplyodi@dot.gov> wrote:

Thank you for filing your safety-related complaint via our Web site or our Vehicle Safety Hotline. The ODI Number listed below will be a direct link to your complaint as soon as it is ready to view. Please allow at least two business days for approval and processing before trying to view your complaint online. You will then be able to view it and search any associated documents.

Your Confirmation number (ODI Number) is: [10713419](#)

Your complaint information will be entered into the NHTSA vehicle owner complaint database. NHTSA technical staff review this information to identify potential safety problems. While you may or may not be contacted by a NHTSA investigator to clarify the information submitted, all reports are reviewed and analyzed for potential defects trends. Also, the NHTSA complaint database provides valuable information to other consumers and to manufacturers.

If you have any questions regarding this complaint, please contact ODI:

- By phone: 1-888-327-4236 Monday-Friday, 8:00AM to 8:00PM Eastern
TTY: 1-888-424-9153
Have your ODI Number available.
(Spanish-speaking operators available)
- By e-mail: <http://www-odi.nhtsa.dot.gov/contact.cfm>
Indicate your ODI Number in the contact form.

Thank you,

Office of Defects Investigation (ODI)
National Highway Traffic Safety Administration (NHTSA)
U.S. Department of Transportation (DOT)

Did you know you can receive real-time information about safety recalls? There are two options:

Recall notification via email: <http://www-odi.nhtsa.dot.gov/subscriptions/index.cfm?refurl=email>

Recall notification via RSS: <http://www-odi.nhtsa.dot.gov/rss/index.cfm?refurl=email>

To find out more about NHTSA, please go to the [Safercar.gov](http://www.safercar.gov) website or call our Vehicle Safety Hotline toll-free at 1-888-327-4236.

Our [Privacy Policy](#) can be found at this Web page.

If you have questions regarding these emails, please go to our [Contact](#) Web page.

This is a system-generated e-mail. Do NOT respond to the sender of this e-mail.

Subject: FW: Consumer comment - IVOQ ODI #10713419 / 2000 Hyundai Tiburon
Date: Thursday, April 30, 2015 9:11:47 AM

From: Reid, Randy (NHTSA)
Sent: Thursday, April 30, 2015 8:49 AM
To: Artemis HelpDesk (VOLPE)
Subject: RE: Consumer comment - IVOQ ODI #10713419 / 2000 Hyundai Tiburon

add [REDACTED] email below to ODI 10713419

From: Montanari, Robert CTR (VOLPE) **On Behalf Of** Artemis HelpDesk (VOLPE)
Sent: Wednesday, April 29, 2015 12:57 PM

Cc: Yon, Scott (NHTSA); Reid, Randy (NHTSA); Hailu, Yenenesh CTR (NHTSA)
Subject: FW: Consumer comment - IVOQ ODI #10713419 / 2000 Hyundai Tiburon

I don't think this requires a response; however, I'm forwarding it to you in case you want to file this email in the Repository with ODI #[10713419](#).

I wish there was a nice way to tell consumers that some vehicles last longer than others, but no vehicle lasts forever – 15 years is not bad. There are only 56 Complaints on this vehicle in 15 years, and I found only one other that mentions gas fumes.

Thanks,
Bob

From: [REDACTED]
Sent: Wednesday, April 29, 2015 2:17 AM
To: donotreplyodi (VOLPE)
Subject: Re: Acknowledgement from NHTSA/ODI of your safety complaint

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