



The N46/NHTSA 13V-252 voluntary recall started in 2013
Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We were sent a safety recall notice and called to get an appointment. We were told that the part was unavailable and would put on a waiting list. We were constantly put off and told we were on a waiting list. We ~~contin~~ continued to call everytime we recieved a notice and were told the same thing. We remember calling 10-14 3:30pm and were told waitinglist 1 month on list. We recieved a minimum of 4 notices and not until through your agency to connect with the company's Headquarters and they connected to our Local dealership and we were in in 2 days. They put a ^{ATTACH ADDITIONAL SHEETS IF NECESSARY.} mount for trailer hitch and said we couldn't use it as a hitch but to protect the gas tank ~~if~~ (if it isn't safe for a trailer, then how will it protect from impact?)

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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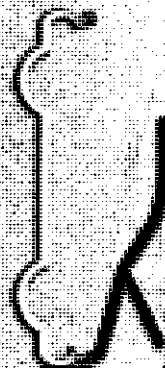
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236

