

April 16, 2015

APR 20 2015

To Whom It May Concern,

My name is [REDACTED], and I am writing this letter to inform you of a horrible situation that involved my daughter, [REDACTED] and her boyfriend, [REDACTED]. The two of them were riding in her 2011 Jeep Wrangler, when it suddenly caught on fire, then exploded into full flames, thus resulting in complete destruction of the vehicle. I have enclosed pictures of the vehicle.

First, let me introduce myself and family a bit better. I am a current owner of a 2002 Jeep Grand Cherokee Limited and my daughter purchased a 2013 Jeep Wrangler Sport brand new. We love the Jeep line whole-heartily. On January 19, 2015, [REDACTED] decided to trade her 2013 Jeep for a 2011 Jeep Wrangler Unlimited. She decided to do so because it was a four door and had a hard-top as well. Here in Erie, Pennsylvania, it gets pretty cold in the winter time. She also decided to do so, because her long-time boyfriend has a little boy named [REDACTED]. As [REDACTED] was growing, it seemed more functional for him to have a bigger space for him to seat comfortably. I have enclosed a copy of the trade, as well as, the purchase of the 2011 Jeep Wrangler.

There's a bit of the family history, now back to the day of absolute disaster. My daughter and [REDACTED] along with [REDACTED] were driving from Erie to Corry, and along the way, they picked up their friend, [REDACTED]. They then stopped at the Wal-Mart in Corry. They purchased a portable grill and a propane tank. Then they drove to [REDACTED] mom's house, and dropped [REDACTED] off. They then drove off to [REDACTED] mother's farm. They were going down a private driveway, when they noticed it was too wet, so they went for higher ground. As soon as they went onto higher ground, the neighbors jumped on their four-wheelers and approached their vehicle. By this point, [REDACTED] had realized that the driver's side of the vehicle was engulfed in flames. When [REDACTED] had stated this verbally, [REDACTED] looked out the back window and noticed the flames. She then unbuckled her seat belt, opened the passenger door, and jumped out.

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██████ was in the back seat and then jumped out. ██████ was driving the vehicle, and before jumping out of the vehicle, he put his arms in front of his face, and then escaped from the burning vehicle. ██████ ran away from the vehicle. ██████ went back and grabbed the cooler with ice and bottles of water from the Wrangler to try to put out the fire of the Jeep. One of the neighbors that had approached the burning vehicle had a fire extinguisher with him and tried to put the fire out. They were able to put out the flames where they felt it was safe enough to evacuate the propane tank, the hunting rifles, and ammunition located in the rear of the vehicle. After getting these things out of the vehicle, ██████ and ██████ noticed that the fire was sparking up again on the driver's side of the Jeep. At this point, ██████ called 911, and everyone ran.

██████ then called the fire department. ██████ took the picture that I have enclosed of the Jeep fully engulfed in flames. Within five to ten minutes the fire department arrived. Our assumption as to why the fire department was unable to put out the flames would be because there were no fire hydrants located within the vicinity, so they just let it burn down. Seeing that it was sitting in an open field, they probably felt it was of no risk of harming any surrounding areas. This would be the other picture enclosed.

████████████████████ are my children, and as a parent, I am very disturbed about what happened to them on that Sunday. I am very grateful, beyond belief, that they escaped the vehicle alive. Unfortunately, since that day, I have made relentless inquiries with attorneys, as well as, endless and sleepless night's googling research on the internet. I work at a high end, fine-dining restaurant where I have the ability to converse with individuals that can give me advice of this situation. Tuesday night an attorney that is a well-known individual at the restaurant where I work came in, and I told him of this situation. I showed him the pictures and he said the same thing that I had been feeling. Thank goodness the kids got out in time. He is the individual that informed me of the NHTSA.

In the process of googling Jeep Wranglers that caught on fire, I couldn't believe how many people had posted videos or photos of their Wranglers that had just burst into flames for no reason what-so-ever. Please tell me that you

(meaning the NHTSA) are investigating the Chrysler Corporation for all of these episodes. Will it take hundreds of people to die in one of these vehicles exploding in fire before Chrysler gets the word out there that something is severely wrong with these Wranglers?

With the help of my attorney friend, I did find your web-site. I then scrolled down to where I could enter the VIN number of the 2011 Jeep Wrangler that my daughter had bought. I was even more upset when it stated that a recall had been issued on December 1, 2014. It stated that the heated power mirror connector could cause an electrical fire without warning. I have also enclosed a copy of this report. The next morning, I called the Automobile Dealership (Hallman Chevrolet) that had sold the 2011 Jeep Wrangler, to verify the VIN Number. They did verify the VIN number to me, and I said to the gentleman on the phone that the vehicle had been recalled on December 1, 2014, and that I would pass this information to my attorney. He said to me GOOD LUCK.

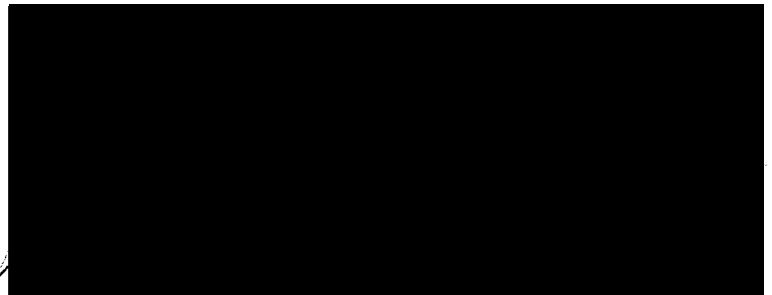
The next day, I was off from work, and I had some errands to run. In the process of those errands, I was located at an area of Erie that I decided to skip across the street to a local Jeep Dealership. I went inside, and spoke to three automobile salesmen (actually one was a woman). I told them of the situation that had occurred, and showed them the pictures that I have as well enclosed with this letter, and all of them informed me that any recalls on a vehicle are enclosed on the Carfax report. I then went home, called my daughter, and asked her if the salesman that sold her the 2011 Jeep showed her the Carfax, and she said yes to me, but mom I didn't read it completely. Okay, as a mom, bad on her part, but she is just twenty years of age, and as far as I am concerned, that salesman should of told her of the recall.

I am pretty sure that Chrysler is at fault here. I am also confident that the dealership that sold the Wrangler to my daughter is at fault as well. I am not saying that my daughter has not been compensated for the loss of her vehicle, because her insurance company has done so. I am just stating that I do believe that every Jeep Wrangler, at risk of catching on fire, should be broadcasted to the public of the danger that might occur.

My daughter is alive today because of good, kind-hearted, neighbors that noticed her vehicle on fire, and pursued her vehicle to warn her and the other two passengers, to get out of the Wrangler. This is why I have decided to write this letter to the NHTSA. Please take consideration of my daughter's experience, as well as, any future horrific situations with Jeep Wranglers.

My name is [REDACTED] and I reside at [REDACTED] Girard, Pa. [REDACTED] My home number is [REDACTED] My daughter's name is [REDACTED] [REDACTED] She currently lives with her boyfriend, [REDACTED] on [REDACTED] in Erie, Pennsylvania, but they are in the process of finding a new apartment, so that is why I have enclosed my current address. This is [REDACTED] permanent home address.

I thank you sincerely for taking the time to read this letter, as well as, viewing all of the papers that I have enclosed.







Recalls Results Look-up by VIN

[Print](#)
VIN: 1J4BA3H14BL [REDACTED]

Year: 2011 **Make:** JEEP **Model:** WRANGLER UNLIMITED

Number of Open Recalls: 1

NHTSA Recall Number: [14V-631](#)
Recall Date: December 1, 2014

Manufacturer Recall Number: P61

SUMMARY:

THE POWER SIDE VIEW MIRRORS MAY EXPERIENCE A LOSS OF RIGHT AND/OR LEFT HEATED POWER MIRROR FUNCTION. WATER MAY TRAVEL ALONG THE HEATED POWER MIRROR WIRING HARNESS AND INTO THE HEATED POWER MIRROR ELECTRICAL CONNECTOR(S). THIS CAN CAUSE CORROSION INSIDE THE HEATED MIRROR CONNECTOR(S) AND THE FORMATION OF A RESISTIVE BRIDGE BETWEEN THE POWER AND GROUND ELECTRICAL TERMINALS.

SAFETY RISK:

A RESISTIVE BRIDGE BETWEEN THE POWER AND GROUND ELECTRICAL TERMINALS IN THE HEATED POWER MIRROR CONNECTOR(S) COULD CAUSE AN ELECTRICAL FIRE WITHOUT WARNING.

REMEDY:

THE HEATED POWER MIRROR ELECTRICAL CONNECTORS FOR THE RIGHT AND LEFT HEATED POWER MIRRORS WILL BE INSPECTED FOR CORROSION. CORRODED CONNECTORS MUST BE REPLACED AND ALL VEHICLES WILL HAVE THE POWER FEED ELECTRICAL TERMINAL FOR THE HEATED POWER MIRRORS RELOCATED TO A SEPARATE ELECTRICAL CONNECTOR. IN ADDITION, A WATER SHIELD WILL BE INSTALLED TO DIVERT WATER AWAY FROM THE HEATED POWER MIRROR CONNECTOR AND DIELECTRIC GREASE WILL BE INSERTED INTO THE CONNECTOR TO PREVENT CORROSION.

RECALL STATUS: Recall INCOMPLETE

MANUFACTURER NOTES:
THIS RECALL DATA LAST REFRESHED: Apr 16, 2015

Additional Safety Information

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the [Safety Issues section](#) and follow the instructions there.

Recall information for this manufacturer is only available going back to January 01, 1990. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.

Enter another VIN here:



VIN # 1J4BA3H14BL

Apr. 13. 2015 12:02PM

NHTSA RECALL # K1V-631

No. [redacted] P. 1/4

DAVE **Holman** MANUFACTURER
CHEVROLET, INC.
1025 State St. • Erie, PA 16501 • (814) 452-5731
(800) 458-0410

RECALL # P61

DATE DELIVERED	01/19/15
FACTORY ORDER NO.	
STOCK NO.	[redacted]
SALES REP.	EDWIN BIELAK SR MARK METZGER

SOLD TO [redacted]
 STREET ADDRESS [redacted] CITY ERIE
 STATE PA ZIP CODE [redacted] BUS. PHONE [redacted] RES. PHONE [redacted] E-MAIL [redacted]

DEMO YEAR 2011 MAKE JEEP SERIES WRANGLER UNL CYLS. BODY TYPE SH COLOR TRIM
 NEW XX CAR TRUCK I.D. NUMBER 1J4BA3H14BL MSRP: 28988.00
 USED

TRADE-IN INFORMATION # 1

YR. & MAKE	2013 JEEP	LIENHOLDER
BODY TYPE	WRANGLER	PAYOFF AMOUNT N/A
ID.#	1C4AJWAGODL [redacted]	QUOTED BY
PLATE NO.	[redacted]	PAYOFF EXP. DATE
PLATE EXPIRATION	01/31/2016	TITLE # [redacted]

TRADE-IN INFORMATION # 2

YR. & MAKE		LIENHOLDER
BODY TYPE		PAYOFF AMOUNT N/A
ID.#		QUOTED BY
PLATE NO.		PAYOFF EXP. DATE
PLATE EXPIRATION		TITLE #

TITLE & REGISTRATION INFORMATION

Lienholder		Insurance	
NAME	HUNTINGTON NATIONAL	NAME	PROGRESSIVE
ADDRESS	2361 HORSE ROAD	AGENT	
	COLUMBUS OH 43229	POLICY NO.	[redacted]
AMOUNT	7456.33	EFFECTIVE DATE	01/09/2015

SELLING PRICE OF VEHICLE	27950.00
ACCESSORIES	
COMPASS	1846.00
SUB-TOTAL	29796.00
LESS TRADE ALLOWANCE	22983.00
NET DIFFERENCE	6813.00
CONSUMER SERVICE	N/A
SUB-TOTAL	6813.00
SALES TAX	408.78
PTA (TIRE) TAX	N/A
LUNBY REG FEE	16.55
REGISTRATION / TRANSFER	9.00
TITLE	50.00
ENCUMBRANCE	23.00
TEMPORARY PLATE	N/A
DOCUMENT	133.00
MESSANGER	3.00
BALANCE OWED ON TRADE-IN	N/A
CASH SALE PRICE	7456.33
CASH WITH ORDER (\$ N/A)	N/A
BAL. DUE ON DELIVERY IF CASH	7456.33

OK @ \$6,813 Difference + Tax + Tags, Ext Warranty

"This contract is not binding upon either the dealer or the purchaser until signed by an authorized dealer representative. YOU, THE BUYER, MAY CANCEL THIS CONTRACT AND RECEIVE A FULL REFUND ANY TIME BEFORE RECEIPT OF A COPY OF THIS CONTRACT SIGNED BY AN AUTHORIZED DEALER REPRESENTATIVE BY GIVING WRITTEN NOTICE OF CANCELLATION TO DEALER."

Buyer agrees that this order includes all of the terms and conditions on both the face and reverse side hereof. This order cancels and supersedes any prior agreement and as of the date hereof, comprises the entire agreement relating to the subject matter covered hereby. Buyer certifies that he/she is 18 years of age or older and of full legal capacity to enter into this contract. Buyer acknowledges receipt of a copy of this contract.

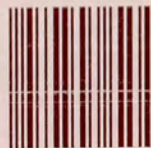
BUYER'S ACCEPTANCE [redacted]

GIRARD, PA.



UNITED STATES
POSTAL SERVICE

1000



20590

U.S. POSTAGE
PAID
GIRARD, PA
16417
APR 23, 15
AMOUNT

\$1.19

00039205-03

NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVE. SE
WEST BUILDING
WASHINGTON, DC 20590

