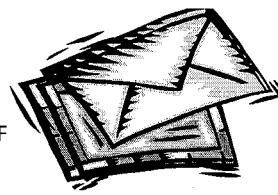


NHTSA ccmMercury Routing Slip

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



CL-10712773-6934

Printed: 4/21/2015

NHTSA #: ES15-001973	Rec'd Date: 4/21/2015	Referred By: NPO-011
XREF #:	Doc Type: CNG	Doc Date: 4/15/2015
Delivery: REG	Address To: DOT/I	Due Date: 5/29/2015
S10 #:	DOT/I #: S- 2015 62	RMP #:
Subject: LETTER FROM SENATOR BALDWIN ON BEHALF OF CONSTITUENT [REDACTED] RE RECALL 2009 DODGE CARAVAN		
Ack Date:	Ack By:	Signed For:
Sign Office: DIR. GOVT. AFFAIRS	Signature: ALISON PASCALE	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: CBUTLER x60180	Modified By: Chris Butler	
Most Recent Comment:		

Author:

THE HONORABLE TAMMY BALDWIN
UNITED STATES SENATE
30 WEST MIFFLIN STREET SUITE 700
MADISON, WI 53703
Tel: 608-264-5653 Fax: E-mail:

APR 21 2015

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	4/21/2015	5/29/2015	
NVS-010	INFORMATION	4/21/2015		4/21/2015
NGA-110	SIGN	4/21/2015		

NAM
42115
SMD

TAMMY BALDWIN
WISCONSIN

COMMITTEES:
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LABOR, AND PENSIONS

BUDGET

SPECIAL COMMITTEE
ON AGING

COMMITTEE ON HOMELAND SECURITY
AND GOVERNMENTAL AFFAIRS

COMMITTEE ON ENERGY
AND NATURAL RESOURCES

United States Senate

WASHINGTON, DC 20510

April 15, 2015

Mr. Dana Gresham
Assistant Secretary for Government Affairs
US Department of Transportation
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Gresham:

I am writing on behalf of my constituent, [REDACTED] of Tomahawk, Wisconsin regarding his complaint of the handling of the recall on his 2009 Dodge Caravan.

According to [REDACTED], he was sent a recall notice in September of 2014 for his 2009 Dodge Caravan. [REDACTED] states, Chrysler still has not sent the order and his starter switch has not been replaced. [REDACTED] requests the recall order be filled in a timely fashion.

Thank you in advance for your full and fair consideration of [REDACTED] case, consistent with the Department of Transportation's regulations. Please forward your response to my district office in Madison (30 W. Mifflin St., Suite 700, Madison, Wisconsin 53703). I have enclosed all documents I have received from the [REDACTED] for your records. Feel free to contact Mr. Jon Wachter of my staff at (608) 264-5653 should you have any questions regarding this request.

Sincerely,



Tammy Baldwin
United States Senator

TB:JW

ES15-001973



Privacy Act Release Form

Name: _____
 Address: _____
 City/State/Zip Code: Tomahawk Wi _____
 Phone (home): _____ Phone (work): NONE Phone (cell): NONE
 Email address (if available): NONE
 Social Security Number: _____ Date of Birth: _____

Please specify if this matter involves any of the following:

- Dept. of State Visa—Country of origin, Case #: _____
- Immigration—Please provide your alien identification (A#) _____
- VA disability claim—Please provide claim/service#: _____
- Military—Rank, branch of service, complete unit designation: _____

Federal Agency involved: DOT

Brief description of the problem and the specific assistance you need: _____

Was sent recall on 2009 Dodge Caravan in Sept. 2014.

Have either traveled to or called Dodge dealer in Merrill, WI.

No response either way.

I hereby authorize US Senator Tammy Baldwin and her staff to act on my behalf and to receive and exchange information from the appropriate officials regarding the matter described above.

Signed: _____ Date: 4/9/15


2/24/15

Dear Tammy, My Senator:

Thank you for the response on 1/30/15 regarding the propane problem.

I received a recall from Chrysler about the the problem to my 2009 Dodge Caravan in Sept 2014 about the starter. I went to Merrill where Buickness Motor is located and turned in the recall notice. Didn't have the part, I've called each month since. Drove down in December 2014 and Jan 2015. Was told that Chrysler hadn't even order the record parts. Was told to take off any key rings / keys for home or anything else off the key. If something happened to the starter key - it would be my fault for any fire or other costs.

I'm sending this to you so the boys & girls on the other side I get to know what problems they are making for us old folks. If Tammy gets this way, I'll buy her lunch.

Sincerely



PR 13 REC'D



You are here: Home / Vehicle Owners / File a Complaint / File a Vehicle Complaint

Do You Have a Safety Problem or Complaint?

File a Complaint Now

Search for all Recalls, Complaints & Investigations

Recalls Look-up by VIN (Vehicle Identification Number)

Recalls FAQ

Receive Updates for Latest Recalls

Sign-up for Email Alerts

Subscribe to RSS Feeds

Resources

Databases (Flat Files)

Passenger Van Safety

Emergency Response Vehicles

File a Vehicle Safety Complaint

NOTE: If you do not have an email address, or cannot fill in a required field, please phone the Vehicle Safety Hotline (Toll-Free: 1-888-327-4236 / Hearing Impaired (TTY): 1-800-424-9153) for assistance.

Form Approved O.M.B. No 2127-0006

Please complete each section and then click on the "Verify your entries" button at the bottom.

* = required field

[Help](#)

1. Vehicle Information

Vehicle Identification Number (VIN): 2D8HN44E39R [REDACTED]

* Vehicle: Enter your vehicle Make, Model and Model Year separated by spaces (e.g., MakeName ModelName 2003). After three characters possible matches may be shown and can be selected to complete your entry.
Type Make, Model, Model Year Dodge CARAVAN 2009

2. Incident Information

* Approximate Incident Date: Recn-11
For multiple incident dates enter the first date of occurrence

STARTER SWITCH

Was there a Crash? Yes * No X

Was there a Fire? Yes * No X

Was there an injury or Fatality? Yes * No X

Vehicle mileage at time of incident (miles): NONE

For multiple incidents, enter the first failure mileage

Vehicle speed at time of incident (mph):

* Affected Parts: Select up to three parts
Select the parts ...

* Tell us what happened Enter up to 1900 characters

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database. Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

(1900 characters left)

3. Personal Information

We Value Your Privacy

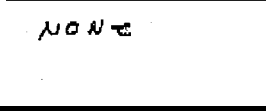
The information you provide will be used to identify potential safety-related defects or determine the adequacy of existing safety recalls. We do not share your personal information with the general

public. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 56 FR 59271 (Sept. 3, 2004).

* First Name:



* Last Name:

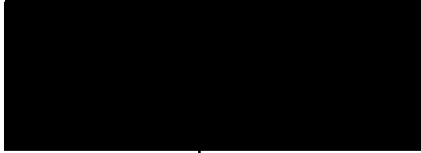


* Email:

none

* Confirm Email:

* Daytime Phone:



Evening Phone:

* Address 1:



Address 2:

* City:

Tomahawk

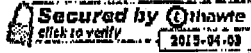
* State:

Please select state... WI.

* Zip Code:



All the information that you submit to NHTSA will be transmitted using secure mechanism.



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1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA | 888.327.4236 TTY 1.800.424.8153





Senator Tammy Baldwin
30 West Mifflin Street, Suite 700
Madison, WI 53703
608-264-5338
608-264-5473 Fax

FAX COVER SHEET

DATE: 04-15-15

TO: Dana Gresham

FAX No: (202) 366-3675

FROM: Senator Baldwin (Jon Wachter)

REGARDING: [REDACTED]

Number of Pages: 6



2014 Senate Input Form for Governmental Affairs Correspondence
Control Sheet (I-10), W85-328



Control Number S - 2015 62

General

Date DOT Received 4/16/2015
Date DOT Entered 4/16/2015
Member's Date 4/15/2015
Member Last Name Baldwin
Member First Name Tammy
Member Organization United States Senator
Address1 30 W. Mifflin St, Sutie 700
Address2
City Madison
State WI
Zip 53703

Constituents

File Name [REDACTED]
Date 4/16/2015
Subject Recall 2009 Dodge Caravan
Action Office NHTSA
Action Code
Due Date 5/29/2015

Contacts

MemberContact Jon Wachter
Phone (608) 264-5653
Pending
Closed Date
Remarks
DOT Contact Corneshia Levy at (202) 366-4573

Notes: