

Jeant Sent 5-8-15 Address on Letter

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148		
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 21-APR-2015 MAY 20 2015		Repository ☐ Reference No. 10711877
				Daytime Telephone Number [REDACTED]		E-mail Address [REDACTED]
OWNER INFORMATION (Type or Print)						
Name		[REDACTED]		Evening Telephone Number		
Address		[REDACTED]		E-mail Address		
City		State	MI	Zip Code		
ADA				[REDACTED]		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).						
VEHICLE INFORMATION						
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2D8HN54P58R [REDACTED]			Make DODGE		Model GRAND CARAVAN	
Date Purchased [REDACTED]			Dealer's Name and Telephone Number [REDACTED]		Model Year 2008	
Original Owner ☐		Dealer's City [REDACTED]		Engine: No: Cylinders	Fuel Type: [REDACTED]	
Transmission Type ☐ Antilock Brakes ☐ Cruise Control		Powertrain [REDACTED]		Multiple Failure: [REDACTED]		
				Incident Date(s) 01-SEP-2014		
FAILED COMPONENT(S)/PART(S) INFORMATION						
Vehicle Component Code: 110000 ELECTRICAL SYSTEM				Failure Mileage [REDACTED]		
				Failure Speed [REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE						
Tire Make [REDACTED]		Tire Model (Name or Number) [REDACTED]		Tire Size (Example P215/65R15) [REDACTED]		
DOT No. (Example: DOTM19ABC036) [REDACTED]		☐ Original Equipment ☐ Prior Repair		Failure Location: [REDACTED]		
Tire Component Code [REDACTED]				Tire Failure Type: [REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE						
Make: [REDACTED]		Date Manufactured: [REDACTED]		Model No./Name: [REDACTED]		
Seat Type: [REDACTED]		Installation System: [REDACTED]				
Child Seat Component Code: [REDACTED]		Failed Part: [REDACTED]				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)						
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		
				Number of Deaths 0		
				Reported to Police N		
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).						
TL* THE CONTACT OWNS A 2008 DODGE GRAND CARAVAN. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 11V139000(ELECTRICAL SYSTEM) IN SEPTEMBER OF 2014. AFTER CONTACTING THE DEALER AND THE MANUFACTURER ON MULTIPLE OCCASIONS, THE CONTACT WAS INFORMED THAT THE PARTS NEEDED TO REPAIR THE VEHICLE WERE STILL NOT AVAILABLE AND NO ESTIMATED TIME FOR RECEIVING THE PARTS COULD BE PROVIDED. THE CONTACT HAD NOT EXPERIENCED A FAILURE.						
As of April 15, 2015, the Key FOB does not start car on first try. Must take Key out and insert 3 or 4 times. Dealer said take all items off Key ring. Don't have any thin a Key Ring FOB						
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						