

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received MAY 29 2006	Repository ☐
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: HASKELL State: NJ Zip Code: [REDACTED]				Daytime Telephone Number [REDACTED]	Reference No. 10711793
				Evening Telephone Number Same	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side WBXPA934X6W			Make BMW	Model X3	Model Year 2006
Date Purchased 7/2006	Dealer's Name and Telephone Number Paul Miller of WAYNE			Engine: No: Cylinders 6	Fuel Type: Premium
Original Owner ☒	Dealer's City WAYNE NJ State: NJ Zip Code: [REDACTED]				
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain All wheel Drive	Multiple Failure: Air Bag - Gas cap	Incident Date(s) 06-SEP-2006	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, 110000 ELECTRICAL SYSTEM, FUEL/PROPULSION SYSTEM (PWS), 140000 AIR BAGS				Failure Mileage 64000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make Perrelli's	Tire Model (Name or Number) P-Zero S Russo		Tire Size (Example P215/65R15) Front 235/45/19 Rear 255/40/19		
DOT No. (Example: DOTM19ABC036)	☒ Original Equipment ☐ Prior Repair		Failure Location: Ramsey BMW		
Tire Component Code			Tire Failure Type: NO		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make: BMW	Date Manufactured:		Model No./Name: BMW X3 2.0		
Seat Type: Buckner Hunt Beach Rear	Installation System: Air Bag mak - Did not want to put pillar				
Child Seat Component Code: No	Failed Part: Air Bag - Gas cap		sear for Air in Said was not on campaign		
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2006 BMW X3. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT WAS MADE AWARE OF NHTSA CAMPAIGN NUMBER: 08V384000 (AIR BAGS). ALSO, THE DEALER STATED THAT THE PILLAR ACCELERATOR SENSOR WAS DEFECTIVE. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 64,000. IN ADDITION, THE CONTACT STATED THAT IMMEDIATELY AFTER REFUELING, THE "CHECK GAS CAP" WARNING INDICATOR LIGHT ILLUMINATED. THE VEHICLE WAS DIAGNOSED BY THE DEALER, WHO DETERMINED THAT THE GAS CAP NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 64,000.					
ALSO we would not sign campaign paper, they gave us a hard time about getting vehicle and keys back, I had to, tell them I would call local Police Department to get back we did not owe anything so why would you not					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Wait to give back keys

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2006 x3 Air Bag Light came on in interior of car. Our 2001 325 was called back for Air Bag Campaign. We also found out through BMW Headquarters that x3 2006 was to go for same recall on Air Bag. Headquarters told us that x3 2006 Air Bag System would be fixed everything that was to do with this system to get light out and to fix anything that is a problem in system. Car went to Dealer after Air Bag recall was completed we went to Ramsey BMW Rt 17 to pick up car. Service Manager said to us they did not fix Pillar Sensor for Air Bags. I told them they were through talking to Headquarters for BMW. They would not do it. ^{ATTACH ADDITIONAL SHEETS IF NECESSARY} So we were ready to leave mad and they said we could not have car or keys without signing paper. We said we would not do to car not fixed, we had to tell them we would call local Police if keys and car were not returned, at that point they gave them back to us. ^{BY DANIELS} To get to come back to there Dealership any more.

U.S. Department
of Transportation

National Highway
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Administration

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UNITED STATES

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Representative (VOR)
U.S. Department of Transportation
National Highway Traffic Safety Administration