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INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

OCT 29 2014

107057172518

Do You Have a Safety Problem or Complaint?

File a Complaint Now

Search for all Recalls, Complaints & Investigations

Recalls Look-up by VIN (Vehicle Identification Number)

Recalls FAQ

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Resources

Databases (Flat Files)

Passenger Van Safety

Emergency Response Vehicles

## File a Vehicle Safety Complaint

NOTE: If you do not have an email address, or cannot fill in a required field, please phone the Vehicle Safety Hotline (Toll-Free: 1-888-327-4236 / Hearing Impaired (TTY): 1-800-424-9153) for assistance.

Form Approved: O.M.B. No. 2127-0008

Please complete each section and then click on the "Verify your entries" button at the bottom.

\* = required field

Help

### 1. Vehicle Information

Vehicle Identification Number (VIN):

WB103130382

Verify your VIN

\* Vehicle:

Enter your vehicle Make, Model and Model Year separated by spaces (e.g., MakeName ModelName 2003). After three characters possible matches may be shown and can be selected to complete your entry.

BMW R1200 GS 2008

### 2. Incident Information

\* Approximate Incident Date:

For multiple incident dates enter the first date of occurrence.

10/17/2014

Was there a Crash? ☐ Yes ☒ No

Was there a Fire? ☐ Yes ☒ No

Was there an Injury or Fatality? ☐ Yes ☒ No

Vehicle mileage at time of incident (miles):

9218

For multiple incidents, enter the first failure mileage

Vehicle speed at time of incident (mph):

0

\* Affected Parts:

Select up to three parts

Brakes

\* Tell us what happened Enter up to 1900 characters

WARNING: This description, exactly as you enter it, may appear in a public NHTSA database. Do not include any personal information (name, street/email address, phone number, social security/driver license number, Vehicle Identification Number (VIN), etc...).

( 1900 characters left )

This is a motorcycle -- 2008 R1200GS with 9,218 miles on the odometer. The "Break Failure" light recently started coming on (solid) occasionally. I took the bike in to the dealer, Bob's BMW in Jessup, MD. The diagnosis was:

CHECKED FAULTS, FOUND 2 FAULTS FOR POWER SUPPLY TO PUMP MOTOR FAULTY, NEEDS NEW OR REBUILT MODULATOR.

The estimate for repair includes:

Part Number 34517715109 DRUCKMODULATOR INTEGRAL ABS2 - \$1,716.59 (plus approximately \$300 in labor.

This is an expensive part (more than 10%) of the price of a new R1200GS), and the bike has such low mileage. The technician explained to me that this type of ABS failures is quite common and there's actually a company that refurbishes these units and resells them cheaper (\$600). However, BMW has not issued a recall and refuses to pay of the repairs. After spending a bit of time on the Internet, I discovered that indeed this ABS failure is a very common factory/design defect in this ABS unit, and that some riders crashed their bikes as a result.

This is both a safety issue and a manufacturer defect issue. Thank you.

11/11/14  
11/24/14  
B.C.

### 3. Personal Information

#### We Value Your Privacy

The information you provide will be used to identify potential safety-related defects or determine the adequacy of existing safety recalls. **We do not share your personal information with the general public.** We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 69 FR 53971 (Sept. 3, 2004).

\* First Name:

\* Last Name:

\* Email:

\* Confirm Email:

\* Daytime Phone:

Evening Phone:

\* Address 1:

Address 2:

\* City:

\* State:

\* Zip Code:

[Verify your entries](#)

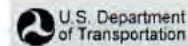
[Reset Form](#)

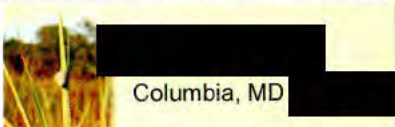
*All the information that you submit to NHTSA will be transmitted using secure mechanism.*



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1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153





Columbia, MD

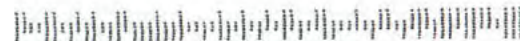
CAPITAL DISTRICT 208

29 OCT 2014 PM 4:11



Vehicle Safety Complaint Dept.  
NHTSA Headquarters  
1200 New Jersey Ave. SE, West Bldg.  
Washington DC 20590

20590



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