

MAY 28 2015

DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
				Date Received 13-APR-2015	Repository ☐ Reference No. 10705467		
OWNER INFORMATION (Type or Print)				Daytime Telephone Number		E-mail Address	
Name				Evening Telephone Number			
Address				SAME.			
City CARMICHAEL		State CA	Zip Code				
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1D7HA18N85J				Make DODGE	Model RAM 1500	Model Year 2005	
Date Purchased 05-27-14	Dealer's Name and Telephone Number Auto Star Motors (916) 913-1823			Engine: No: Cylinders 8	Fuel Type: Alcohol		
Original Owner ☒	Dealer's City Sacramento		State CA	Zip Code 95841			
Transmission Type Automatic	☒ Antilock Brakes ☐ Cruise Control	Powertrain Unknown		Multiple Failure: Unknown.		Incident Date(s) 10-JUN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 100000 POWER TRAIN, 010000 STEERING					Failure Mileage 148000	Failure Speed 10	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make Goodyear		Tire Model (Name or Number) Goodyear		Tire Size (Example P215/65R15) 165R15			
DOT No. (Example: DOTM19ABC036)		☒ Original Equipment ☐ Prior Repair	Failure Location: Left side.				
Tire Component Code Unknown.				Tire Failure Type: Unknown.			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 DODGE RAM 1500. WHILE DRIVING APPROXIMATELY 10 MPH, THE STEERING WHEEL SEIZED AND THE VEHICLE STALLED WITHOUT WARNING. THE FAILURE RECURRED SEVERAL TIMES. THE CONTACT RECEIVED A NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V796000 (POWER TRAIN); HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 148,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

We wear told by National Highway Traffic Safety Administration to send in this form and have the Dodge truck take a look at because it defective so it had to be fixed as soon as possible.

May. 14. 2015

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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SACRAMENTO

CA 957

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US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:
Use the enclosed
form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration