

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received ☐ Repository ☐

10-APR-2015
NOV - 1 2013
Reference No.
10705017

OWNER INFORMATION (Type or Print)

Name
Address
City COTTAGE GROVE State OR Zip Code
Daytime Telephone Number
Evening Telephone Number
E-mail Address

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1FMCU94174K
Make FORD Model ESCAPE Model year 2004
Date Purchased 2004 Dealer's Name and Telephone Number
Original Owner ☒ Dealer's City State Zip Code
Engine: No: Cylinders
Transmission Type Antilock Brakes ☐ Powertrain
Cruise Control ☐ Multiple Failure: Battery Alternator, earlitch Smells of alcohol, cylinder coils
Incident Date(s) 03-APR-2004

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: ENGINE (PWS), 330000 INTERIOR LIGHTING, 100000 POWER TRAIN, LIGHTING (PWS), 010000 STEERING, Alternator, cylinder coils need replacing, serpentine Belt, decins replaced 2x. Smells of alcohol off & on.
Failure Mileage 12000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2004 FORD ESCAPE. THE CONTACT STATED THAT WHILE ATTEMPTING TO START THE VEHICLE, THE RPMS INCREASED. IN ADDITION, THE CONTACT STATED THAT THE HEAD LAMPS AND INTERIOR LIGHTING DIMMED INTERMITTENTLY AND THERE WAS A NOISE COMING FROM THE STEERING WHEEL. UPON FURTHER INSPECTION, THE CONTACT NOTICED THAT THE STEERING FLUID WAS LEAKING. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE VEHICLE WAS PREVIOUSLY REPAIRED UNDER NHTSA CAMPAIGN NUMBER: 14V165000 (STRUCTURE). THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURES. THE FAILURE MILEAGE WAS 12,000.

(Took it to dealer, they said no more recalls, not part of it) Also 2003 engine & says on motor. Paid for new alternator etc.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

After the recall of throttle sticking found they did not tighten power steering fluid
it ruined the serpentine belt. Had to replace it. Ford said it was too long. Even though
the car had hardly been driven. Paid for new alternator to be replaced.
Rusted resulting door, had it fixed yet it still don't stay up off/on.
Windows steam, sight dim. Had to pay for it all.
One pin gasket swapped leaked water pump. Cylinder rods need replacing.
Turned off always on clock. Car ran 2500 with out draining battery.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



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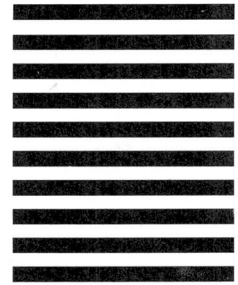
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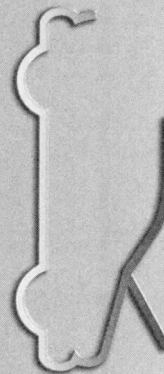
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

