

**INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)**

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 09-APR-2015		Repository ☐ Reference No. 10704803	
OWNER INFORMATION (Type or Print)							
Name		[REDACTED]		Daytime Telephone Number		E-mail Address	
Address		[REDACTED]		[REDACTED]		[REDACTED]	
City		PUNTA GORDA		State		FL	
Zip Code		[REDACTED]		Evening Telephone Number		[REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side				Make		Model	
1D7HA16D25J [REDACTED]				DODGE		RAM 1500	
Date Purchased		Dealer's Name and Telephone Number				Model Year	
[REDACTED]		[REDACTED]				2005	
Original Owner		Dealer's City		State		Zip Code	
☐		[REDACTED]		[REDACTED]		[REDACTED]	
Transmission Type		☐ Antilock Brakes		Powertrain		Multiple Failure:	
[REDACTED]		☐ Cruise Control		[REDACTED]		Incident Date(s)	
[REDACTED]		[REDACTED]		[REDACTED]		03-MAR-2015	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 140000 AIR BAGS, 100000 POWER TRAIN						Failure Mileage	
[REDACTED]						Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment		Failure Location:			
[REDACTED]		☐ Prior Repair		[REDACTED]			
Tire Component Code					Tire Failure Type:		
[REDACTED]					[REDACTED]		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:			[REDACTED]		
Child Seat Component Code:		Failed Part:					
[REDACTED]		[REDACTED]					
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>							
Crash		Fire		Number of Persons Injured		Number of Deaths	
☐ Yes ☒ No		☐ Yes ☒ No		0		0	
[REDACTED]		[REDACTED]		[REDACTED]		Reported to Police	
[REDACTED]		[REDACTED]		[REDACTED]		N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2005 DODGE RAM. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER: 14V796000 (POWER TRAIN, AIR BAGS); HOWEVER, THE PART NEEDED TO DO THE REPAIR WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Subject: FW: NHTSA complaint
Date: Monday, June 01, 2015 8:56:52 AM
Attachments: [Scan 20150429.png](#)
[Scan 20150429 \(2\).png](#)

Sent: Thursday, May 28, 2015 12:19 PM

Subject: FW: NHTSA complaint

Attached are the questionnaire and supporting document.

From: [REDACTED]
Sent: Wednesday, April 29, 2015 12:11 PM
To: DataQuality, DataQuality (NHTSA)
Subject: NHTSA complaint

see attached scanned documents. I was not able to use your fax line as it did not answer.

[REDACTED]
Punta Gorda FL [REDACTED]

4/29/15

I received a recall notice from Chrysler in Feb 2015 for a rear axle pinion nut, P77/NHTSA 14V-796. I went to my local dealer, Palm Chrysler in Punta Gorda FL to inquire about getting this recall part repaired or replaced. I have been waiting to hear from Chrysler telling me to go to my nearest dealer for the repair. My concern is if this part lets loose it could damage the rear and I could possibly have an accident. I am a retired auto mechanic and I know how serious this part is. This is an important issue that has been going on since Feb. on a 10 year old truck. This pinion nut is starting to seep gear oil because the nut is probably defective and the seal is now compromised. I called Chrysler directly when I received this recall notice and did not get anywhere with their representative and he told me I just had to wait for a letter from Chrysler telling me the part is available. This is unacceptable. I am not in the position to repair this myself, which could be a lot of money. If you need more information you have my home phone number, just call me.