

March 29, 2015

NVS-200
CL-10704707-8019

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA

2015 APR -7 A 10:25

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Re: Safety Recall P25/NHTSA 14V-234
VIN: 2C4RC1BG6CR [REDACTED]

APR -7 2015

Please accept this advisory regarding the subject recall.

Earlier in 2014, I received this same recall, and approached the local dealer (Papa's Dodge, New Britain, CT) to remedy the condition. However, they informed me at that time (7/10/14) that the replacement switch was not available. They disconnected the faulty switch, indicating they would contact me when the replacement switch was available. I have not heard from them since.

I recently (January 2015) received another recall notice for the same condition. In as much as I have recently relocated to Florida, I contacted a local dealer in my area. Unfortunately, they were unable to replace the switch because they too haven't any replacements.

This condition has not been properly remedied, and the "reasonable" time-frame has passed. The switch operates the rear vent windows, which is part of a package that I had to spend nearly \$4,000.00 over the base-package price in order to enjoy this specific vehicle. Needless to say, I haven't been enjoying the vehicle as much, and feel the manufacturer should immediately replace the switch or reimbursement for the loss of use of the specific package I acquired.

Your attention to this detail would be greatly appreciated. Should you have further questions, I may be reached at the following contact information, most days, between 8:00 am to 6:00 pm.

Sincerely,

[REDACTED]
Boca Raton, FL [REDACTED]
[REDACTED]

Cc: Chrysler Customer Assistance

NAM
4815
SWP

[REDACTED]
Boca Raton, FL [REDACTED]



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1200 New Jersey Avenue, S.E.
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