

CL-10703974-7788

July 8, 2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

U.S. department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation (NVS-210)
1200 New Jersey Avenue, SE
West Building
Washington, D.C, 20590

JUL 17 2015

To Whom It May Concern.

RE: ODI #10703974
VIN # 3FA6POHD3ER [REDACTED]
2014 Ford Fusion

On 3/14/15 while pulling into parking lot, almost stopped care lunged forward, jumping curb crashing into two large mail boxes. Luckily not one was injured but over \$2600 damage to front end. On 3/16/15 the same thing happened..almost taking out telephone pole. Car in garage for over a week and Ford telling me nothing could be found. Drove the car for about a month and on 4/22/15, almost rear ended a car turning left. Problems always when slowing down. Again the car in the garage for a week and never really told what they did to it. I was told they tweaked it. The car ran great even better gas mileage. Then on 6/22/2015 driving and car decided to completely stop..no nothing. Luckily the car behind was about six car lengths behind giving me time to get off the road. This was the crowning glory with this car. It went back to the dealer and I told them I didn't want it back. I was afraid to drive it.

Ford would not admit anything and I am out about \$5,000.00 over all buying a 2015 Ford Fusion. I hope this car is better than the 2014.

My worry is that they are putting this car on the lot and somebody will jump at it as it is a 2014 with only 3,000 miles on it. Hopefully the potential buyer will check with you.

Sincerely

[REDACTED]
Stow, Ohio [REDACTED]

ET
72215
GND



ID Number Search Results

Recalls	Investigations	Complaints	Service Bulletins
N/A	N/A	1	N/A

Below is a list of safety-related complaints received for this product. Complaints are entered into our complaint database and are used to determine if a safety-related defect trend exists.

Do you have a safety-related complaint? Let us know by going to our [File a Safety Complaint](#) page

Date Complaint Filed: 04/06/2015

Component(s): UNKNOWN OR OTHER

Date of Incident: 03/14/2015

NHTSA ID Number: 10703974

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: Yes Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Ford Motor Company

Vehicle Identification No. (VIN): Not Available

SUMMARY:

PULLING INTO PARKING SPACE, ALMOST STOPPED, AND CAR LUNGED FORWARD. JUMPING CURB. LUCKILY NO ONE WAS INJURED BUT DID DAMAGE CAR. TWO DAYS LATER SAME THING HAPPENED. FORD HAD THE CAR FOR A WHOLE WEEK AND SAID THEY COULDN'T FIND A THING WRONG WITH IT. THE BODY IS NOW REPAIRED BUT I AM LEARY OF DRIVING IT.



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