

JUN 5 - 2015

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOIA USE ONLY 100148

Date Received

06-APR-2015

Repository ☐

Reference No.

10703964

OWNER INFORMATION (Type or Print)

Name

Address

City

QUEENS

State

NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

CHEVROLET

Model

EXPRESS

Model Year

2003

Date Purchased

AUG. 2003

Dealer's Name and Telephone Number

Chevy - Reliable 853-996-1232

Engine:

No: Cylinders 8

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Richmond

State

TX

Zip Code

75080

Transmission Type

AUTO

☒ Antilock Brakes☒ Cruise Control

Powertrain

AUTOMATIC

Multiple Failure:

Incident Date(s)

01-APR-2015

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 020000 SUSPENSION

Failure Mileage

109000

Failure Speed

30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

RADIAL A/P

Tire Model (Name or Number)

LT 225/75 R16

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☒ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

N/A

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 CHEVROLET EXPRESS. THE CONTACT STATED THAT THE FRONT OF THE VEHICLE VIBRATED WHENEVER THE VEHICLE WAS BEING DRIVEN OVER 30 MPH OVER A BUMP. THE VEHICLE WAS TAKEN TO A DEALER WHERE THE CONTROL ARMS, THE PITMAN ARM, THE TIRES AND THE HUBS WERE REPLACED, BUT THE FAILURE PERSISTED. THE FAILURE MILEAGE WAS 109,000. THE VIN WAS NOT AVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.